

Appendix: 18 Medium Sized Libraries Dataset

Library Location: Ajax

Navigation Menu Label: Services

URL: <http://www.ajaxlibrary.ca/accessibility>

Accessibility Mission Statement:

The library strives to provide equitable access to all of our services.

DAWP Content

Assistive Technology: Accessible workstation, Adjustable table (wheelchair accessible), Large print keyboard (visual), assistive software, curbside pickup

Visiting Library Service: Y - dedicated page linked

Accessible Collections: DAISY Talking Books + Player (CELA), Audiobooks, Large Print Books, Inclusive Toy Library (listed but not clear what this entails, no link), Audio books, Closed Caption DVDs, Databases with accessibility features

Accessible Programming: Y- but not linked or listed what they are "staff can provide information about current programs that will meet your needs and interests"

Accessible Building Features: Y - pavement markings, automatic door openers, washroom grab-bars, along with an elevator, walker, and stair-tread edgings (Funded in part by the Government of Canada's Enabling Accessibility Fund.)

Hearing Assistance: Y - hearing loop system works with hearing aids in rotary room and multi-purpose room

CELA Partner: Y

Accessibility Policy: Y

Multi-Year Accessibility Plan: Y

Compliance Report: Y – Request a Copy

Website Accessibility Features: N

Employment Accessibility: N

Accessibility Contact Information: N

Neurodiversity Content Present: N

Additional Notes: sublink under services > accessibility that does identify accessible reading options and expands with links to other areas on these options. But this isn't linked to the main accessibility page

Library Location: Barrie

Navigation Menu Label: About BPL

URL: <https://www.barrielibrary.ca/about-bpl/accessibility>

Accessibility Mission Statement:

Barrie Public Library is committed to meeting the needs of people with disabilities by preventing and removing barriers to accessibility and by meeting the accessibility requirements under the Accessibility for Ontarians with Disabilities Act, 2005 (AODA) and the City of Barrie's Accessibility Plan.

DAWP Content

Assistive Technology: dyslexia software web page, NVDA screen reader, large print keyboard + mouse alternatives, hand held magnifiers, walker and wheelchairs available

Visiting Library Service: Y- dedicated page linked

Accessible Collections: audiobooks, DAISY, large print, basic literacy books, captioned dvds, database accessibility(text2speech)

Accessible Programming: Y - ASL interpretation available for programming with advanced notice

Accessible Building Features: Button operated elevator, accessible height book drops/service desks/self-check stations, minimum aisle widths, accessible washrooms,

Hearing Assistance: N

CELA Partner: Y

Accessibility Policy: N

Multi-Year Accessibility Plan: N

Compliance Report: N

Website Accessibility Features: Y

Employment Accessibility: N

Accessibility Contact Information: N

Neurodiversity Content Present: N

Additional Notes:

Library Location: Brantford

Navigation Menu Label: Our Services

URL: <https://www.brantfordlibrary.ca/en/our-services/accessibility.aspx>

Accessibility Mission Statement:

We are committed to offering programs and services that are accessible to all citizens of Brantford.

DAWP Content

Assistive Technology: adjustable height self checkout, JAWS, merlin ultra enhanced vision machine

Visiting Library Service: N

Accessible Collections: large print, eBooks, audiobooks, decodable books, vox books (built-in speakers), books on cd, audible readers

Accessible Programming: N

Accessible Building Features: Facility Design standards Document Linked

Hearing Assistance: N

CELA Partner: N

Accessibility Policy: N

Multi-Year Accessibility Plan: Y

Compliance Report: Y

Website Accessibility Features: N

Employment Accessibility: Y

Accessibility Contact Information: Y

Neurodiversity Content Present: N

Additional Notes: First things listed on the page was the compliance report and multi year accessibility plan, accessibility 2023 pdf is broken link

Library Location: Burlington

Navigation Menu Label: Services > Supporting You

URL: <https://www.bpl.on.ca/services/accessibility>

Accessibility Mission Statement:

The library is for everyone. People with disabilities deserve the full spectrum of library services. We have supports you can use in our branches and at home to make your library experience more enjoyable.

DAWP Content

Assistive Technology: Open, ZoomText software, SATA CE Text Reader, Tech Lending Collection, curbside pickup

Visiting Library Service: Y - through volunteer third party, requires signup

Accessible Collections: Decodable Books, Large Print Books, Books on CD, DAISY, Braille Childrens Books, ebooks

Accessible Programming: ASL interpretation available for programming with advanced notice

Accessible Building Features: Wheelchair accessible, all-gender washrooms, accessible parking, wheelchair accessible furniture

Hearing Assistance: Y - hearing assist system and portable system

CELA Partner: Y

Accessibility Policy: Y

Multi-Year Accessibility Plan: Y

Compliance Report: Y

Website Accessibility Features: Y - ReachDeck

Employment Accessibility: N

Accessibility Contact Information: Y

Neurodiversity Content Present: N

Additional Notes: Accessibility page is just a mission statement with 3 links to Accessibility Services, ReachDeck and Accessibility Aids & Devices. Good visuals and layout

Library Location: Cambridge

Navigation Menu Label: About Us

URL: <https://ideaexchange.org/about/accessibility>

Accessibility Mission Statement:

The Cambridge Public Library Board (operating as Idea Exchange) is committed to treating all people in a way that allows them to maintain their dignity and independence. We are committed to meeting the needs of people with disabilities in a timely manner, and will do so by preventing and/or removing barriers to accessibility and meeting accessibility requirements under the Accessibility for Ontarians with Disabilities Act (AODA).

DAWP Content

Assistive Technology: Open, video magnifier, magnifying glasses, assistive listening devices

Visiting Library Service: N

Accessible Collections: large print, audiobooks, ebooks, dementia friendly books (linked), dementia friendly kits (linked), light therapy lamps

Accessible Programming: ASL interpretation available for programming with advanced notice

Accessible Building Features: N

Hearing Assistance: N

CELA Partner: Y

Accessibility Policy: Y

Multi-Year Accessibility Plan: Y

Compliance Report: Y

Website Accessibility Features: Y - Microsoft Ease of Access

Employment Accessibility: Y

Accessibility Contact Information: Y

Neurodiversity Content Present: Y - MagnusCards Mobile App

Additional Notes: Compliance report and accessibility map at top of page

Library Location: Chatham-Kent

Navigation Menu Label: N/A – linked In page footer

URL: <https://www.chatham-kent.ca/Pages/Accessibility-Services.aspx>

Accessibility Mission Statement:

The Municipality of Chatham-Kent is committed to developing, implementing, maintaining and enhancing accessibility in the areas of the Integrated Accessibility Standards (Ontario Regulation 191/11). In a manner that respects the individual's dignity and independence, provides an equal opportunity to utilize and benefit from the Municipality of Chatham-Kent's goods and services, and allows persons with disabilities to benefit from the same goods and services at the same time and location as other residents. The Municipality of Chatham-Kent will make every effort to provide an accessible environment for all persons with disabilities where practicable and will continue to enhance and improve its practices in addition to ensuring that it meets the accessibility needs of persons with disabilities in a timely manner, consistent with the specific requirements of the Accessibility for Ontarians with Disabilities Act, 2005 and its regulations.

DAWP Content

Assistive Technology: N

Visiting Library Service: N

Accessible Collections: N

Accessible Programming: N

Accessible Building Features: N

Hearing Assistance: N

CELA Partner: Y

Accessibility Policy: N

Multi-Year Accessibility Plan: N

Compliance Report: N

Website Accessibility Features: N

Employment Accessibility: N

Accessibility Contact Information: Y

Neurodiversity Content Present: N

Additional Notes: Not much available from this page

Library Location: Greater Sudbury

Navigation Menu Label: Programs and Services

URL: <https://www.sudburylibraries.ca/en/programs-and-services/accessibility.aspx>

Accessibility Mission Statement:

The Greater Sudbury Public Library responds to the diverse needs of our patrons with special services and adaptive technologies. Access these services with your Greater Sudbury Public Library card.

DAWP Content

Assistive Technology: victor readers, print magnifiers, walkers (link to more assistive technology)

Visiting Library Service: Y – link to homebound services

Accessible Collections: large print, audio books, braille

Accessible Programming: N

Accessible Building Features: N

Hearing Assistance: N

CELA Partner: Y

Accessibility Policy: N

Multi-Year Accessibility Plan: N

Compliance Report: N

Website Accessibility Features: N

Employment Accessibility: N

Accessibility Contact Information: Y

Neurodiversity Content Present: N

Additional Notes:

Library Location: Guelph

Navigation Menu Label: Your Library

URL: <https://www.guelphpl.ca/en/services/accessibility.aspx>

Accessibility Mission Statement:

The Guelph Public Library is committed to providing our community with accessible programs, services and collections. We strive to ensure that the library and its resources are available to everyone.

DAWP Content

Assistive Technology: DAISY player, audiobook player, video magnifier, trackball mouse

Visiting Library Service: N- but it is linked from the main nav menu

Accessible Collections: Large print books, audiobooks, DAISY, close captioned video, wordless books, board games, decodable books, dyslexia font chapter books

Accessible Programming: N

Accessible Building Features: N

Hearing Assistance: N

CELA Partner: Y

Accessibility Policy: Y

Multi-Year Accessibility Plan: Y

Compliance Report: Y

Website Accessibility Features: N

Employment Accessibility: N

Accessibility Contact Information: Y

Neurodiversity Content Present: N

Additional Notes: Link to "Accessible Services" dedicated page near top of page. Lots more info there

Library Location: Kingston-Frontenac County

Navigation Menu Label: N/A linked in Footer under Library Policies

URL: <https://www.kfpl.ca/library-policies/accessibility>

Accessibility Mission Statement:

N/A

DAWP Content

Assistive Technology: N

Visiting Library Service: N

Accessible Collections: N

Accessible Programming: N

Accessible Building Features: N

Hearing Assistance: N

CELA Partner: N

Accessibility Policy: Y

Multi-Year Accessibility Plan: N

Compliance Report: N

Website Accessibility Features: N

Employment Accessibility: N

Accessibility Contact Information: N

Neurodiversity Content Present: N

Additional Notes: website layout is generally difficult to navigate and looks dated. Not really a dedicated accessibility page, just their accessibility policy

Library Location: Milton

Navigation Menu Label: For You

URL: <https://beinspired.ca/accessible-resources/>

Accessibility Mission Statement:

Milton Public Library is committed to ensuring that our facilities, programs, collections and services can be easily used by everyone

DAWP Content

Assistive Technology: large type keyboards, TTY telephone, enhanced reader

Visiting Library Service: N

Accessible Collections: Books on cd, audiobooks, eBooks, large print, DVDs with subtitles, database with text2speech, captioned video, open library accessible book collection

Accessible Programming: N

Accessible Building Features: Y - wheelchair height service desk and self-checkout kiosk, book drops, elevator, aisle width and security gates wide for wheelchair

Hearing Assistance: N

CELA Partner: Y

Accessibility Policy: N

Multi-Year Accessibility Plan: Y

Compliance Report: N

Website Accessibility Features: N

Employment Accessibility: N

Accessibility Contact Information: N

Neurodiversity Content Present: Y- Magnus Cards app. Specifically states this is helpful for those with autism.

Additional Notes: Multi-year AODA plan front and center, accessible collections organized by enhancement (vision, hearing, cognitive)

Library Location: Oakville

Navigation Menu Label: Library Services

URL: <https://opl.ca/Library-Services/Accessibility>

Accessibility Mission Statement:

Oakville Public Library is committed to making the library and its services available to everyone.

DAWP Content

Assistive Technology: DAISY, discs, audiobooks, large print, smartview magnifier reader, zoomtext, kurzweil reading machines (read aloud and screen magnification).

Visiting Library Service: Y

Accessible Collections: large print books, DAISY, victor reader, connection kits for seniors with no access to internet to stay connected with friends and family

Accessible Programming: N

Accessible Building Features: N

Hearing Assistance: N

CELA Partner: Y

Accessibility Policy: N

Multi-Year Accessibility Plan: N

Compliance Report: N

Website Accessibility Features: N

Employment Accessibility: N

Accessibility Contact Information: Y - linked contact page

Neurodiversity Content Present: Y- Magnus Cards app. Specifically states this is helpful for those with autism.

Additional Notes: dedicated web pages linked from main accessibility page for "Accessible Collections" and "Accessible Services"

Library Location: Oshawa

Navigation Menu Label: Using the Library

URL: <https://oshawalibrary.ca/accessibility/>

Accessibility Mission Statement:

The mission of Oshawa Public Libraries is to enrich the lives and potential of the people of Oshawa by connecting them to the world of information and each other.

DAWP Content

Assistive Technology: Kurzweil, JAWS, ZoomText, Victor readers, CCTV, adaptive computer stations, extended book loans

Visiting Library Service: Y

Accessible Collections: CELA audiobooks, large print, talking books, eBooks, eMagazines, deposit collections

Accessible Programming: N

Accessible Building Features: N

Hearing Assistance: N

CELA Partner: Y

Accessibility Policy: Y

Multi-Year Accessibility Plan: Y

Compliance Report: Y

Website Accessibility Features: N

Employment Accessibility: N

Accessibility Contact Information: N – contact us in the footer

Neurodiversity Content Present: N

Additional Notes: most accessible collections items had links

Library Location: Richmond Hill

Navigation Menu Label: Library Services

URL: <https://www.rhpl.ca/library-services/accessibility>

Accessibility Mission Statement:

Richmond Hill Public Library is committed to ensuring equal access and participation for people with disabilities. The Library is committed to treating people with disabilities in a way that allows them to maintain their dignity and independence. We believe in integration, and we are committed to meeting the needs of people with disabilities in a timely manner. We will do so by removing and preventing barriers to accessibility and by meeting our accessibility requirements under Ontario's accessibility laws.

DAWP Content

Assistive Technology: adjustable height workstations, joystick mouse, zoomtext keyboard, JAWS, SARA reader, CCTV, victor reader

Visiting Library Service: Y

Accessible Collections: audio, braille, ebook

Accessible Programming: N

Accessible Building Features: wheelchair ramps, elevator, automatic doors, parking spots for accessible parking permit holders

Hearing Assistance: N

CELA Partner: Y

Accessibility Policy: N

Multi-Year Accessibility Plan: Y

Compliance Report: N

Website Accessibility Features: Y - ReachDeck

Employment Accessibility: N

Accessibility Contact Information: Y – email address

Neurodiversity Content Present: N

Additional Notes: multi-year accessibility plan front and center at the top of the page.

Library Location: St. Catharines

Navigation Menu Label: Services

URL: <https://www.myscpl.ca/accessibility>

Accessibility Mission Statement:

The St. Catharines Public Library endeavors to make our collections, equipment, services and locations accessible to everyone.

DAWP Content

Assistive Technology: adjustable desks, dome magnifier, large screen monitors, large print keyboards, trackball mouse, zoomtext

Visiting Library Service: Y

Accessible Collections: large print, audio books, ebooks, dvds with closed caption and described video,

Accessible Programming: N

Accessible Building Features: N

Hearing Assistance: N

CELA Partner: N

Accessibility Policy: N

Multi-Year Accessibility Plan: Y

Compliance Report: N

Website Accessibility Features: Y

Employment Accessibility: N

Accessibility Contact Information: Y

Neurodiversity Content Present: N

Additional Notes: dedicated web pages linked from main accessibility page for "Accessible Collections" and "Assistive Technology and Equipment"

Library Location: Thunder Bay

Navigation Menu Label: N/A – found in web page footer

URL: <https://www.tbpl.ca/about-us/accessibility/>

Accessibility Mission Statement:

The Library is committed to diversity and inclusion.

DAWP Content

Assistive Technology: N

Visiting Library Service: Y

Accessible Collections: large print, and audiobooks, can search collections by format

Accessible Programming: N

Accessible Building Features: gender neutral washrooms available

Hearing Assistance: N

CELA Partner: Y

Accessibility Policy: Y

Multi-Year Accessibility Plan: Y

Compliance Report: Y

Website Accessibility Features: N

Employment Accessibility: N

Accessibility Contact Information: Y

Neurodiversity Content Present: N

Additional Notes: Broken image links on accessibility page

Library Location: Waterloo City

Navigation Menu Label: N/A – found in web page footer

URL: <https://www.wpl.ca/your-library/at-your-library/accessibility>

Accessibility Mission Statement:

Waterloo Public Library is committed to being accessible for all.

DAWP Content

Assistive Technology: headphones, light therapy lamps, magnifiers, TTY, dyslexia font

Visiting Library Service: Y

Accessible Collections: large print, dementia friendly books, daisy books, audio books, CELA, closed captioned DVDs, NNELS - electronic braille

Accessible Programming: N

Accessible Building Features: parking spaces for disabled permits, wheelchair accessible ramps, automatic entrance doors, elevator, wheelchair accessible workstations, height adjustable checkout machines and checkout desk.

Hearing Assistance: Y

CELA Partner: Y

Accessibility Policy: Y

Multi-Year Accessibility Plan: Y

Compliance Report: Y

Website Accessibility Features: Y

Employment Accessibility: N

Accessibility Contact Information: N

Neurodiversity Content Present: N

Additional Notes: Tech Connect Link under services doesn't have any page content

Library Location: Whitby

Navigation Menu Label: About the Library

URL: <https://www.whitbylibrary.ca/accessibility>

Accessibility Mission Statement:

The Whitby Public Library is committed to providing an accessible environment in which library patrons, visitors, and employees have equitable access to programs, services and facilities in a way that respects the dignity and independence of each individual. The library is dedicated to ensuring that all legislated obligations under the Accessibility for Ontarians Disabilities Act are met and that compliance with these standards is maintained.

DAWP Content

Assistive Technology: ZoomText workstation, NVDA screen reader software, magnifying aids

Visiting Library Service: Y

Accessible Collections: decodable books, large print, audiobooks on CD, eBooks, braille, DVDs with described video and closed captioning, DAISY readers + discs, memory care kits.

Accessible Programming: N

Accessible Building Features: N

Hearing Assistance: Y

CELA Partner: Y

Accessibility Policy: N

Multi-Year Accessibility Plan: N

Compliance Report: N

Website Accessibility Features: N

Employment Accessibility: N

Accessibility Contact Information: Y

Neurodiversity Content Present: N

Additional Notes: Contact Us at the top of page. Lots of links to additional information on the page.

Library Location: Windsor

Navigation Menu Label: N/A

URL: <https://www.windsorpubliclibrary.com/?portfolio=accessibility-services>

Accessibility Mission Statement:

Windsor Public Library ensures all its library facilities, services and resources are accessible to people with disabilities.

DAWP Content

Assistive Technology: magnifiers, CCTV, visually impaired workstation, TTY,

Visiting Library Service: Y

Accessible Collections: Large print, Braille, DAISY books

Accessible Programming: N

Accessible Building Features: Wheelchair Accessible

Hearing Assistance: N

CELA Partner: Y

Accessibility Policy: N

Multi-Year Accessibility Plan: N

Compliance Report: N

Website Accessibility Features: N

Employment Accessibility: N

Accessibility Contact Information: Y

Neurodiversity Content Present: N

Additional Notes: Default website font size is very small.