Matthew Grossman

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EDUCATION

Southern New Hampshire University - GPA: 3.3   **Graduated:** March 2022
Master of Science, Information Technology: Software Application Development

Launch Academy   November 2017
Coding Bootcamp

Curry College   May 2013
Bachelor of Arts, Information Technology

PROFESSIONAL EXPERIENCE

CVS/Health– Rockland   **Start date:** July 2007
Operations Manager   July 2023 – June 2024
Store Manager   June 2024

- Drove a 20% sales increase by consistently executing retail best practices, such as:
  - Analyze weekly, monthly, and yearly sales data to adjust orders based on current trends keeping shelves fully stocked and organized.
  - Merchandise sales floor to create a smooth and enjoyable customer experience.
- Lead and support a team of 33 across both front store and pharmacy, ensuring total store operations are followed.
- Utilize POS systems and store tools to track key metrics, identify issues, and to keep procedures running efficiently.
- Manage overstock and deliveries weekly to maintain healthy inventory flow and a clean, well-stocked sales floor.

Freelance Developer – Remote   January 2018

- Build, test, and maintain custom websites by integrating interactive UI elements.
- Develop reusable React components to streamline front-end functionality and improve user experience.
- Collaborate with clients throughout the design process to ensure satisfaction with the final product

TECHNICAL SKILLS

- **Languages**: Java, JavaScript, Ruby, Html, CSS, Typescript
- **Frameworks/Tools**: Rails, Spring, Bootstrap, ReactJS, GitHub, Heroku
- **Databases:**, SQL
- **API:** RESTful

Transferable Skills

Strong skills in team leadership, problem-solving, process improvement, project management, customer experience, communication, time management, conflict resolution, and decision-making.

SOFTWARE DEVELOPMENT PROJECTS

HathawayHomes-MA   January 2018-January 2019
(https://github.com/mbgrossm2009/hathaway_homes)
- Designed and developed a full-service real estate website with customizable search (location, price, rooms,etc.).
- Integrated a PostgreSQL database and Zillow API using REST architecture to manage listings and data access.
- Configured AWS and Heroku environments while leveraging Ruby on Rails, HTML, CSS, and Bootstrap.

ME & FM SOCIETY OF B.C   March 2018-June 2018
- Collaborated with a team to create a search engine that connects patients with physicians based on their needs.
- Integrated a comment section to enable patient feedback, and ratings.
- Utilized Ruby on Rails, HTML, CSS, Bootstrap, and Heroku to build a responsive, user-friendly web application.