

Muhammad Bilal

Dynamics CRM / Power Platform Developer

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Profile

Experienced Microsoft-certified Dynamics CRM and Power Platform developer with over 7 years of hands-on expertise in delivering end-to-end solutions using Power Apps, Power BI, and Dataverse. Passionate about building scalable, user-centric applications with a strong focus on quality and performance.

EXPERIENCE

02/2024 – Present

Microsoft Power Platform Developer

EPAM Systems (epam.com)

Canvas App Development:

- Developed a Canvas App to facilitate a multi-level approval workflow, including automated email notifications with embedded request summaries.
- Generated dynamic PDF summaries (for both requestor and admin) using Power Apps and Power Automate.

Model-Driven App Project:

- Collaborated with a large development team to build a Model-Driven App for managing future credit processes.
- Utilized Web Resources, Plugins, Business Rules, and custom logic to meet complex business requirements.

01/2021 – 12/2023

Microsoft Dynamics 365 Developer

Xavor Corporation (xavor.com)

- Partner Management System (Canvas App)
- Lemlist Integration with Dynamics
- Custom grids to show the Lead score
- Customer Insights - Journeys (Dynamics Marketing)
- Power BI Dashboards
- Data migration using SQL Server Integration Services (SSIS)

02/2018 – 12/2020

Microsoft Dynamics 365 Consultant.

Scaleable Solutions (scaleablesolutions.com)

- Model driven applications
- Data migration SQL Server Integration Services (SSIS)
- Amazon S3 integration with Dynamics (Amazon S3 buckets)
- Custom Grids - web resources
- Plugins to meet the business requirements

ACADEMIC

2011 – 2015

BS COMPUTER SCIENCE

UNIVERSITY OF GUJRAT

AREAS OF EXPERTISE

Microsoft Dynamics CRM	Power Apps
Power Automate	Power Pages
Customer insights - journeys (Dynamics Marketing)	Customer Insights - Data
Integration with Dynamics	Plugins, Web resources, custom grids
Power BI	Azure functions
Azure Logic Apps	Microsoft Dataverse

Microsoft Certification

Microsoft Certified: Power Platform Developer Associate [↗](#)

Microsoft

Microsoft Certified: Power Platform Functional Consultant Associate [↗](#)

Microsoft

Microsoft Certified: Power Platform Fundamentals [↗](#)

Microsoft

Exam 716: Microsoft Dynamics 365 Customization and Configuration [↗](#)

Microsoft

Microsoft Certified: Dynamics 365 Field Service Functional Consultant Associate [↗](#)

Microsoft Certified Trainer [↗](#)

PROJECTS

Multi-level Approval System

Multi-stage approval app in Power Apps (Configurable Approval routing, conditional approvals, Email notifications, PDF generation, Power Apps attachments, field validations)

Contract Management

A complete custom contract management in Dynamics, with multiple rules and auto generation key based on Account number etc

Lemlist Integration with Dynamics

Getting Leads and activities from Lemlist and create them in Dynamics, a custom Scoring Model for lemlist Leads and categorize them based on Leads and Notify the Respective SDRS.

Dynamics 365 Marketing

Configure and setup the Dynamics 365 Marketing, Domain Authentication. Customer Journey/email templates etc Marketing forms integration with Unbounce and WordPress forms, Receive the submissions in Dynamics from Unbounce and wordpress Contact form 7 submissions

Data Migration / Integrations

- Amazon S3 to Dynamics 365 (Azure data factory V2, Azure Logic App)
- Created complex packages in SSIS for data migration Dynamics CRM and SQL
- Dynamics CRM to HubSpot and HS to CRM (SSIS).
- Data Migration Dynamics CRM to SQL Server.
- Data Migration MySql to NAV.
- Sitefinity Integration, TrackLean Integration

Power Apps

- Leads Management App for SDRS
- Partners management System (Canvas App)

- Manage Xero Invoices (Canvas App)
- Team Member Management Suite
- Partners Management System