**Mark Bird**

(208) 206-3068 **∙** markrbird13@gmail.com

**EDUCATION**

**Brigham Young University** Expected Graduation Apr 2027

Bachelor of Science: Computer Science, Emphasis in Software Engineering Provo, UT

* GPA 3.9
* Academic full tuition scholarship
* Classes Completed: Computer Systems, Data Structures, Algorithm Design, Software Design, QA and DevOps

**Madison High School** Graduation May 2021

Graduated Summa Cum Laude Rexburg, ID

* GPA 4.0 ACT 35
* Classes Completed: College Intro to Programming, AP Government, AP Physics, AP History
* Member of Madison High School Symphonic Band and Pep Band
* Captained varsity soccer team to 3rd place at state championship

**EXPERIENCE**

**Brigham Young University – Student Life Technology** Sep 2024-Present

*Web Developer* Provo, UT

* Designed, developed, and maintained several web applications using the Mendix development platform
* Collaborated with clients for the continuous improvement of workflows and project documentation to streamline future development
* Ensured seamless integration of new features with existing systems, improving accessibility and usability for students and staff
* Troubleshooted and resolved technical issues efficiently to maintain high availability and performance

**Papa Murphy’s** Jun 2019-Aug 2021

*Shift Supervisor* Rexburg, ID

* Supervised 4-5 employees to fulfill customer orders, maintain day-to-day tasks, train new hires, and close the store
* Interfaced with customers to ensure an enjoyable, high-quality experience in a fast-paced environment
* Advised in creation and implementation of cleaning charts for employee efficiency and accountability

**VOLUNTEER EXPERIENCE**

**The Church of Jesus Christ of Latter-Day Saints** May 2022-2024

*Missionary* Puerto Montt, Chile

* Created personal teaching plans and reported weekly progress
* Guided 4-10 missionaries to complete goals and fulfill a unified purpose
* Led social media coordination team and delegated responsibilities
* Developed the ability to understand culture through the nuances of a foreign language
* Conducted training to an audience of 40+

**SKILLS /ABILITIES**

* Developed skills in programming languages through university classes
  + **Moderate-** C++, C
  + **Beginner-** Python, Java
* Intermediate communication and comprehension skills in a foreign language: Spanish
* Experienced in professional English writing and communication