

MUBASSHIRA KAUSER

mubasshira@outlook.com | www.mbkauser.com | (519) 498-0645

SKILLS

Programming Languages

HTML5

CSS3

JavaScript

React.js

Design and Prototyping Tools

Illustrator

Photoshop

InDesign

Adobe XD

Sketch

InVision

Development Tools

Xcode

VS Code

Git & Github

Dreamweaver

Terminal

Applications

Microsoft Office

INTERESTS

Escape rooms

Science experiments

Interior design

Reading

Trivia

SUMMARY

- Strong leadership and teamwork skills: exceptional ability to multitask, carry out instructions, delegate tasks, problem solve, and plan both large and small projects
- Well-developed written, oral communication, analytical, and organizational skills
- Enthusiastic and innovative with an uncompromising work ethic

EDUCATION

Candidate for Bachelor of Science, Honours Science and Business, Co-op

University of Waterloo | Waterloo, ON | Sep. 2014 – Present

PROJECTS

Web Design & Development

- Innovation Tracker: a forum that allows members to share innovative ideas regarding the air force, regardless of their rank
- UseMyFridge: a website that generates best-match recipes according to the items found in the user's fridge

App Design & Development

- GroceryGate: an app that allows users to search their local grocery stores for food items according to dietary preferences, as well as cultural specialty foods
- WaterlooWorks Plus: an extension of WaterlooWorks, aimed to help students view job applications and interviews on the go

WORK EXPERIENCE

UI/UX Designer | Royal Canadian Air Force – Department of National Defence

Kitchener, ON | Jan 2018 – April 2018

- Designed the user flow of the Innovation Tracker
- Developed the frontend of the Innovation Tracker, using HTML, CSS, and React.js
- Performed user-validated research and implemented feedback to improve the design and further develop the Innovation Tracker

Content Management Co-op | FGF Brands

North York, ON | May 2017 – Sep 2017

- Designed graphics for in-house applications, such as landing pages, icons and logos
- Designed and developed the user interface for an in-house data filtering system
- Collaborated with the IT team to gather, cleanse and analyze large amounts of data in order to consolidate and present it to appropriate audiences

Technical Writer | SAP

Waterloo, ON | Aug 2016 – Dec 2016

- Worked closely with subject-matter experts to gather relevant information and write documents that are clear, concise, and audience-appropriate using DITA CMS
- Improved documentation by identifying and correcting inconsistencies and errors
- Created informative and engaging blogs and videos for end users
- Collaborated with developers to analyze and discuss bug reports, and incorporated finalized solutions into the documentation

Quality Assurance & Business Analyst | University of Waterloo, Co-operative Education & Career Action (CECA)

Waterloo, ON | Jan 2016 – Apr 2016

- Performed regression testing by carefully following detailed test cases in order to recognize system failures or incorrect functionality
- Operated as liaison between students and Senior Business Analysts to resolve usability concerns regarding WaterlooWorks
- Assisted with the planning of training initiatives to take place prior to the implementation of WaterlooWorks