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| **Carol J. Nheri**  Test Engineer  E-mail: [Carol.Nheri@gmail.com](mailto:Carol.Nheri@gmail.com)  Mobile: 301-741-5215  Address: Bowie, MD, 20716  **Objective**  To obtain a **Test Engineer** position that will allow me to develop and utilize my testing skills and knowledge while applying my experience to solve complex problems in a dynamically challenging environment.    **SKILLS**   * Automation Tools: Selenium WEBDRIVER, Cucumber, BDD * IDEs: Eclipse, IntelliJ * Test Management Tools: ALM (Application Lifecycle Management), Jira * Databases: Oracle, MySQL Server * Programming Languages: SQL, HTML, XML, JAVA, GHERKIN, JSON * Defect Tracking Tools: ALM, Jira * Build Tools: Maven * CI/CD Tools: JENKINS, GITLAB   **WORK EXPERIENCE**  **Test Engineer** November 2019- Present  *4stay–Arlington, VA*   * Maintains **Selenium Framework** for our application using **Selenium** **WebDriver** and **Cucumber BDD** * Participates in **Sprint Planning** meeting and **Sprint Grooming** and provides **level of effort** for Sprint Backlog Items * Strong Knowledge of SDLC and Agile environment * Automated **Smoke** Tests and **Regression** Test Cases * Experience in writing **Feature** files using **Gherkin** language * Experience writing **manual** test cases and performing **end-to end** testing. * Experience in **troubleshooting** any issues generated while running the automation tests. * Experience in using Application Management tools like HP ALM for writing test cases and **Jira** for managing **stories** and creating Defects * Identifies software **defects** and interacts with developer to resolve **technical** issues * Involved in **peer** **review** and implemented Review comments * Reviews the Use case and Business requirement documents (BRD) for **Functional**, **Integration** and **Regression** Testing * Participates in **walkthroughs** and reviews with users, designers and developers.   **Quality Analyst** August 2018- October 2019  *Frontier Communication–Richardson, TX*   * Prepared the **Test Artifacts** like **Test Plan**, Test Execution Plan, Overall Application Test Strategy during the Solution Design Phase of the Project * **Coordinated** with internal and external customers as necessary. * Provided the team with a **vision** of the project objectives. * Familiarized the team with the customer needs, **specifications**, design **targets** and design **standards**. * Assured that the team **addresses** all relevant issues within the specifications and various standards * Conducted **Review** Meeting and preparing **Status** **reports**. * Coordinate and plan out **pre-production**, **sanity**, and **release** testing. * **Defect** Reporting and Tracking with **JIRA**.   **User Acceptance Testing Coordinator** November 2016- December 2017  *Capital One– Laurel, MD*   * Captured and **tested** all modifications to proposed functional **requirements** * Created and maintained system and user documentation for **enhancements** and system modifications * Developed **Test plans** and provided feedback on the **UI/UX** * Provided support to testers * Communicated frequently with clients regarding applications functionality requirements * Recommended finely-tuned changes to **meet** all guidelines   **Case Manager** March 2013- January 2017  *Capital One– Laurel, MD*   * Resolved customer’s escalated issues with GCS, OLB, Bill Pay, and Tech * Ensured compliance to bank’s policies and procedures * Part of the Capital One 360 Pilot team that assisted with 360 accounts * Part of the SASSY Pilot team   **Executive Assistant** August 2008- August 2010  *The Perfect Plan/The Foundation for the Advancement of Music and Education – Bowie, MD*   * Organized and maintained the office filling system * Performed minor accounting and bookkeeping duties as needed * Assisted at events and helped other employees with tasks   **EDUCATION**  **University of Maryland, Baltimore County**, Baltimore MD    Bachelor of Arts in Environmental Studies | December 2012  **CERTIFICATIONS**   * Professional Scrum Master I |