

# Certificate of Completion

This certificate confirm that:

**Mark Boomer**

Completed:

**NPLQ Online Ongoing Training Session Two**

On the: 18/04/2020

This has a value of 0.5 CPD points (30 minutes)

**This session included:**

Customer Care, Communication on Poolside, Putting the Casualty First, Team Work, Identifying an Emergency, Types of Casualties, Hygiene Procedures, Needles and Sharps, Heart Attack and Shock