

# CMP03: Consumer Credit Compliance Trends

Executive Summary | January 31, 2026

## Key Findings

**935,318**

TOTAL COMPLAINTS

**84.4/100**

INDUSTRY COMPLIANCE  
SCORE

**91.5%**

RESOLUTION RATE

**\$996.0M**

TOTAL FINES

**Best Performer:** Discover

**Top Issuer by Volume:** Capital One

## Monetary Relief

Total consumer monetary relief: \$296,477,650

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