

# User Input

## Aesthetics

**No order to the list of restaurants**

log the amounts of orders at different times - so students can see what times of day places are busy

**Customizable Alerts:** Let users customize the type and frequency of alerts they receive. Some may prefer more detailed updates, while others may want minimal.

**Gamification:** Incorporate gamification elements, such as earning rewards or badges for patience in case of delays, to make the waiting experience more engaging.

## Inaccuracies

**Show the real amount of people in line**

**Estimate the time better so people know when an order is ready**

**Inaccurate locations and not updated menus**

**Buffer Times:** Incorporate buffer times into initial delivery estimates to account for unexpected delays. This can help set more realistic expectations.

have students give live ratings - if they're in line they can post how long the line is

**Use the "im here" feature for all places no just chick fil a**

make a maximum amount of orders, so the line doesn't get so backed up at once.

**Not have so many popups when ordering food.**

**Local Knowledge:** Leverage local knowledge to improve accuracy. Drivers who are familiar with specific areas may be able to provide more accurate time estimates.

## Restaurant Input

**have workers be better about saying when an order is ready**

**Partnerships:** Collaborate with third-party services that provide real-time traffic and weather data to enhance delivery time estimates.

**Local Regulations:** Ensure compliance with local regulations and restrictions that may impact delivery times, such as speed limits and delivery hours.

**Communication:** Encourage to communicate directly with customers if there are significant delays. Clear communication can mitigate frustration.

## Software

Improve grubhub servers so they can take the traffic of 25,000 college students

**The system fails and crashes about once a week**

**Dynamic Updates:** Send customers real-time updates regarding their order status and expected delivery time. If there are delays, inform the customer promptly.

**Crowdsourced Data:** Consider integrating data from mapping apps and other sources to gather real-time traffic and weather information, which can impact delivery.

**Machine Learning Algorithms:** Implement machine learning algorithms that continuously learn and adapt to various factors affecting delivery times.