



JIM WELCH







ENGINEERING AND PRE-SALES LEADER - MOBILITY

ABOUT

At DENSO, Bestmile, Ridecell, TomTom, and deCarta/Uber, I've recruited, mentored and led solutions engineering teams to deliver cloud native solutions that drive sales results. Primary focus areas include new mobility services (MaaS), autonomous mobility on demand, location based services (LBS) and fleet management/logistics.

- 2019 - present: DENSO - New Mobility Lead Solutions Architect
- 2018 - 2019: Bestmile - Senior Director Solutions Engineering
- 2016 - 2018: Ridecell - Senior Director Solutions Engineering
- 2015 - 2016: TomTom | Business Development Manager
- 2007 - 2015: deCarta (acquired by Uber) | Senior Director Professional Services/Sales Engineering
- 1993 - 2007: MobileSoft | CTO founder (acquired by Zenitel)

CONTACT

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WORK EXPERIENCE

DENSO

Southfield, MI

 <https://www.linkedin.com/company/denso/>

April 2019 – January 2020

Head of Mobility Platform Services Architecture

Member of leadership team tasked with defining all operational support models, customer engagement processes, and associated monitoring metrics for SaaS mobility services platform.

Highlights


Responsibility for launch of new mobility service initiatives in coordination with OEM partners and platform providers.

Member of leadership team tasked with defining all operational support models, customer engagement processes, and associated monitoring metrics for SaaS mobility services platform.

EDUCATION


1982 1986 United States Naval Academy

 BS Computer Science

 Annapolis, MD

GPA: 3.54

2000 2002 The Ohio State University Fisher College of Business

 Masters Business Administration

 Columbus, OH

GPA: 4.0

SKILLS

Mobile Applications

Software Development

Bestmile **San Francisco, CA**

<https://www.linkedin.com/company/bestmile/>

February 2018 – April 2019

Global Director Solutions Engineering

Lead all pre-sales and launch activities focused on autonomous shuttle programs for public transit agencies/operators and private shared mobility services.



San Francisco

<https://www.linkedin.com/company/ridecell/>

December 2016 – December 2018

Senior Director Solutions Engineering

Grew and led a distributed pre-sales engineering team responsible for all technical aspects of pipeline sales opportunities. Acted as player-coach working with the complete end-to-end mobility solution provided by Ridecell - full stack (Python-django) and mobile environments (Swift-iOS/Android). - Defined, developed, and delivered the initial version of Ridecell's autonomous mobility management platform. Result: close of the contract with the highest profile company in the autonomous space today



San Jose, CA

<https://www.linkedin.com/company/tomtom/>

December 2015 – December 2016

Business Development Manager - Customer Success

Assigned to Uber Technologies account for identifying, qualifying, and leading customer account activities. Coordinated business and transition activities in conjunction with management and project teams.



deCarta - an Uber Technology Company

San Francisco, CA

<https://www.linkedin.com/company/decarta/>

December 2007 – December 2015

Senior Director Professional Services

Manage a combined team of internal project managers, offshore development resources, and third party contractors in specifying, designing, and delivering LBS solutions that leverage deCarta's products and services.

Highlights

Coordinated the development and delivery of four private label personal navigation and connected navigation products to a leading consumer electronics retailer in the US. **Result:** Genesis of a new category of connected personal navigation device for a major US consumer electronics retailer.

Amazon Web Services (AWS)

Cloud Computing

Sales

Start-ups

iOS

Entrepreneurship

Telematics

Product Development

Customer Success

Navigation Systems

Node.js

Enterprise Software

Solution Selling

Integration

Military Leadership

SaaS

Android

Location Based Services

Technical Project Leadership

Cross-functional Team Leadership

Professional Services

Geospatial

Agile Methodologies

Cloud Development

Product Management

Engineering

Mobile Technology

Mobile Devices

GPS Applications

Spearheaded the pre-sales, solution architecture, and delivery of a mobile, online navigation application for the leading personal navigation provider in Europe. **Result:** Opened new partnerships and sales channels for the company.



MobileSoft

Seattle, WA

https://www.linkedin.com/company/mobilesoft_2/

December 1993 – December 2007

CTO - Founder

Dublin, OH/Seattle, WA CTO and founder of company providing fleet management and mobility applications to the transportation industry. Supervise the specification, development, testing, delivery and service of on-demand dispatch solutions.

Highlights

Develop sales and distribution channels for wireless solutions through international divisions of Motorola, Inc. in Europe and the Pacific Rim.

Result: launched products in seven international markets with more than 75,000 mobile subscribers.

Successfully launched a suite of mobile messaging products in partnership with a major European carrier that leveraged location based services(LBS) and mobile payment services(m-payment).

Coordinated the successful partnership among technology providers in the development of a mobility product for a major European transit agency. **Result:** Solution exceeded the requirements of all of the stakeholders.



Motorola Solutions

Seattle, WA

<https://www.linkedin.com/company/motorolasolutions/>

December 1991 – December 1994

Senior Software Engineer



UNITED STATES DEPARTMENT OF THE NAVY

San Diego, CA

<https://www.linkedin.com/company/united-states-department-of-the-navy/>

December 1986 – December 1991

Surface Warfare Officer/Nuclear Engineer

Management

✓ REFERENCES

Michael Cottle

Mapbox *Vice President Sales*

Tom Sexton

Here Technologies *Senior Partner Manager*

Bobby Parikh

Uber *Director of Engineering*