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| **#** | **DESCRIPTION OF PROBLEM** | **COMMENTS*FROM CLIENT*** | **COMMENTS *FROM VENDOR*** |
| 1 | Reports  You managed to work on the Sales Detailed, and it, well, takes about 5 minutes to compute a month’s report. That’s fine. The problem we still have is the Sales Summary, which is supposed to give us VAT still throws an error. The date format is very okay, because if it wasn’t, even a receipt wouldn’t print. This is how it appears | Hitting Generate under reports to get a Sales (Summary) report, still throws this error. |  |
| 2 | Reports  I have found something very interesting. I queried for December’s total sales (Detailed). One was under Admin >> Reports. I got figures. Later, I did the same under Sales Window >> File >> View Sales. Results shown showed a difference of Shs 1,727,792. | I’ve tried to use the new feature **“Cross Check Sales”** against the period that had the difference (selecting 1 December 2014 to 31 December 2014), and the app crashed. So, kindly look into it |  |
| 3 | Reports  Currently, Sales (Detailed) query also throws an error like the one thrown by Sales (Summary) | Admin >> Reports >> Sales (Detailed) gives an error as shown in Number 1 above |  |
| 4 | Others are working very perfect. Thank you. I can see even Barcodes can show on Sales Window. I don’t know how that helps, but it’s very okay. I think we bay use that for an update I’ll soon request for. I will soon need us to be able to scan and search for products from the Sales Window NOT Item Name text box. I don’t know if you know what I mean. I’ll wish that we scan within the Sales Window and the receipt looks exactly like shown below    I would want us to have something like a “dynamic” QUANTITY column, where one scans and then changes QUANTITY. A commodity should be able to scan with Quantity 1, and then, one can select a Drop Down of quantity that can only go up to the available Stock Quantity or be able to type the quantity **NOT IN A TEXT BOX,** but drop down. Well, be looking into it and see if it’s possible. **That would mean that scanning an item, immediately activates the next line, for another scan, and a cashier has to use a mouse (to Tab) to go back and change the quantity, if one is purchasing more than one item. This means every scanning has to come with QUANTITY 1 Piece. This would save us some time when someone buys just one item, as one doesn’t have to enter Quantity.** So, think about it, meanwhile. | | |