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| **#** | **DESCRIPTION OF PROBLEM** | **COMMENTS *FROM CLIENT*** | **COMMENTS *FROM VENDOR*** |
| 1 | Level 2: Crashing while adding stock | When a level 2 tries to add stock by capturing purchase details, the app crashes. Level 3 is okay. | This works on my machine.  **Added*: Progress bar added when adding stock*** |
| 2 | Sales Window >> Discount | Discount box is visible at all times for level 2 and 3. One is able to give discount minus being prompted to enter admin password | **Fixed in version 6.0** |
| 3 | Expiry Date set to 01/01/2001 when purchase items entered by adding stock | When items are entered by **Adding Stock**, expiry date is set to 01/01/2001. I would wish the date to remain the way it is, for at times, some of the goods being added still have some quantity in stock. We managed to get rid of that text box on Add Stock window but “damage” is still being done at database level | **Fixed in version 6.0**  **The default date 01.01.2001 will also no longer be set. Instead, fields will be left empty.** |
| 4 | New Feature: Card Payments | Times when a customer pays by swiping card (debit/ credit), we enter the amount in cash received and release the receipt. Is there a way we can indicate in the system as it was a card payment not cash? In doing so, we would also need to have that reflected on cashier summary indicating either cash or card payment. Kindly look into it. Reason to separate them would be to ease balancing process, as for now we have to compute card payments manually and subtract from cashier’s total sales | **Added in version 6.0**  On the sale window, before entering amount paid, Hit the F6 button. You will be prompted to enter the AUTHCODE of the Visa payment. Payment will be recorded as VISA. |
| 5 | Abrupt disappearance of quantity when item quantity clocks one | Earlier i had told you about that occurrence because it had been reported to me but i didn’t believe it until i experienced it today. I added quantity myself and minutes later I scanned it only to show 0 quantity. Something I remember is that I added quantity not stock. Not sure if that played role in disappearance. | **I need a walk though of this problem to confirm it can be duplicated. I have failed to duplicate it.** |
| 6 | Alerts | We need to prioritise the alerts to throw. Some items show Low Stock, leaving out expiry date, even when it’s running towards expiry. Is there a way to show all alerts (stock quantities, expiry reminder) about the item at the same time? | **Fixed in version 6.0**  The alerts window will now only show low stock and items with less than 100 days to expire, including already expired items as late as 1 year.  ***NB: Low Stock is defined as 0*** |
| 7 | Sales | A cashier is able to sell zero items by just entering amount paid and pressing enter. Lol  Was looking at sales and sorted them by amount due and saw this | **Fixed in version 6.0** |
| 8 | New Feature: Sales Report for a given item | I’ve found it necessary to be able to compile a report about how an item moves. For example, finding out how much Rwenzori 500ml has been sold for a given period. I’m able to find out about purchase by checking Price History. Kindly look into how I can be able to find, mainly, quantity of an item sold for a given period. | **Added in version 6.0**  In inventory, right click on an item and Show Sales History.  Select desired dates and several statistics will show. |
| **10** | Wrong VAT Calculation |  | **Fixed in version 6.0**  **VAT = AMT \* 18/118** |
| **11** | **Added Feature** |  | **Approximate Rendering Time**  When rendering a report, you will be given the total rows, total pages to be rendered and the approximate time it will take. You can choose if you’d like to proceed or not. |