

Megan Chang

UX Designer.

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Education

Cornell University. B.A. Information Science, Concentration in UX

August 2018 - May 2022

Cumulative GPA: 4.171

Experience

Microsoft. UX Design Intern

June 2021 - August 2021

Design dashboard for Microsoft Ads advocates in order to reduce support cost by up to \$225k/year and customer waiting hours by as many as 8k hours.

Cornell Design & Tech Initiative. Design Lead, Product Designer

February 2020 - Present

Lead and mentor a team of 20+ designers by facilitating weekly critiques and conducting biweekly 1:1s. Designed for Carriage, a mobile and web platform to help students with disabilities request rides around campus.

Bloom University. Product Design Intern

June 2020 - August 2020

Designed core features in platform for initial product launch to improve quality of connections between college students.

Pulse Protocol. UX Design Intern

May 2020 - August 2020

Spearheaded redesign of home and landing pages, increasing leads for medical tourism platform. Designed new Accounting Dashboard and Task Management System for use by 1000+ doctors worldwide.

Activities

Cornell CIS. Teaching Assistant

September 2020 - Present

Assist students in the design and programming of websites using HTML and CSS in INFO 1300 (Introductory Design and Programming for the Web).

Skills

Product Thinking

Interaction Design

Visual Design

HTML/CSS/JavaScript

Prototyping

User Research

Usability Testing

Wireframing

Java

Tools

Figma

Sketch

Origami Studio

Adobe InDesign

Adobe Illustrator

InVision

Honors

Dean's List