



PO Box 1739
Vancouver, WA 98668-1739
360.695.3441 | 800.247.4364
iQcu.com

Account Statement

Member Number **XXXXXX5622**

Statement For **06/01/2020 - 06/30/2020**

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RETURN SERVICE REQUESTED

344035095 1 1/2 UNQ 07-01-20 SD



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Notice of Change in Terms

Effective July 1, 2020, iQ Credit Union revised its Funds Availability Policy to expedite the availability of funds subject to certain deposit check holds. For the following hold policies, the amounts have been increased as shown below:

Longer delays may apply - We may delay your ability to withdraw funds deposited by check into your account for an additional number of days if you deposit checks totaling more than \$5,000 on any one day - **Increased to \$5,525.**

Special rules for new accounts -

- Funds from deposits of cash, wire transfers and the first \$5,000 of a day's total deposits of cashiers, certified, teller, traveler and federal, state and local government checks will be available on the first business day after the day of your deposit - **Increased to \$5,525.**
- Any excess funds over \$5,000 will be available on the ninth business day - **Increased to \$5,525.**

Your Account Balances as of 06/30

Non-Profit Primary Shares ID 00	\$5.00
Non-Profit Basic Checking ID 80	1,784.15
Account Balance Total	\$1,789.15
Total Dividends Paid Year-To-Date	\$0.00

NON-PROFIT PRIMARY SHARES ID 00

Beginning Balance	\$5.00
0 Total Deposits for	0.00
0 Total Withdrawals for	0.00
Ending Balance	5.00

Authorized Signer: KELLEY R BAKER; MEGAN N HAYNE; TONYA C ARONSON; VIVIAN YUAN CHEN

NON-PROFIT BASIC CHECKING ID 80

Beginning Balance	\$1,014.15
10 Total Deposits for	770.00
0 Total Withdrawals for	0.00
Ending Balance	1,784.15

Authorized Signer: KELLEY R BAKER; MEGAN N HAYNE; TONYA C ARONSON; VIVIAN YUAN CHEN

Date	Transaction Description	Amount	Balance
06/08	Deposit by Check	\$140.00	\$1,154.15
06/08	Deposit by Cash	35.00	1,189.15
06/09	Deposit by Check	175.00	1,364.15
06/18	Deposit by Check	210.00	1,574.15
06/30	Deposit by Check MOBILE CHECK DEPOSIT: Remote Deposit	35.00	1,609.15
06/30	Deposit by Check MOBILE CHECK DEPOSIT: Remote Deposit	35.00	1,644.15
06/30	Deposit by Check MOBILE CHECK DEPOSIT: Remote Deposit	35.00	1,679.15
06/30	Deposit by Check MOBILE CHECK DEPOSIT: Remote Deposit	35.00	1,714.15
06/30	Deposit by Check MOBILE CHECK DEPOSIT: Remote Deposit	35.00	1,749.15
06/30	Deposit by Check MOBILE CHECK DEPOSIT: Remote Deposit	35.00	1,784.15

We appreciate your membership.

THIS FORM IS PROVIDED TO ASSIST YOU IN BALANCING YOUR CHECKING ACCOUNT

PERIOD ENDING		
1. <u>SUBTRACT</u> FROM YOUR CHECK REGISTER ANY CHARGES LISTED ON THIS CHECKING ACCOUNT STATEMENT WHICH YOU HAVE NOT PREVIOUSLY DEDUCTED FROM YOUR BALANCE. ALSO, <u>ADD</u> ANY DIVIDEND.		
2. <u>ENTER</u> CHECKING ACCOUNT BALANCE SHOWN ON THIS STATEMENT.	\$	
	\$	
3. <u>ENTER</u> DEPOSITS MADE LATER THAN THE ENDING DATE OF THIS STATEMENT.	\$	
	\$	
<div style="display: flex; justify-content: space-between;"> <div></div> <div>TOTAL (2 PLUS 3)</div> </div>	\$	
4. IN YOUR CHECK REGISTER <u>CHECK OFF</u> ALL CHECKS PAID AND, IN AREA PROVIDED AT LEFT, <u>LIST</u> NUMBERS AND AMOUNTS OF ALL UNPAID CHECKS.		
5. <u>SUBTRACT TOTAL</u> CHECKS OUTSTANDING. { -	\$	
6. THIS AMOUNT SHOULD EQUAL YOUR CHECK REGISTER BALANCE.	\$	

BILLING RIGHTS SUMMARY*

WHAT TO DO IF YOU THINK YOU FIND A MISTAKE ON YOUR STATEMENT.

If you think there is an error on your statement, write to us at:

iQ Credit Union
PO Box 1739
Vancouver WA 98668-1739

In your letter, give us the following information:

- Account information: Your name and account number.
- Dollar amount: The dollar amount of the suspected error.
- Description of problem: If you think there is an error on your statement, describe what you believe is wrong and why you believe it is a mistake. You must contact us within sixty (60) days after the error appeared on your statement.

You must notify us of any potential errors in writing. You may call us, but if you do we are not required to investigate any potential errors and you may have to pay the amount in question.

While we investigate whether or not there has been an error, the following are true:

- We cannot try to collect the amount in question or report you as delinquent on that amount.
- The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

* Each reference in the Billing Rights Summary to the term “statement” is a reference to your loan statement.

IN CASE OF ERRORS OR QUESTIONS ABOUT YOUR ELECTRONIC TRANSFERS**

Telephone us at (360) 695-3441 or write us at: iQ Credit Union, PO Box 1739, Vancouver WA 98668-1739, as soon as you can, if you think your statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later than sixty (60) days after we sent the FIRST statement on which the error or problem appears.

When you contact us, give us the following information:

- Account information: Your name and account number.
 - Dollar amount: The dollar amount of the suspected error.
 - Description of the error or the transfer you are unsure about and explain as clearly as you can why you believe it is an error or why you need more information.
- We will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this, we will credit your account for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation. If you want to stop payment on a preauthorized electronic funds transfer, you must contact us at least three (3) business days before the scheduled date of the transfer.

**** Each reference in the electronic transfer notice to the term "statement" is a reference to your deposit statement.**

DETERMINING THE AMOUNT OF THE FINANCE CHARGE

For open-end home equity loans the balance used to compute interest is the unpaid balance each day after payments and credits to that balance have been subtracted and any additions to the balance have been made.

To make your iQ loan payment(s) sign in to Online Banking, make a secure payment online through our Online Payment Center at iQcu.com or send your to the address shown above.

REV. 05/2018