

Kanika Gupta

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Professional Summary

ISTQB-certified Test Analyst with over 8 years of experience delivering high-quality software testing across leading organisations such as Xero, Department of Government Services, and Intelomatics. Skilled in manual and automation testing with strong expertise in Agile environments, UI, API, UAT and functional testing. Currently returning from a planned maternity break and proactively upskilling in Python, C# .Net, Selenium and Playwright (Github link: <https://github.com/mcak2009>). Passionate about quality, collaboration, and continuous learning.

Technical Skills

- **Testing Types:** Functional, API, UI, Regression, E2E, Sanity, UAT, SIT, Mobile, Integration
- **Automation Tools:** Selenium WebDriver, Playwright, SpecFlow, Cucumber, Behave
- **Languages:** Python, Java, C#
- **API Tools:** Postman, SoapUI
- **Test Management:** Jira, HP ALM, HP QC, Zephyr, TestRail, Confluence
- **Platforms:** Salesforce, AWS, Microsoft CRM, Xero
- **CI Tools:** Git, GitHub, TeamCity
- **Methodologies:** Agile (Scrum, Kanban), Waterfall, Hybrid
- **Documentation:** Test Plans, Test Cases, Test Summary Reports (TSRs), UAT Scripts, Daily Status Reports, Defect Reports

Soft Skills

- Excellent communication and stakeholder engagement
- Team player and independent contributor
- Strong analytical and problem-solving abilities
- Mentoring and leadership of junior testers
- Active learner with a growth mindset

Work Experience

FinTech Payments Project

Freelance Test Analyst | *June 2025 – Present | Remote*

- Collaborating with a Cyprus-based QA provider on a 3-month project focused on validating local payment methods, banking integrations, and secure user payment flows across multiple regions.
- Performing functional and exploratory testing of fintech applications to ensure smooth and secure payment experiences.
- Documenting results, logging issues, and providing clear feedback to improve platform reliability and compliance.

PTP Consulting Group – Red Energy

Test Consultant | *Jul 2023 – Nov 2023 | Melbourne, VIC*

- Validated electricity and gas bills (PDF/XML) for compliance in Better Bills project.
- Authored and maintained comprehensive test cases and defects in HP ALM in Life Support project.
- Mentored junior testers in writing and executing test cases in HP ALM.

Department of Government Services

Test Analyst | *Dec 2022 – Jun 2023 | Melbourne, VIC*

- Defined and executed test strategies for the GEMS Grant system (Salesforce).
- Collaborated across cross-functional Agile teams; UAT lead for stakeholders.
- Created and maintained Daily Status Reports, Defect Reports and Test Summary Reports for the Projects.
- Assigned and tracked test cases for other testers to ensure balanced workload distribution.

Intelematics

Test Analyst | *Sep 2021 – Dec 2022 | Melbourne, VIC*

- Built and maintained both manual (Zephyr) and automation (Selenium + Python) test suites.
- Used Postman for API testing; Confluence for TSRs and Test Plans; Emulators and mobile phones for mobile apps testing.
- Monitored and analysed cloud infrastructure using AWS services (e.g., CloudWatch, EC2) to track reports, events, and system rules.
- Led test planning, execution, and reporting in Agile sprints.
Collaborated within Agile and SAFe teams, engaging in all Scrum ceremonies, supporting estimation activities, and facilitating retrospectives using online tools as well as physical boards with sticky notes to drive continuous improvement.

Ampion (formerly Revolution IT)

Test Consultant | *Apr 2019 – Sep 2021 | Melbourne, VIC*

Decipha (11 months)

- Created test cases in TFS; logged defects in Jira; tested web forms across browsers/devices; used Chrome Emulator.

- Provided weekly reports on test execution and defect management to the Project Manager and external stakeholders.
- Completed a 6-month project testing complex web forms, developing and executing automated UI tests using C# .NET, Selenium WebDriver, and the Page Object Model (POM) framework.

Manningham City Council (10 months)

- Tested Microsoft Dynamics 365 CRM and Chris 21; managed UAT cycles; used Kanban for defect tracking; Utilized Trim document management system.

AusNet Services (5 months)

- Conducted SIT and E2E testing across Salesforce and Sitecore's complex integrations
- Integration testing on SAP CIS and Energy IP.
- Used Jira and Quality Centre for Test cases and Defects.

Reece

Test Analyst | Oct 2017 – Mar 2018 | Melbourne, VIC

- Developed automated API test scripts using Python & Behave.
- Collaborated with developers and BAs in Agile teams.
- Used Jira for logging and tracking defects and test cases.
- Contributed as part of an Agile delivery team, attending all sprint ceremonies, providing inputs during backlog refinement and story estimation.

Xero

QA Analyst | Apr 2014 – Jun 2016 | Melbourne, VIC

- Wrote Gherkin scenarios; executed UI/API tests in an Agile environment; used Jira, Zephyr for testing and raising defects.
- Mentored team members on CI processes; used Postman and TeamCity for regression runs.
- Conducted SQL-based database validations to ensure data accuracy and consistency in SQL Server.
- Investigated issues raised by the client and provided feedback to the team/PO.
- Worked in a highly Agile Scrum team, actively participating in sprint ceremonies (planning, backlog refinement, reviews, retrospectives, and daily stand-ups), contributing to story point estimation, and facilitating retrospectives both online (using collaboration tools) and in-person with big charts and sticky notes.

Civica

Graduate QA Analyst | Jan 2013 – Dec 2013 | Melbourne, VIC

- Manual and Tosca-based testing for ERP modules; logged defects and created SQL-based test data.

Education, Trainings and Certifications

Qualifications

- P. G. Diploma in Computers & Information Services, AUT University - 2010
- Master of Computer Applications, M.D. University - 2009

Certifications

- ISTQB Certified Tester Foundation Level (CTFL) – 2012
- ISTQB Agile Tester (CTFL-AT) – 2020
- ISTQB Advanced Level Test Analyst (In Progress – Exam June 2025)
- ICAgile Certified Professional – 2015

Trainings

- Ampion - Python Automation (2020): Python + Selenium + Behave
- Ampion - Java Automation (2020): Java + Selenium + TestNG + API
- Automation Bootcamp - Auckland (2017): C# + Selenium + SpecFlow