

Michael Calhoun

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OBJECTIVE

To obtain a technology management/development position in a highly advanced, forward thinking technology organization.

EDUCATION

Kansas State University, Manhattan, KS

Anticipated: December 2014

Bachelors of Science in Business Administration

Cumulative GPA: 3.6/4.0

Major: Management Information Systems

Minor: Military Sciences

Barton County Community College, Fort Riley, KS

December 2012

Associates of Science in Computer Sciences (Phi Theta Kappa Honor Graduate)

Cumulative GPA: 3.6/4.0

Signal Center of Excellence, Ft. Gordon, GA

Signal Support Systems Specialist Course (Honor Graduate)

November 2010

Courses Completed: Leadership Studies, Basic Computer Technologies, and Radio Theory

RELEVANT EXPERIENCE

Information Technology Assistance Center, Kansas State University

2012-Present

Information Technology Consultant

- Assist faculty, staff, and students with troubleshooting desktop computing problems related to various university programs across multiple operating systems
- Monitor and maintain all network resources for Kansas State University
- Notify the public of both planned and unplanned resource outages, and apply a working tier 2 knowledge to assist in the recovery of downed resources
- Shutdown known phishing scams targeted towards K-State faculty, staff, and students
- Mentor and coach 20+ consultants in technical and professional practices

United States Army Reserve

2009-Present

Information Assurance Technician/Information Management Officer

- Operate and maintain multiple Department of Defense radio and information technology systems, e.g., hand radios, satellite transmission terminals, joint nodal network hubs, and CISCO switches and routers
- Monitor and maintain network security by using software tools, such as, Retina, Qtip, and Hercules
- Serve as a desktop administrator providing solutions for varying end user system errors for multiple hardware configurations in a Windows enterprise environment
- Conduct purchase orders of lifecycle IT equipment in the amounts of \$100,000 - \$250,000
- Lead and train 30+ soldiers in technical and tactical practices

CERTIFICATIONS

- CompTIA A+ CE, and Security+ designations
- Microsoft Certified Technology Specialist, Windows 7 Deployment

TECHNICAL SKILLS

- Computer Languages Proficient in: Visual Basic, HTML, XML, and Python
- Operating Systems: Multiple Linux Distributions, Windows Enterprise Environment, and personal Mac operating systems
- DoD Secret Security Clearance and Experience Handling Classified Materials