

**Subject:** Re: GEICO claim Letter

**From:** Mark Cao <mark.cao@gmail.com>

**Date:** 12/25/2024, 7:33 AM

**To:** Hanh Cao Yu <hanh.cao.yu@stanfordalumni.org>

I'm not really sure why there's no collision coverage. I will print the policy. It is best that you take over her car coverage in the future. It is also best that she not drive the Corolla until it is covered differently.

Both Mom and Hang are bad drivers. I did not omit collision coverage intentionally.

On Wed, Dec 25, 2024, 6:10 AM Hanh Cao Yu <[hanh.cao.yu@stanfordalumni.org](mailto:hanh.cao.yu@stanfordalumni.org)> wrote:

Mom talked to Geico yesterday. This confirms what Mom said all along that it was NOT her fault.

But there are so many questions this letter raised about the kind of decisions and action made on her behalf with full trust to take care of her. Why did mom not have collision insurance? How was that decision made? Was there an explanation to her last Oct about what was set up? What if she had been badly injured? How much was "saved" compared to all the costs and suffering she's going through now?

We will get quotes for more adequate coverage.

H.

On Tue, Dec 24, 2024, 9:30 PM Mark Cao <[mark.cao@gmail.com](mailto:mark.cao@gmail.com)> wrote:

----- Forwarded message -----

From: <[do\\_not\\_reply@geico.com](mailto:do_not_reply@geico.com)>

Date: Tue, Dec 24, 2024, 5:37 PM

Subject: GEICO claim Letter

To: <[mark.cao@gmail.com](mailto:mark.cao@gmail.com)>

**Company Name: GEICO General Insurance Company**

## **GEICO Claim Correspondence**

**Attached is correspondence regarding your claim 8794397950000001.**

Screenshot

If you would like to respond to this email, please select the "View Your Claim" button to access the claim on [geico.com](https://www.geico.com) and send a message to your claims team or adjuster.

[Click here to log in and view your claim](#)

If you are unable to open the attachment please go to this site and download the free Adobe Acrobat

Reader, <http://get.adobe.com/reader/>

Thank you,  
GEICO Claims Team

**Alert**Do Not Reply To This Email

GEICO Logo

Information emailed in response to this message will not become part of your claim file; submit your inquiries to contact us on [geico.com](http://geico.com).

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Insurance Company | Colonial County Mutual Insurance Company | GEICO Marine Insurance Company | One GEICO Plaza, Washington, D.C.  
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