

P.O. Box 15284 Wilmington, DE 19850

HO V CAO POA HUY THANH CAO POD HIEN THANH CAO 2715 KLEIN RD SAN JOSE, CA 95148-2252 BANK OF AMERICA

Preferred Rewards

Customer service information

1.888.888.RWDS (1.888.888.7937)En Español: 1.800.688.6086

bankofamerica.com

Bank of America, N.A.P.O. Box 25118Tampa, FL 33622-5118

Your Adv Relationship Banking Preferred Rewards Platinum

for January 30, 2025 to February 26, 2025

HO V CAO POA HUY THANH CAO POD HIEN THANH CAO

Account summary

Ending balance on February 26, 2025	\$18,362.42	
Service fees	-0.00	
Checks	-7,500.00	
Other subtractions	-301.42	
ATM and debit card subtractions	-0.00	
Deposits and other additions	6,635.13	
Beginning balance on January 30, 2025	\$19,528.71	

Account number: 0009 6136 1905

New: Scheduled and recurring payments with Zelle®

Send money now, schedule it for later, or make it recurring. Enroll now! Scan the code or visit bankofamerica.com/zelle.



When you use the QRC feature, certain information is collected from your mobile device for business purposes. Mobile Banking requires that you download the Mobile Banking app and is only available for select mobile devices. Message and data rates may apply.

SSM-03-24-0484.B | 6398672

IMPORTANT INFORMATION:

BANK DEPOSIT ACCOUNTS

How to Contact Us - You may call us at the telephone number listed on the front of this statement.

Updating your contact information - We encourage you to keep your contact information up-to-date. This includes address, email and phone number. If your information has changed, the easiest way to update it is by visiting the Help & Support tab of Online Banking.

Deposit agreement - When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule which contain the current version of the terms and conditions of your account relationship may be obtained at our financial centers.

Electronic transfers: In case of errors or questions about your electronic transfers - If you think your statement or receipt is wrong or you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- Tell us your name and account number.
- Describe the error or transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts customer) (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will provisionally credit your account for the amount you think is in error, so that you will have use of the money during the time it will take to complete our investigation.

For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.

Reporting other problems - You must examine your statement carefully and promptly. You are in the best position to discover errors and unauthorized transactions on your account. If you fail to notify us in writing of suspected problems or an unauthorized transaction within the time period specified in the deposit agreement (which periods are no more than 60 days after we make the statement available to you and in some cases are 30 days or less), we are not liable to you and you agree to not make a claim against us, for the problems or unauthorized transactions.

Direct deposits - If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us to find out if the deposit was made as scheduled. You may also review your activity online or visit a financial center for information.

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HO V CAO | Account # 0009 6136 1905 | January 30, 2025 to February 26, 2025

Account summary - continued

Annual Percentage Yield Earned this statement period: 0.01%. Interest Paid Year To Date: \$0.30. Your account is enrolled in Balance Connect™ for overdraft protection. You can manage your overdraft protection preferences, including linked accounts, in Online and Mobile Banking.

Deposits and other additions

Date	Description		Amount
02/12/25	PROVCU CK WEBXFR DES:TRANSFER ID:HUY CAO INDN:HUY CAO WEB	CO ID:1770527921	4,062.00
02/12/25	SSA TREAS 310 DES:XXSOC SEC ID:XXXXXXXXXA SSA INDN:HO VAN CAO ID:9031736042 PPD	СО	2,573.00
02/26/25	Interest Earned		0.13
Total deposits and other additions			\$6,635.13

Withdrawals and other subtractions

Other subtractions

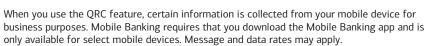
Date	Description	Amount
02/03/25	SUNPOWER FIN DES:ACCT PAYMT ID:1349372000 INDN:HO CAO CO ID:8518154151 WEB	-132.39
02/06/25	SO CAL GAS DES:PAID SCGC ID:1188095345 INDN:301601474274538745 CO ID:1992052494 WEB	-169.03
Total oth	er subtractions	-\$301.42

Account security you can see



Check your security meter level and watch it rise as you take action to help protect against fraud. See it in the Mobile Banking app and Online Banking.

To learn more, visit bofa.com/SecurityCenter or scan this code.



SSM-11-23-0458.C | 6115469



Checks

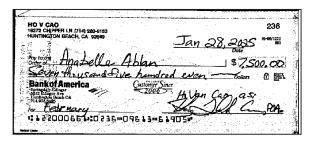
Date	Check #	Amount
02/06/25	236	-7,500.00
Total checks Total # of checks		-\$7,500.00
Total # of	checks	

Braille and Large Print Request - You can request a copy of this statement in Braille or Large Print by calling 800.432.1000 or going to bankofamerica.com and enter Visually Impaired Access from the home page.



HO V CAO | Account # 0009 6136 1905 | January 30, 2025 to February 26, 2025

Check images Account number: 0009 6136 1905 Check number: 236 | Amount: \$7,500.00



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