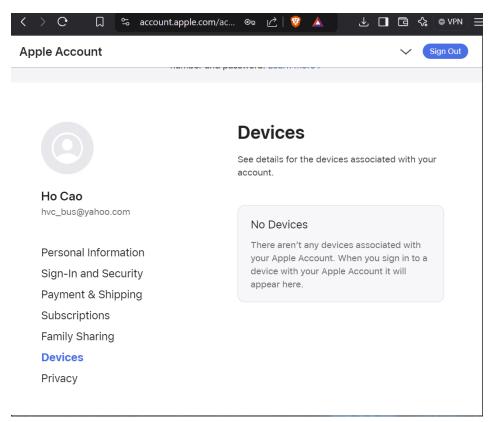
Subject: Re: Ho Cao's Apple Password **From:** Mark Cao <mark.cao@gmail.com>

Date: 1/15/2025, 6:41 PM

To: Hien Cao <hcaosc@gmail.com>

CC: Hanh Cao Yu <hanh.cao.yu@stanfordalumni.org>

Looks like no devices are registered anymore:



I tried both <u>account.apple.com</u> and <u>www.icloud.com</u>. Both lead back to <u>account.apple.com</u>. Also, I tried looking in the other left-hand sections, and all are empty.

On Wed, Jan 15, 2025 at 4:12 PM Hien Cao <hcaosc@gmail.com> wrote:

I'm trying to set up one of my old iPad for mom to use because she has trouble reading the emails on her iPhone. The one that I'm trying to set up was set up with dad's apple ID. It looks like you've changed dad's apple password.

Can you either provide me with his new apple password or go into icloud and delete the ipad from his devices so that I can complete the set up for mom?

Please reply to let me know that it's done.

1 of 1 3/4/2025, 1:22 PM