

Subject: Re: GEICO claim Letter

From: Mark Cao <mark.cao@gmail.com>

Date: 2/9/2025, 8:46 AM

To: Hanh Cao Yu <hanh.cao.yu@stanfordalumni.org>

CC: "Thanh X. Huynh" <thanhxhuynh2003@yahoo.com>

Hanh Yu> But there are so many questions this letter raised about the kind of decisions and action made on her behalf with full trust to take care of her. Why did mom not have collision insurance? How was that decision made? Was there an explanation to her last Oct about what was set up? What if she had been badly injured? How much was "saved" compared to all the costs and suffering she's going through now?

This chapter closes with the \$8,800 bank check that I will send to Ms. Huynh to her address later this month by a tracked FedEx envelope. I will let you know when to expect its arrival.

Attached is the estimate, using the same estimator (NADA) used by most car companies. It's easy to miss the attachment. But it is attached.

Sincerely,
Mark Cao

On Wed, Dec 25, 2024 at 6:10 AM Hanh Cao Yu <hanh.cao.yu@stanfordalumni.org> wrote:

Mom talked to Geico yesterday. This confirms what Mom said all along that it was NOT her fault.

But there are so many questions this letter raised about the kind of decisions and action made on her behalf with full trust to take care of her. Why did mom not have collision insurance? How was that decision made? Was there an explanation to her last Oct about what was set up? What if she had been badly injured? How much was "saved" compared to all the costs and suffering she's going through now?

We will get quotes for more adequate coverage.

H.

On Tue, Dec 24, 2024, 9:30 PM Mark Cao <mark.cao@gmail.com> wrote:

----- Forwarded message -----

From: <do_not_reply@geico.com>

Date: Tue, Dec 24, 2024, 5:37 PM

Subject: GEICO claim Letter

To: <mark.cao@gmail.com>

Company Name: GEICO General Insurance Company

GEICO Claim Correspondence

Attached is correspondence regarding your claim 8794397950000001.

Screenshot

If you would like to respond to this email, please select the "View Your Claim" button to access the claim on geico.com and send a message to your claims team or adjuster.

[Click here to log in and view your claim](#)

If you are unable to open the attachment please go to this site and download the free Adobe Acrobat Reader, <http://get.adobe.com/reader/>

Thank you,
GEICO Claims Team

AlertDo Not Reply To This Email

GEICO Logo

Information emailed in response to this message will not become part of your claim file; submit your inquiries to contact us on geico.com.

Government Employees Insurance Company | GEICO General Insurance Company | GEICO Indemnity Company | GEICO Casualty Company | GEICO Advantage Insurance Company | GEICO Choice Insurance Company | GEICO Secure Insurance Company | GEICO County Mutual Insurance Company | Colonial County Mutual Insurance Company | GEICO Marine Insurance Company | One GEICO Plaza, Washington, D.C. 20076

Attachments:

Used 2012 Honda Accord-4 Cyl. Sedan 4D LX Ratings, Values, Reviews & Awards.pdf

179 KB