Subject: Re: *Action requested* We need a response to process this open claim | No.

8794397950000001

From: Mark Cao <mark.cao@gmail.com>

Date: 12/18/2024, 7:45 AM

To: Hanh Cao Yu <hanh.cao.yu@stanfordalumni.org>

This is my account as the primary policy holder. I think it's possible to log on with just the name and claim number, to deal with the specific claim.

On Wed, Dec 18, 2024, 12:32 AM Hanh Cao Yu < hanh.cao.yu@stanfordalumni.org> wrote:

Thx. Did you set up a password for Mom or is it your account?

Η.

On Wed, Dec 18, 2024, 12:07 AM Mark Cao <mark.cao@gmail.com> wrote:

Here is the claim number.

----- Forwarded message -----

From: **GEICO** <<u>geico@email1.geico.com</u>>

Date: Tue, Dec 17, 2024, 3:41 PM

Subject: *Action requested* We need a response to process this open claim | No.

8794397950000001

To: <mark.cao@gmail.com>

Please provide the details of your claim online

View as Webpage

HUY CAO

GEICO Your Claim Number: 8794397950000001

Company Name:

Please review your claim details

You must review your claim as soon as possible. We need more information from you. Please confirm the details of your claim below.

CONTINUE HERE

We encourage you to check your claim status <u>online</u>, and let us know how you would like to be contacted. A GEICO claims representative will reach out to you

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Re: *Action requested* We need a response to process this open claim | No. 8794397950000001

about the next steps.

You're almost done...thanks for your patience.

Sincerely,

Your GEICO Claims Team

Need help? Contact us toll-free at (800) 841-3000.

Do not reply to this email. Information emailed in response to this message will not become part of your claim file; submit your inquiries to **contact us**.

Please note that you cannot opt-out of email that is required to properly service your policy. To manage your email subscriptions, please <u>click here</u>.

This email was sent to you at the following email address: mark.cao@gmail.com

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One GEICO Plaza, Washington, D.C. 20076

Message ID: CLM-405

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