

Subject: Re: What you'll need for your San Jose trip (4J96WU).

From: Mark Cao <mark.cao@gmail.com>

Date: 9/1/2023, 5:11 AM

To: Hanh Cao Yu <hanh.cao.yu@stanfordalumni.org>

Thanks, I will fill out the wheelchair form.

I don't see anything about curbside assistance here, but I don't think it's needed. I will be traveling light, probably just a backpack. So my plan is to wheel him to the gate myself.

On Fri, Sep 1, 2023, 4:58 AM Hanh Cao Yu <hanh.cao.yu@stanfordalumni.org> wrote:

Huy,

See below for a form for wheelchair handling and how to get assistance at curbside.

How are you getting to the assisted living facility? Will you call uber?

H.

----- Forwarded message -----

From: **Southwest Airlines** <SouthwestAirlines@iluv.southwest.com>

Date: Fri, Sep 1, 2023, 3:03 AM

Subject: What you'll need for your San Jose trip (4J96WU).

To: <hanh.cao.yu@stanfordalumni.org>

When to arrive, saving time at the airport, & more.

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Icon

The moment you've been waiting for is...almost here. You can **check in** for your San Jose, CA flight at 2:55 PM.

Excited for your trip? Here's everything you'll need before you go:

wheelchair

If you need a wheelchair or assistance, we're here to help. [Learn how](#) you can get help at the airport and onboard. [Print and complete this form](#) if you're checking a wheelchair or mobility aid. Present the completed form to the agent at the check-in counter.

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Questions?

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September 02

LGB SJC
Long Beach to San Jose, CA

[Full itinerary](#)

Confirmation # **4J96WU**

PASSENGERS

Ho Cao

Huy Cao

Your complete itinerary

Flight : Saturday 09/02/2023

FLIGHT
1169

DEPARTS
LGB 2:55PM
Long Beach

ARRIVES
SJC 4:05PM
San Jose, CA

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⁴ Only allows access to iMessage and WhatsApp (must be downloaded before the flight).

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Southwest Airlines
2702 Love Field Drive
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