**Subject:** Fwd: You're going to San Jose, CA on 09/09 (4J96WU)!

From: Hanh Cao Yu <hanh.cao.yu@stanfordalumni.org>

**Date:** 8/24/2023, 11:06 AM

To: Huy Cao - 4447 <mark.cao@gmail.com>, Hang Hoang <hanglhoang@gmail.com>

Booking for you and Dad to Travel from LB to SJC. Note Special Assistance specifications.

Confirmation # 4J96WU Ho Van Cao	
Airport/boarding assistance  Blind or have low vision  Deaf or hard of hearing  Cognitive and developmental disabilities	Animal assistance  Only dogs are accepted as trained service animals with appropriate documentation.
Wheelchair assistance	Personal wheelchair stowage
O No wheelchair assistance needed	O No wheelchair stowage needed
O Can walk but need assistance to and from gate 👔	Manual wheelchair
Need lift/transfer assistance to and from aircraft seat	O Powered wheelchair with 0 spillable

----- Forwarded message ------

From: **Southwest Airlines** <<u>southwestairlines@ifly.southwest.com</u>>

Date: Thu, Aug 24, 2023 at 11:01 AM

Subject: You're going to San Jose, CA on 09/09 (4J96WU)!

To: < hanh.cao.yu@stanfordalumni.org>

Here's your itinerary & receipt. See ya soon!

**Southwest Airlines** 

View our mobile site | View in browser

Manage Flight | Flight Status | My Account

### Hello friends,

You successfully redeemed 18,388 Rapid Rewards® points for this trip. We're looking forward to flying together! It can't come soon enough. Below you'll find your itinerary, important travel information, and trip receipt. See you onboard soon!

LGB SJC
Long Beach to San Jose, CA

Confirmation # 4J96WU

PASSENGER Huy Thanh Cao

RAPID REWARDS # Join or Log in TICKET # 5262494179616

EST. POINTS EARNED 0

PASSENGER Ho Van Cao
RAPID REWARDS # Join or Log in
TICKET # 5262494179615

EST. POINTS EARNED 0

Rapid Rewards® points are only estimations.

## Your itinerary

Flight: Saturday, 09/09/2023 Est. Travel Time: 1h 15m Wanna Get Away®

FLIGHT # 1663

DEPARTS

**LGB 02:05**PM

Long Beach

**ARRIVES** 

**SJC 03:20**PM

Confirmation date: 08/24/2023

San Jose, CA

## **Payment information**

Total	cost

Air	- 4,	J96	WU
-----	------	-----	----

Total	\$ 11.20
U.S. 9/11 Security Fee	\$ 11.20
Base Fare	\$ 0.00

#### **Payment**

#### Rapid Rewards® Points

Date: August 24, 2023

Payment Amount: 9,194

· aymone / amount o, ro

Visa ending in 3037 Date: August 24, 2023

Payment Amount: \$5.60

Rapid Rewards® Points

Date: August 24, 2023

Payment Amount: 9,194

Visa ending in 3037

Date: August 24, 2023

Payment Amount: \$5.60

Fare rules: If you decide to make a change to your current itinerary it may result in a fare increase.

Your ticket numbers: 5262494179616, 5262494179615

## All your perks, all in one place. (Plus a few reminders.)

**Wanna Get Away® fare:** Your two bags fly free® and no change or cancel fees. **NEW** – Free same-day standby (taxes and fees may apply). Wanna Get Away fares booked with points are refundable. Learn more.

Make sure you know when to arrive at your airport. Times vary by city.

If you do not cancel your reservation at least 10 minutes before the flight's original scheduled departure time, any points used for booking will be forfeited, along with any taxes and fees associated with your reward travel reservation.

## Prepare for takeoff

# Use our app to make changes to your trip, get a boarding pass, & more.

Southwest Logo

<u>Download on the App</u> Store Get it on Google Play



#### Don't miss out on automatic check-in

When available, EarlyBird Check-In® reserves your boarding position at 36 hours before your flight, earlier than regular check-in.

Get it now >

Earn up to 10,000 Rapid Rewards® points per night

Choose a hotel in San Jose.

You've just landed a special offer of up to 45% off points!

Lock it in before this deal flies away – and boost your points balance now!

Book hotel >

Buy points >

5262494179616: NONREF/NONTRANSFERABLE STANDBY REQ UPGRADE TO Y-BG WN LGB WN SJC110.77USD110.77END 5262494179615: NONREF/NONTRANSFERABLE STANDBY REQ UPGRADE TO Y-BG WN LGB WN SJC110.77USD110.77END

GLNFF2H GLNFF2H

If you do not plan to travel on your flight: In accordance with Southwest's No-Show Policy, if you are not planning to travel on any portion of this itinerary, please cancel your reservation at least 10 minutes prior to the scheduled departure time of your flight. Any Customer who fails to cancel reservations for a Wanna Get Away® or Wanna Get Away Plus™ fare segment at least ten (10) minutes prior to the

scheduled departure time and who does not board the flight will be considered a no-show, and all remaining unused Wanna Get Away or Wanna Get Away Plus funds will be forfeited. All remaining unused Business Select® or Anytime funds will be converted to a flight credit. If you no-show for your reward travel reservation, the points will be redeposited to the purchaser's Rapid Rewards® account. Any taxes and fees associated with your reward travel reservation will be held for future use in the form of a flight credit. **Starting July 1, 2023 (12:00 a.m. CT),** for Wanna Get Away® or Wanna Get Away Plus™ reward travel reservations (booked with points): If you do not cancel your reservation at least 10 minutes before the flight's original scheduled departure time, any points used for booking will be forfeited, along with any taxes and fees associated with your reward travel reservation. For Anytime or Business Select® reward travel reservations: the points used for booking will be redeposited to the purchaser's Rapid Rewards® account, and any taxes and fees associated with the reward travel reservation will be converted into a Transferable Flight Credit™ for future use.

Prohibition on Multiple/Conflicting Reservations: to promote seat availability for our Customers, Southwest® prohibits multiple reservations for the same Passenger departing from the same city on the same date, or any multiple reservations containing conflicting or overlapping itineraries (such as departures for the same Customer from multiple cities at the same time). Furthermore, without advance notice to the Passenger or purchaser, Southwest may cancel such reservations, or any other reservations that it believes, in its sole discretion, were made without intent to travel. With the exception of Southwest gift cards, funds from proactively canceled reservations by Southwest will be returned to the original form of payment. Reservations paid for with a Southwest gift card will have the amount applied from the gift card held as a flight credit for use by the Customer on a future Southwest Airlines® flight.

Need help?

#### Connect with us

Mobile app

**Contact us** 

**FAQs** 

Customer service |

Twitter Facebook Instagram YouTube Southwest Community

Download our app

Get the mobile app

#### \*Point Purchase Offer Terms and Conditions

Offer is valid through December 31, 2023 11:59:59 p.m. CST. Rapid Rewards® Member will save up to 45% when the Member purchases the minimum amount of Rapid Rewards points specified on the landing page once the Member logs in to their account. A valid credit card is required to purchase points. A minimum points purchase threshold must be met on a per-transaction basis in order to qualify for the discount. Points can be purchased in blocks of 1,000 and a daily maximum of 60,000 points can be purchased by a Member with no annual maximum. Transactions are nonrefundable and non-reversible. Offer is only valid for Member receiving this email and by clicking on the link within this email. Gifted and transferred point transactions are not included in this promotion. Purchased points do not count towards A-List, A-List Preferred, or Companion Pass® qualification. Prices are in U.S. dollars and include all applicable taxes. Prices for the purchase of points are only valid while a Member is currently logged in to **Southwest.com®** and such prices are subject to change. Please allow up to 72 hours for points to post to the applicable Rapid Rewards account. All Rapid Rewards rules and regulations apply and can be found at <u>Southwest.com/rrterms</u>. Southwest® reserves the right to amend, suspend, or change the Rapid Rewards program and/or Rapid Rewards program rules at any time without notice. Rapid Rewards Members do not acquire property rights in accrued points. The number of Rapid Rewards points needed for a particular Southwest flight is set by Southwest and will vary depending on destination, time, day of travel, demand, fare type, point redemption rate, and other factors, and is subject to change at any time until the booking is confirmed.

The email address provided here is only used for confirmation of your Points purchase and will not alter the email address currently stored in your Rapid Rewards profile.

Prices are in U.S. Dollars and does not include excise taxes. Prices for the purchase or gifting of points are only valid while a Member is currently logged into **Southwest.com** and such prices are subject to change. Purchased points are nonrefundable and nonreversible. All Rapid Rewards rules and regulations apply and can be found at <u>Southwest.com/rrterms</u>.

If you have purchased a refundable fare and choose not to travel, you must request your refund to the original payment for within 1 year of ticket issuance.

This is a post-only mailing from Southwest Airlines®. Please do not attempt to respond to this message. Your privacy is important to us. Please read our privacy policy.

See Southwest Airlines Co. Notice of Incorporation

Cualquier información publicitaria, promocional o de mercadotecnia contenida en este correo electrónico sólo será efectiva y únicamente será aplicable en los Estados Unidos de América.

Southwest Airlines

Fwd: You're going to San Jose, CA on 09/09 (4J96WU)!

2702 Love Field Drive
Dallas, TX 75235
1-800-I-FLY-SWA (1-800-435-9792)

© Copyright 2023 Southwest Airlines Co. All Rights Reserved.

--

Hanh