

Subject: Re: Plan. Thoughts?

From: Thanh Huynh <thanhxhuynh2003@yahoo.com>

Date: 4/10/2023, 5:33 AM

To: Mark Cao <mark.cao@gmail.com>, Hanh Cao Yu <hanh.cao.yu@stanfordalumni.org>

You can try to call at 7 am for less waiting time
remember to mention the time that dad got lost,
Disoriented , could not find his car and his drivers licence...

[Sent from Yahoo Mail for iPhone](#)

On Monday, April 10, 2023, 5:27 AM, Thanh Huynh <thanhxhuynh2003@yahoo.com> wrote:

Huy,

This is the way the system worked when i was working for social services over 10 years ago

-The social worker on duty of the day takes phone calls of the day and makes separate referrals for each case

You do not need to go into details, but you manage to get more immediate attention and prompt action to our case

When the assigned worker call back for more detail you will refer to me or hanh

-Emergency referral can go immediately to the supervisor. All referrals will be submitted to the supervisor who prioritizes the level of urgency and assigns the case to workers of the unit

-Assigned worker then contacts with the caller for more details of the case.

-He might request to make a home call with nurses, county Physician, policeman...for immediate action or interagency referral (mental health , financial assistances, housing assistance, fire department, home shelter assistance...)

-You will be asked for your name and phone number for more questions

- you can mention about my name as ex wife, hanh's name for

More information and send back ground information status

- you should mention about dad's social status to get more attention or better treatment ,and for more experienced or better knowledgeable worker

[Sent from Yahoo Mail for iPhone](#)

On Sunday, April 9, 2023, 6:47 PM, Mark Cao <mark.cao@gmail.com> wrote:

Also, heating is not provided to tenants during for more attention winter.

On Sun, Apr 9, 2023 at 6:44 PM Mark Cao <mark.cao@gmail.com> wrote:

On Monday:

I'll call Adult Protective Services and tell them my concerns about Dad.

Immediate concerns:

- * He regularly drives without a valid driver license.
 - Recently he has been in several car accidents. His car is possibly impounded now, following his last accident.
- * Threats and plots against one of the tenants (Ken).
 - Unsubstantiated allegations of rape against that tenant, which were part of an eviction attempt that was eventually dropped.
- * Illegal harassment of one of the tenants, for which Adult Protective Services was called around 4/6. The harassment included physical assault (grabbing clothes and spitting) and removal of the tenant's refrigerator.
- * Health hazards: House and kitchen are very dirty. Feces all over at least one of the bathrooms. Bio odor throughout the house.
- * Fire hazards: blocked access ways. Some smoke alarms are not working.
- * Tenants have not been informed of his mental diagnosis. Thus they are exposed to a danger of which they are unaware.

Other concerns:

- * He is not taking his meds. He has a diagnosis of dementia and diabetes, but often skips his prescription meds.
- * Public indecency. He walks around with his pants dropped below his buttocks. He has incontinence issues but does not wear adult diapers.
- * Many police calls to the house (eight in the last three months), some of which are against him for complaints of assault.
- * Two pet cats in the home, possibly inhumane treatment of them.

Long-term desire, for County to assist with:

- * Declare incapacitance.
 - All tenants should be informed, and sign an informed consent form.

* Give the family some guidance for how to be granted full conservatorship.

Huy