

Subject: NEW FLIGHT: Huy Thanh Cao's 09/02 San Jose, CA trip (4J96WU): Your change is confirmed.
From: Hanh Cao Yu <hanh.cao.yu@stanfordalumni.org>
Date: 8/26/2023, 5:31 PM
To: Huy Cao - 4447 <mark.cao@gmail.com>
CC: Hang Hoang <hanglhoang@gmail.com>

Huy,

Changed flight back to Bay Area with Dad on Labor Day Weekend. Same confirmation #.

H

----- Forwarded message -----

From: **Southwest Airlines** <southwestairlines@ifly.southwest.com>
Date: Sat, Aug 26, 2023, 8:25 PM
Subject: Huy Thanh Cao's 09/02 San Jose, CA trip (4J96WU): Your change is confirmed.
To: <hanh.cao.yu@stanfordalumni.org>

Here's your updated itinerary and trip receipt.

[View our mobile site](#) | [View in browser](#)

Southwest Airlines

[Manage Flight](#) | [Flight Status](#) | [My Account](#)

Hello friends,

We've confirmed the change to your trip. Below you'll find your updated itinerary, important travel information, and trip receipt. See you onboard soon!

SEPTEMBER 2

LGB **SJC**

Long Beach to San Jose, CA

Confirmation # **4J96WU**

Confirmation date: 08/26/2023

PASSENGER **Huy Thanh Cao**

RAPID REWARDS # [Join](#) or [Log in](#)

TICKET # 5262494976354

EST. POINTS EARNED 0

PASSENGER **Ho Van Cao**

RAPID REWARDS # [Join](#) or [Log in](#)

TICKET # 5262494976353

EST. POINTS EARNED 0

Rapid Rewards® points are only estimations.

Your itinerary

Flight: Saturday, 09/02/2023 Est. Travel Time: **1h 10m** [Wanna Get Away®](#)

FLIGHT # 1169	DEPARTS	ARRIVES
	LGB 02:55PM	SJC 04:05PM
	Long Beach	San Jose, CA

Payment information

Total cost

Air - 4J96WU		
Base Fare	\$	0.00
U.S. 9/11 Security Fee	\$	11.20
<hr/>		
Total	\$	11.20

Payment

Rapid Rewards® Points	
Date: August 26, 2023	
Payment Amount: 13,055	
 Rapid Rewards® Points	
Date: August 26, 2023	
Payment Amount: 13,055	
 Credit from ticket: #5262494179615 to #5262494976353	
Date: August 24, 2023	
 Credit from ticket: #5262494179616 to #5262494976354	
Date: August 24, 2023	

Fare rules: If you decide to make a change to your current itinerary it may result in a fare increase.

Your ticket numbers: 5262494976354, 5262494976353

All your perks, all in one place. (Plus a few reminders.)

Wanna Get Away® fare: Your two bags fly free® and no change or cancel fees.
NEW – Free same-day standby (taxes and fees may apply). Wanna Get Away fares booked with points are refundable. [Learn more.](#)

Make sure you know [when to arrive at your airport](#). Times vary by city.

If you do not cancel your reservation at least 10 minutes before the flight's original scheduled departure time, any points used for booking will be forfeited, along with any taxes and fees associated with your reward travel reservation.

Prepare for takeoff

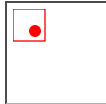
Use our app to make changes to your trip, get a boarding pass, & more.

Southwest
Logo

[Download on the App Store](#)

[Get it on Google Play](#)

Don't miss out on automatic check-in



When available, EarlyBird Check-In® reserves your boarding position at 36 hours before your flight, earlier than regular check-in.

[Get it now >](#)

Earn up to 10,000 Rapid Rewards® points per night

[Choose a hotel in San Jose.](#)

You've just landed a special offer of up to 45% off points!

Lock it in before this deal flies away – and boost your points balance now!

[Book hotel >](#)

[Buy points >](#)

5262494976354: NONREF/NONTRANSFERABLE STANDBY REQ UPGRADE TO Y -BG WN LGB WN SJC157.28USD157.28END

5262494976353: NONREF/NONTRANSFERABLE STANDBY REQ UPGRADE TO Y -BG WN LGB WN SJC157.28USD157.28END

ILNFF2H ILNFF2H

If you do not plan to travel on your flight: In accordance with Southwest's No-Show Policy, if you are not planning to travel on any portion of this itinerary, please cancel your reservation at least 10 minutes prior to the scheduled departure time of your flight. Any Customer who fails to cancel reservations for a Wanna Get Away® or Wanna Get Away Plus™ fare segment at least ten (10) minutes prior to the scheduled departure time and who does not board the flight will be considered a no-show, and all remaining unused Wanna Get Away or Wanna Get Away Plus funds will be forfeited. All remaining unused Business Select® or Anytime funds will be converted to a flight credit. If you no-show for your reward travel reservation, the points will be redeposited to the purchaser's Rapid Rewards® account. Any taxes and fees associated with your reward travel reservation will be held for future use in the form of a flight credit. **Starting July 1, 2023 (12:00 a.m. CT),** for Wanna Get Away® or Wanna Get Away Plus™ reward travel reservations (booked with points): If you do not cancel your reservation at least 10 minutes before the flight's original scheduled departure time, any points used for booking will be forfeited, along with any taxes and fees associated with your reward travel reservation. For Anytime or Business Select® reward travel reservations: the points used for booking will be redeposited to the purchaser's Rapid Rewards® account, and any taxes and fees associated with the reward travel reservation will be converted into a Transferable Flight Credit™ for future use.

Prohibition on Multiple/Conflicting Reservations: to promote seat availability for our Customers, Southwest® prohibits multiple reservations for the same Passenger departing from the same city on the same date, or any multiple reservations containing conflicting or overlapping itineraries (such as departures for the same Customer from multiple cities at the same time). Furthermore, without advance

notice to the Passenger or purchaser, Southwest may cancel such reservations, or any other reservations that it believes, in its sole discretion, were made without intent to travel. With the exception of Southwest gift cards, funds from proactively canceled reservations by Southwest will be returned to the original form of payment. Reservations paid for with a Southwest gift card will have the amount applied from the gift card held as a flight credit for use by the Customer on a future Southwest Airlines® flight.

Need help?

Contact us

[Customer service](#) | [FAQs](#)

Connect with us

[Twitter](#)