

Subject: Re: Dad update

From: Hanh Cao Yu <hanh.cao.yu@stanfordalumni.org>

Date: 7/28/2023, 4:49 PM

To: Hien Cao <hcaosc@gmail.com>

CC: Huy Cao <mark.cao@gmail.com>

Geez, they wore me out. I was on hold for ~45 minutes just for them to let me know that the delivery might be delayed! While I had them I asked about assisting the order, they tranferred me to *another* dept to cancel the hospital bed and commode.

He only needs the wheelchair rental. So, Huy, you'll need to set up with Apria Billing online to pay his 10% copay for the \$25/mo.wheelchair rental.

H.

On Fri, Jul 28, 2023, 4:12 PM Hanh Cao Yu <hanh.cao.yu@stanfordalumni.org> wrote:

On hold with them now.

On Fri, Jul 28, 2023, 3:51 PM Hien Cao <hcaosc@gmail.com> wrote:

April Health Care called me again. I talked with the person from there. They said that they're not trying to sell anything. They're calling about medical equipment that dad needs one he leaves. They're calling on behalf of Kaiser. I gave that person both of your names & numbers.

On Jul 28, 2023, at 12:59 PM, Mark Cao <mark.cao@gmail.com> wrote:

I have to be in San Jose on Tuesday, but Hang can assist with the transfer to long-term home care.

On Fri, Jul 28, 2023, 11:41 AM Hanh Cao Yu <hanh.cao.yu@stanfordalumni.org> wrote:

Hi,

Ms. Jeong, Dad's case worker, called. Based on the improved lab test results for Dad's kidney, Doctor Pelligrino plans to discharge Dad next Tuesday. Cherise Pratti will arrange transportation which family pays (~\$200). All medical equipment have been ordered from Kaiser and set up at B&C, incl hospital bed (\$25/mo), wheelchair (\$25/mo rental), commode for shower and toilet (\$25). Dad is responsible for 10% copay.

H.