

**Subject:** Re: Conference call with APS social worker?  
**From:** Hanh Cao Yu <hanh.cao.yu@stanfordalumni.org>  
**Date:** 4/20/2023, 3:36 PM  
**To:** Mark Cao <mark.cao@gmail.com>  
**CC:** Hien Cao <hcaosc@gmail.com>

Got it.

On Thu, Apr 20, 2023 at 10:54 AM Mark Cao <[mark.cao@gmail.com](mailto:mark.cao@gmail.com)> wrote:  
No video. Video sometimes creates bandwidth problems that affect audio quality.

On Thu, Apr 20, 2023, 10:30 AM Hanh Cao Yu <[hanh.cao.yu@stanfordalumni.org](mailto:hanh.cao.yu@stanfordalumni.org)> wrote:  
So it's a conference call and not by video yes?

H.

On Thu, Apr 20, 2023, 10:00 AM Mark Cao <[mark.cao@gmail.com](mailto:mark.cao@gmail.com)> wrote:  
I sent you the calendar invite, but here are the meeting details redundantly:

3:45 PM to 4:15 PM Thursday (today)

Here's the conference call-in number and code: (720) 572-2600  
531 243 158#

On Wed, Apr 19, 2023 at 4:25 PM Hanh Cao Yu <[hanh.cao.yu@stanfordalumni.org](mailto:hanh.cao.yu@stanfordalumni.org)> wrote:  
I'm available between 3:30-4:30.

On Wed, Apr 19, 2023, 11:20 AM Hien Cao <[hcaosc@gmail.com](mailto:hcaosc@gmail.com)> wrote:  
On Thursday, I'm available before 11 and after 2:30.

On Wed, Apr 19, 2023 at 10:25 AM Mark Cao <[mark.cao@gmail.com](mailto:mark.cao@gmail.com)> wrote:  
Hien and Hanh,

I spoke again to Michelle Nguyen, the Adult Protective Services social worker. She reiterated that she wanted to do a conference call with all of us.

1. I am guessing that Thursday would be the best day to book something. My schedule is flexible, so I just need to know what would work for both of you.

And when talking to her:

2. We should offer her documentation, as it seems her investigative scope is limited.

3. IMO, we should let her know our intention of suing for conservatorship. This then should put her in a mode of thinking of (a) supporting it, (2) giving helpful tips (perhaps even attorney names), and (3) sharing her experience of when a conservatorship makes the most sense.



Thanks,  
Huy

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Hanh