Subject: Re: You're going to Long Beach on 09/08 (4J7JSJ)!

From: Mark Cao <mark.cao@gmail.com>

Date: 8/24/2023, 12:44 PM

To: Hanh Cao Yu <hanh.cao.yu@stanfordalumni.org>

CC: Hang Hoang hanglhoang@gmail.com

Perfect, thanks

On Thu, Aug 24, 2023, 11:04 AM Hanh Cao Yu < hanh.cao.yu@stanfordalumni.org > wrote:

Huy....Here's your booking to go to Long Beach on Friday, 9/8.

Η.

----- Forwarded message ------

From: **Southwest Airlines** <<u>southwestairlines@ifly.southwest.com</u>>

Date: Thu, Aug 24, 2023 at 10:46 AM

Subject: You're going to Long Beach on 09/08 (4J7JSJ)!

To: < hanh.cao.yu@stanfordalumni.org>

Here's your itinerary & receipt. See ya soon!

View our mobile site | View in browser

Southwest Airlines

Manage Flight | Flight Status | My Account

Hi Huy Thanh,

You successfully redeemed 9,194 Rapid Rewards® points for this trip. We're looking forward to flying together! It can't come soon enough. Below you'll find your itinerary, important travel information, and trip receipt. See you onboard soon!

SEPTEMBER 8 SJC LGB

San Jose, CA to Long Beach

Confirmation # 4J7JSJ

PASSENGER Huy Thanh Cao

RAPID REWARDS # Join or Log in
TICKET # 5262494173152

EST. POINTS EARNED 0

Rapid Rewards® points are only estimations.

Your itinerary

Flight: Friday, 09/08/2023 Est. Travel Time: 1h 15m Wanna Get Away®

DEPARTS ARRIVES

FLIGHT # 5788 SJC 07:50PM LGB 09:05PM

San Jose, CA Long Beach

Payment information

Total cost

Air - 4J7JSJ

Base Fare \$ 0.00

U.S. 9/11 Security Fee \$ 5.60

Total \$ 5.60

Rapid Rewards® Points
Date: August 24, 2023

Payment

Confirmation date: 08/24/2023

Payment Amount: 9,194

Visa ending in 3037 Date: August 24, 2023

Payment Amount: \$5.60

Fare rules: If you decide to make a change to your current itinerary it may result in a fare increase.

Your ticket number: 5262494173152

All your perks, all in one place. (Plus a few reminders.)

Wanna Get Away® fare: Your two bags fly free® and no change or cancel fees. **NEW** – Free same-day standby (taxes and fees may apply). Wanna Get Away fares booked with points are refundable. <u>Learn more</u>.

Make sure you know when to arrive at your airport. Times vary by city.

If you do not cancel your reservation at least 10 minutes before the flight's original scheduled departure time, any points used for booking will be forfeited, along with any taxes and fees associated with your reward travel reservation.

Prepare for takeoff

Use our app to make changes to your trip, get a boarding pass, & more.

Southwest Logo

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Don't miss out on automatic check-in

When available, EarlyBird Check-In® reserves your boarding position at 36 hours before your flight, earlier than regular check-in.

Get it now >

Earn up to 10,000 Rapid Rewards® points per night

Choose a hotel in Long Beach.

You've just landed a special offer of up to 45% off points!

Lock it in before this deal flies away – and boost your points balance now!

Book hotel >

Buy points >

5262494173152: NONREF/NONTRANSFERABLE STANDBY REQ UPGRADE TO Y-BG WN SJC WN LGB110.77USD110.77END

GI NFF2H

If you do not plan to travel on your flight: In accordance with Southwest's No-Show Policy, if you are not planning to travel on any portion of this itinerary, please cancel your reservation at least 10 minutes prior to the scheduled departure time of your flight. Any Customer who fails to cancel reservations for a Wanna Get Away® or Wanna Get Away Plus™ fare segment at least ten (10) minutes prior to the scheduled departure time and who does not board the flight will be considered a no-show, and all remaining unused Wanna Get Away or Wanna Get Away Plus funds will be forfeited. All remaining unused Business Select® or Anytime funds will be converted to a flight credit. If you no-show for your reward travel reservation, the points will be redeposited to the purchaser's Rapid Rewards® account. Any taxes and fees associated with your reward travel reservation will be held for future use in the form of a flight credit. Starting July 1, 2023 (12:00 a.m. CT), for Wanna Get Away® or Wanna Get Away Plus™ reward travel reservations (booked with points): If you do not cancel your reservation at least 10 minutes before the flight's original scheduled departure time, any points used for booking will be forfeited, along with any taxes and fees associated with your reward travel reservation. For Anytime or Business Select® reward travel reservations: the

points used for booking will be redeposited to the purchaser's Rapid Rewards® account, and any taxes and fees associated with the reward travel reservation will be converted into a Transferable Flight Credit™ for future use.

Prohibition on Multiple/Conflicting Reservations: to promote seat availability for our Customers, Southwest® prohibits multiple reservations for the same Passenger departing from the same city on the same date, or any multiple reservations containing conflicting or overlapping itineraries (such as departures for the same Customer from multiple cities at the same time). Furthermore, without advance notice to the Passenger or purchaser, Southwest may cancel such reservations, or any other reservations that it believes, in its sole discretion, were made without intent to travel. With the exception of Southwest gift cards, funds from proactively canceled reservations by Southwest will be returned to the original form of payment. Reservations paid for with a Southwest gift card will have the amount applied from the gift card held as a flight credit for use by the Customer on a future Southwest Airlines® flight.

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*Point Purchase Offer Terms and Conditions

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The email address provided here is only used for confirmation of your Points purchase and will not alter the email address currently stored in your Rapid Rewards profile.

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Hanh