Subject: Re: Information needed to finalize your transaction **From:** Hanh Cao Yu <hanh.cao.yu@stanfordalumni.org>

Date: 1/9/2025, 3:32 PM

To: Mark Cao <mark.cao@gmail.com>

CC: Jeffrey Yu <jcyu@alumni.princeton.edu>

SJ police is shockingly slow. I have been to the station and website multiple times. Nothing available yet. I thought GEICO was working on getting the police report also?

Η.

On Thu, Jan 9, 2025 at 2:30 PM Mark Cao <mark.cao@gmail.com> wrote:

Have you uploaded the police report to the Geico website?

They say they won't release the other party's info until they have the police report.

On Mon, Jan 6, 2025 at 1:46 PM Hanh Cao Yu < hanh.cao.yu@stanfordalumni.org wrote:

| See attached.

Η.

On Fri, Jan 3, 2025 at 2:03 PM Mark Cao < mark.cao@gmail.com > wrote:

Please provide Mom's proof of insurance so I can permanently remove her from the Geico policy.

Thanks, Huy

----- Forwarded message ------

From: **GEICO** <<u>geico@email1.geico.com</u>>

Date: Fri, Jan 3, 2025 at 1:59 PM

Subject: Information needed to finalize your transaction

To: <mark.cao@gmail.com>

GEICO

View as Webpage

HUY CAO

auto Policy Number: 6142319547

We need some additional information

1 of 3 3/4/2025, 1:22 PM

We have received your request to remove from your policy. Before we can make this change, we need some additional information.

Once this change is complete, your new premium will be **\$1,167.06**.

To complete your request to remove this driver, please provide proof of other insurance. Acceptable proof of other insurance includes any of the following:

- A policy declaration page with the current effective dates showing as the insured or an active driver
- A proof of coverage letter on the insurer's letterhead advising policy number, current effective dates, and showing as the insured or an active driver
- An active ID card from another insurer with listed

Note: If your policy insures a motorcycle, then only proof from another motorcycle policy will be accepted. Please black out sensitive information, such as account numbers.

For your convenience, you can provide this information to us by:

• Email - policyholdersupport ca@geicomail.com

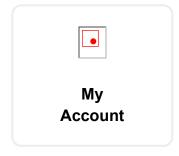
Please be sure to include your policy number on all correspondence.

To view your billing and policy information, simply <u>log in online</u>.

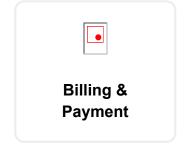
Thank you for insuring with GEICO.

Sincerely,

Your GEICO Service Team







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Do not reply to this email. Replies will not be read. If you have questions or need assistance, please contact us.

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Hanh Cao Yu

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