Subject: REBOOKING: Huy Thanh Cao's 09/01 Long Beach trip (4J7JSJ): Your change is confirmed.

From: Hanh Cao Yu <hanh.cao.yu@stanfordalumni.org>

Date: 8/26/2023, 5:33 PM

To: Huy Cao - 4447 <mark.cao@gmail.com> **CC:** Hang Hoang <hanglhoang@gmail.com>

Changed flight to LB Friday, 9/1.

Thank you,

Η.

----- Forwarded message ------

From: **Southwest Airlines** <<u>southwestairlines@ifly.southwest.com</u>>

Date: Sat, Aug 26, 2023, 8:29 PM

Subject: Huy Thanh Cao's 09/01 Long Beach trip (4J7JSJ): Your change is confirmed.

To: <hanh.cao.yu@stanfordalumni.org>

Here's your updated itinerary and trip receipt.

View our mobile site | View in browser

Southwest Airlines

Manage Flight | Flight Status | My Account

Hi Huy Thanh,

We've confirmed the change to your trip. Below you'll find your updated itinerary, important travel information, and trip receipt. See you onboard soon!

SJC LGB

San Jose, CA to Long Beach

Confirmation # 4J7JSJ

Confirmation date: 08/26/2023

PASSENGER

Huy Thanh Cao

RAPID REWARDS #

Join or Log in

TICKET#

5262494978809

EST. POINTS EARNED

0

Rapid Rewards $\ensuremath{\mathbb{R}}$ points are only estimations.

1 of 3 3/4/2025, 1:18 PM

Your itinerary

Flight: Friday, 09/01/2023 Est. Travel Time: 1h 15m Wanna Get Away®

DEPARTS ARRIVES

2168 SJC 06:55PM LGB 08:10PM
San Jose, CA Long Beach

Payment information

 Total cost

 Air - 4J7JSJ

 Base Fare
 \$ 0.00

 U.S. 9/11 Security Fee
 \$ 5.60

 Total
 \$ 5.60

Payment

Rapid Rewards® Points Date: August 26, 2023

Payment Amount: 23,015

Credit from ticket: #5262494173152 to

#5262494978809Date: August 24, 2023

Fare rules: If you decide to make a change to your current itinerary it may result in a fare increase.

Your ticket number: 5262494978809

All your perks, all in one place. (Plus a few reminders.)

Wanna Get Away® fare: Your two bags fly free® and no change or cancel fees. **NEW** – Free same-day standby (taxes and fees may apply). Wanna Get Away fares booked with points are refundable. <u>Learn more</u>.

Make sure you know when to arrive at your airport. Times vary by city.

If you do not cancel your reservation at least 10 minutes before the flight's original scheduled departure time, any points used for booking will be forfeited, along with any taxes and fees associated with your reward travel reservation.

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Southwest Logo

<u>Download on the App</u> <u>Store</u> Get it on Google Play

Don't miss out on automatic check-in

When available, EarlyBird Check-In® reserves your boarding position at 36

2 of 3 3/4/2025, 1:18 PM

hours before your flight, earlier than regular check-in.

Get it now >

Earn up to 10,000 Rapid Rewards® points per night

Choose a hotel in Long Beach.

You've just landed a special offer of up to 45% off points!

Lock it in before this deal flies away - and boost your points balance now!

Book hotel >

Buy points >

5262494978809: NONREE/NONTRANSFERABLE STANDBY REQ UPGRADE TO Y -BG WN S.IC WN LGB277 28USD277 28END

QLNFF2H

If you do not plan to travel on your flight: In accordance with Southwest's No-Show Policy, if you are not planning to travel on any portion of this itinerary, please cancel your reservation at least 10 minutes prior to the scheduled departure time of your flight. Any Customer who fails to cancel reservations for a Wanna Get Away® or Wanna Get Away Plus™ fare segment at least ten (10) minutes prior to the scheduled departure time and who does not board the flight will be considered a no-show, and all remaining unused Wanna Get Away or Wanna Get Away Plus funds will be forfeited. All remaining unused Business Select® or Anytime funds will be converted to a flight credit. If you no-show for your reward travel reservation, the points will be redeposited to the purchaser's Rapid Rewards® account. Any taxes and fees associated with your reward travel reservation will be held for future use in the form of a flight credit. Starting July 1, 2023 (12:00 a.m. CT), for Wanna Get Away® or Wanna Get Away Plus™ reward travel reservations (booked with points): If you do not cancel your reservation at least 10 minutes before the flight's original scheduled departure time, any points used for booking will be forfeited, along with any taxes and fees associated with your reward travel reservation. For Anytime or Business Select® reward travel reservations: the points used for booking will be redeposited to the purchaser's Rapid Rewards® account, and any taxes and fees associated with the reward travel reservation will be converted into a Transferable Flight Credit™ for future use.

Prohibition on Multiple/Conflicting Reservations: to promote seat availability for our Customers, Southwest® prohibits multiple reservations for the same Passenger departing from the same city on the same date, or any multiple reservations containing conflicting or overlapping itineraries (such as departures for the same Customer from multiple cities at the same time). Furthermore, without advance notice to the Passenger or purchaser, Southwest may cancel such reservations, or any other reservations that it believes, in its sole discretion, were made without intent to travel. With the exception of Southwest gift cards, funds from proactively canceled reservations by Southwest will be returned to the original form of payment. Reservations paid for with a Southwest gift card will have the amount applied from the gift card held as a flight credit for use by the Customer on a future Southwest Airlines® flight.

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3 of 3 3/4/2025, 1:18 PM