MIA MARTIN

SOFTWARE ENGINEER & DOCUMENTATION AFICIONADO



SUMMARY

Software Engineer with a passion for support engineering. Proficient in Java, and Node.js with excelling skills in project management such as Jira, Confleunce and Aha!.

EDUCATION

University of Wisconsin - Parkside 2016 - 2019

Bachelor of Science in Computer Science
Certificates in Mobile Development and
UNIX Administration

EXPERIENCE

Zylo Phoenix, AZ March 2021 - Present

Software Developer and Support Engineer

- Established support engineering team in tandem with customer success department, highlighting key needs of clients and implementing processes to meet those needs.
- Collaborated with product team and software engineers to design, shape, and implement contemporary, scalable software.
- Created onboarding process to best serve newly hired engineers to acclimate to the work environment.
- Assisted in conducting interviews with prospective engineers via Zoom.

EXPERIENCE

Octo Consulting
Phoenix, AZ
June 2019 - March 2021

Software Developer and Scrum Master

- Modernized monolithic service from OSGi to SpringBoot to support containerization and improve maintainability.
- Composed and presented team's final program increment plan to program management and stakeholders.

LANGUAGES

Java

JavaScript

HTML/CSS/SASS

Bash

TOOLS & SERVICES

JIRA
Confluence
Git
Node.js
Docker
Maven
SpringBoot
React