

**Archived:** Thursday, February 15, 2024 3:00:48 PM

**From:** [Viviana Cabriaes](#)

**Sent:** Thursday, February 15, 2024 2:52:00 PM

**To:** [Brian Calandra](#)

**Subject:** RE: Shared Voicemail (HQ Main Line)

**Sensitivity:** Normal

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On it.

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**From:** Aizar Araya <aaraya@ramoslaw.com>

**Sent:** Thursday, February 15, 2024 2:25 PM

**To:** Brian Calandra <Brian@ramoslaw.com>

**Cc:** Viviana Cabriaes <Viviana@ramoslaw.com>; Ramos Law Client Services <clientservices@ramoslaw.com>

**Subject:** RE: Shared Voicemail (HQ Main Line)

Hi. Mr. Brian, it looks like this is yours.

Case # 272423

Sincerely,



**Aizar Araya**

Intake Specialist

**RAMOS LAW**

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**From:** USAA <+12105318722>

**Sent:** Thursday, February 15, 2024 3:21 PM

**To:** RL Inbound Calling Intake <[RLInboundCallingIntake@ramoslaw.com](mailto:RLInboundCallingIntake@ramoslaw.com)>

**Subject:** Shared Voicemail (HQ Main Line)

Hi, this message is for Brian. This is Julia with USAA. I was holding for you in regards to Gustavo Alvarez, but I got disconnected and now I got your voicemail here. I was giving you a call back. You had left me a message last night. I think it

was asking about our limits. We actually sent over a big letter that's over 40 pages. It's got our policy, our deck page and all that information in it that was sent over to your office on the second. I can just go ahead and relay to you since you guys probably should already have it. If not, it'll be arriving anytime now. But our limits are 5100. But again, that whole entire packet was sent over to your office on February 2nd. Thank you so much and have a great day.

You received a voice mail from [USAA](#)