

April 11, 2024

**SENT VIA EMAIL:** [Peter.Ruesch@afics.com](mailto:Peter.Ruesch@afics.com)

American Family  
Attn: Peter Ruesch  
6000 American Parkway  
Madison, WI 53783

Re:   **Our Client:**           **Tamara Anderson**  
      **Your Insured:**       **Thavy Leng**  
      **Date of Incident:**   **February 05, 2024**  
      **Claim #:**            **01007210607**

Dear Mr. Ruesch:

Tamara Anderson is seeking \$45,000 to resolve her injury claim related to the motor vehicle accident that occurred on February 05, 2024.

Tamara was a restrained passenger in the vehicle driven by Catherine Tilton. Tamara and Catherine were travelling northbound on I-25 when your insured rear-ended their vehicle. Tamara was transported by ambulance to Sky Ridge Medical Center due to severe pain in her left knee. Tamara's medical records and bills are enclosed for your review.

This accident injured Tamara who was already injured. At the time of the crash she was in a full straight ace wrap and immobilizer. She had had surgery to repair her ACL and meniscus on January 30, 2024 and was recovering. She was on her way to a follow-up with her orthopedic when the crash occurred. This incident set her back, delayed her scheduled physical therapy, increasing the time for her recovery. She developed atrophy in her leg. In addition, Catherine, who was her planned caregiver for following the surgery, was also injured, hindering her ability to care for Tamara and leaving Tamara in a stressful and compromising position, even now.

It is our understanding that your insured's policy has up to \$250,000 in bodily injury coverage to compensate Tamara. Please consider this request for the tender of \$45,000 to resolve this claim.

Tamara Anderson  
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If you have any questions or need any additional information for your evaluation, please let us know immediately. Thank you, and we look forward to hearing from you soon.

Sincerely,  
RAMOS LAW



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AMO/ao  
Enclosure