

Christopher D. Arger

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EDUCATION

University of Illinois, Urbana – Champaign
College of Liberal Arts & Sciences
Major in Economics with a Minor in Business

May 2024 Graduate
3.7 GPA

WORK EXPERIENCE

Crawford Material Company, Chicago, IL

June 2023 – August 2023

Customer Service Representative

- Interacted with customers before, during, and after they purchased material, delivering personalized and attentive service
- Provided competent and personable service to all customers during the sales process all while honing practical communication skills
- Utilized active listening, transparency, and patience while engaging with dissatisfied customers or conflict
- Supported operations to ensure proper inventory was ordered and available for sale

Wells Fargo Advisors, Chicago, IL

August 2022

Job Shadow/Associate

- Shadowed a Managing Director to gain insights into financial advisory operations
- Observed strategic approaches and best practices employed by senior wealth managers
- Engaged in high-level one-on-one discussions with a Managing Director, exploring market conditions and trends
- Received daily educational materials on investment strategies and market insights that allowed me to understand why specific financial strategies worked more effectively than others

LumiSource, LLC, Elk Grove Village, IL

July 2020 –

July 2022

Senior Warehouse Assistant – Summer Employment

- Assisted in the relocation and organization of warehouse operations
- Trained and led over 10 new team members in pallet separation, scanning, and loading procedures while also managing their day-to-day activities
- Inspected and organized items to be shipped within challenging time constraints to save the company revenue
- Created and implemented standard operating procedures for various warehouse tasks, including receiving, unpacking, arranging, storing, and preparing items to be shipped

CLUBS, COMMUNITY INVOLVEMENT

Phi Delta Theta

Active Member

Fall 2020 – Present

- Cultivated and sustained professional relationships with local and national members, including former alumni
- Contributed to fundraising efforts for the *Live Like Lou Foundation* and other nonprofit organizations
- Demonstrated strong time management skills by balancing academic and philanthropic commitments while also gaining leadership and teamwork skills

Volunteer Experiences

Fall 2019 – Present

Active Community Member

- Participated regularly in events at Feed My Starving Children in and around the Chicagoland area
- Prepared and served meals at Our Lady of the Angels church while also participating in Uncle Pete's Brown Bag program to feed food-insecure communities

SKILLS, HOBBIES

- Passed SIE, Microsoft Excel, Word, PowerPoint, Google Suite, Chart reading

- Opened my first stock account as a High School Sophomore, Avid golfer