

4015 N Central Park Ave  
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# Jacob Herner

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## WORK EXPERIENCE

### Root 16

Senior Software Engineer

Chicago, IL  
2024 - Present

- Developed and deployed high-performance Dataverse plugins to enforce business rules and modify data accordingly in real-time within an event-driven architecture.
- Worked on and maintained proprietary data manipulation frameworks used to streamline large-scale enterprise data migrations, incorporating configurable transformation logic and validation.
- Thrived in a fast-paced, accountability-driven environment, regularly managing multiple client projects at once and shifting priorities to meet tight deadlines without compromising quality.

### Lakeside Software

Software Engineer

Ann Arbor, MI  
2021 - 2024

- Added functionality to SysTrack, a system monitoring platform that collects telemetry via OS-level APIs and instrumentation (e.g., WMI, ETW, performance counters), enabling non-intrusive yet high-fidelity insight into endpoint behavior including CPU, memory, disk I/O, and user activity across Windows, macOS, and Linux systems.
- Managed daily tasks involving Azure resources, including debugging, deploying, and monitoring applications in the Azure cloud environment.
- Led the design, implementation, and coordination of new projects and features from conception to deployment ensuring robust and scalable solutions.

### FAAC Inc.

Software Engineer Intern

Ann Arbor, MI  
2019 & 2020

- Developed and debugged new code for FAAC's comprehensive simulation suite, contributing to the advancement of realistic simulation experiences for vehicles ranging from city buses to jets.
- Acquired extensive experience working with software deployed on specialized systems, diverging significantly from typical software design patterns.
- Adapted quickly to new technologies and methodologies unique to the simulation industry, demonstrating flexibility and a strong ability to learn and apply new skills efficiently.

## EDUCATION

### University of Michigan - Ann Arbor

College of Engineering

B.S.E. Computer Science

Ann Arbor, MI

2017 - 2021

- GPA: 3.34/4.00 : Cum Laude
- Dean's Honor List: Winter 2021, Fall 2020, Winter 2020, Winter 2018
- Coursework: Operating Systems, Data Structures and Algorithms, Discrete Math, Introduction to Computer Organization, Foundations of Computer Science, Database Management Systems, Introduction to Machine Learning, Mobile App development, Computer Security.

## PROJECTS

### System Monitoring Azure Function App (SQL/C++/C#/C++CLI/Azure Resources)

- Developed an Azure Function App designed to monitor systems within an estate for potential issues. This application enabled real-time detection of problems and provided customers with immediate notifications.
- Enhanced vast, existing C++ project for monitoring system health using OS-level APIs and instrumentation hooks.
- Implemented webhook notifications and email notifications to alert customers about detected issues.
- Interfaced a C# project with a large pre-existing C++ project for system monitoring, ensuring seamless two-way communication between the C++ and C# components.

### Event-Driven Data Integration (C#/Power Platform/Azure Resources)

- Led full lifecycle development of an event-driven system to automate incremental data migration from a custom external API into Dataverse. The solution identified and processed only changed records to optimize performance.
- Extended internal data transformation tools to support this new pattern, enabling seamless orchestration between Azure Functions and the migration framework.
- Utilized Azure Durable Functions for orchestration, ensuring reliable execution, retry logic, and parallel processing where needed.

## ADDITIONAL INFORMATION

**Technical Skills:** C++, C#, SQL, KQL, RESTful APIs, Git/Github, Java, Python, JS, TS, React, Bash, Azure resources, Power Query, Serverless and Cloud Architectures