

Akhil Monangi

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EDUCATION

University of Illinois Chicago - College of Business Administration

May 2025

Bachelor of Science in Finance, Minor in Business Analytics

WORK EXPERIENCE

Hilton Chicago

May 2024 - July 2024

Guest Services Agent Intern

- Successfully generated over \$27,000 in hotel revenue in a six week span by optimizing customer interactions, enhancing various service offerings and promotions, and implementing strategic marketing initiatives
- Collaborated extensively with third-party booking sites to streamline transactions, improve communication channels, and enhance overall customer satisfaction by analyzing past promotional packages
- Improved the client-firm document flow system using advanced Excel techniques, enhancing the handling, processing, and response efficiency of RFI situations and improving overall workflow management
- Mastered 150+ hotel management system functions, resulting in a 25% reduction in check-in and check-out times and an improved ability to provide timely and accurate guest services, support, and personalized assistance

Popeyes Aby Groups

June 2023 - July 2023

Cashier

- Utilized inventory tracking systems to monitor stock levels and document requests from the owners and managers
- Resolved promotional and delivery service concerns, maintaining high satisfaction and strong customer relations
- Optimized staff shifts and delegated tasks to 6 team members, boosting productivity and engagement by 75%

Foglia YMCA

May 2022 - August 2022

Camp Counselor

- Oversaw 11 groups of K-2nd grade children, managing and supervising their academic and recreational activities
- Conducted 30+ activities, including athletics and creative arts, contributing to mental and physical development
- Implemented individualized nutritional plans with specific dietary needs, ensuring campers' health and well-being

ACTIVITIES & LEADERSHIP

Alpha Kappa Psi

December 2023 - May 2024

Vice-President of Membership

- Informed 150+ potential new members about fraternity's goals and beliefs by interview and public speaking aid
- Directed a strategic drafting process by assigning brothers specific tasks crucial to the organization's success
- Facilitated information of 50+ applicants displayed to all active brothers based on resume and interview answers
- Created a comprehensive membership program, adding 8 new members, boosting total headcount by 13%

Fundraising Committee (Finance Director)

April 2023 - May 2023

- Collaborated alongside pledge class members to reach the designated goal of \$1125 in a span of two weeks
- Worked alongside class president to bring in sponsors to ensure the financial stability of organization
- Communicated financial milestones to fellow pledge mates and members of the fraternity
- Managed and analyzed current pledge class funds with the use of Microsoft Excel

ACTIVITIES & SKILLS

Activities: F.B.L.A, Alpha Kappa Psi, UIC Flames Consultant Group, UIC Finance and Investment Group

Skills: Microsoft Office Suite, Strategy & Partnerships, Tableau, Project Management, Relationship Management

Interests: Brand Strategy, Analytics, Community Development, Technical Marketing, Basketball, Piano, Cooking