

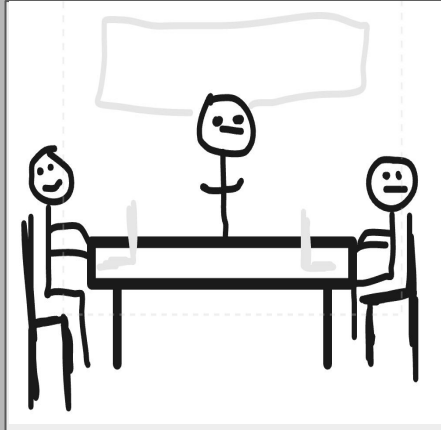
Storyboard

Persona: Stella Beck, Admin

Scenario: Fixing a bug in the system



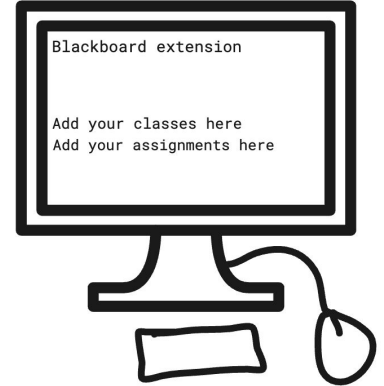
- ❖ Error has popped up on the BlackBoard extension
- ❖ Must resolve the bug to fix to website



- ❖ Must collaborate with admin's team in order to find a collective solution
- ❖ Trying different codes to fix the bug



- ❖ Put heads together to fix the code
- ❖ Group fix

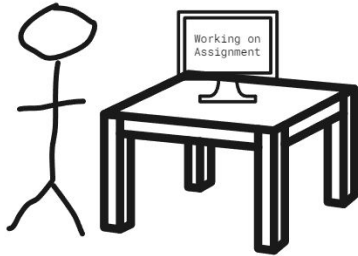


- ❖ Put the website back up and running

Storyboard

Persona: Jimmy Smith, Student
(user)

Scenario: Turning in an
assignment



Jimmy Smith is currently working on his assignment



He has just completed his assignment



He goes to blackboard.sc.edu to turn the assignment in

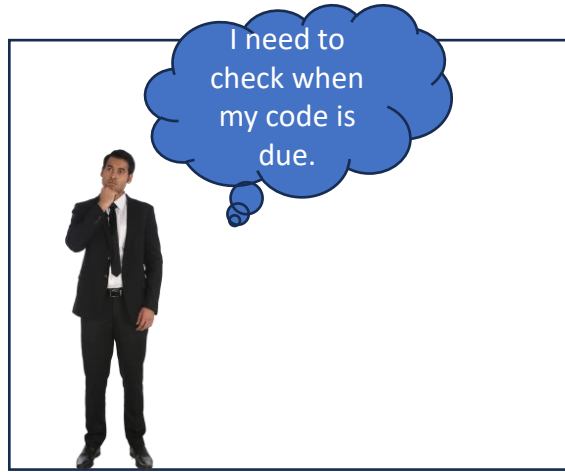


Due to how simple blackboard is now he can easily turn in his assignment

Storyboard

Persona: Software Engineer, James Waters

Scenario: Checking Software Due Dates



- Notes that he needs to check his assignment due dates
- Times and days for each assignment



- Isn't sure where to see all of his assignment due dates
- Remembers that blackboard added the super cool feature to see all the due dates at once



- Opens up Blackboard and goes to his full scheduled list
- Uses his project list to see his dates



- Was able to see all of his due dates in one spot for each separate project.
- Now he's prepared and ready to finish his work!