

B.5 The volunteer



Photo by [A. Picquadio](#) from [Pexels](#)

| Type of persona | Name | Age |
|-----------------|-------------|-----|
| Supplemental | Tom Stevens | 69 |

| Education | Family | Household income |
|-----------------------------|---|---|
| MSc in Information Sciences | Wife, two adult daughters, one grandson | 90.000/yr (10.000 real estate income, 40.000 wife income) |

| Competencies | Experience | Attention level |
|--------------------------------------|------------|----------------------|
| Domain: Beginner Linguistic: High | Beginner | involving activities |

| Goals | System objectives | Type of usage |
|---|--|---|
| <p>End goals: Help the cultural organization for which he volunteers to develop a good database, ready for future projects.</p> <p>Experience and life goals: He desires to be useful and redeploy his competencies for the common good</p> | <p>The system helps him to organize the collection and modify existing entries, for updates.</p> | <p>Record new items, modify existing entries, arrange subcollections.</p> |

| Behaviour | Attitude | Physical fitness |
|---|--|---|
| <p>Since his wife is not retired yet, he spends the day in his cultural organization, socializing with other volunteers and deploying his competencies for charity.</p> | <p>He wants to feel useful for society and being involved in charity projects.</p> | <p>Not so agile in walking, he still has good reaction time in computer interaction. His lifelong job as an IT consultant has given him glasses since the age of 35, in addition to his colour blindness.</p> |