

Mollie Chindavong

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Summary

Creative self-starter with an eclectic background in banking, sales, and customer service. Sound familiarity with full stack web development and passionate about learning new technologies and improving skill set. Adept at maintaining a strong professional work ethic to maximize performance and productivity in diverse company cultures. Proficient with prioritizing multiple tasks in high-demand environments that require critical thinking as well as analytical problem solving.

Professional Experience

Freelance Web Developer

May 2017 - Present

- Knowledge of various programming languages, frameworks, and databases such as HTML, CSS, JavaScript, jQuery, Bootstrap, Node.js, React.js, MySQL, and MongoDB
- Collaborate with other developers to establish and maintain multiple project workflows using Github
- Contribute to group project planning and implementation for the design and development of several full stack web applications using RESTful APIs within time-sensitive deadlines
 - [Crystal Collector](#) – A game where each crystal has been assigned a different number and user has to click random crystals to reach the desired number. HTML, CSS, JavaScript
 - [Mood Music](#) – App that determines mood to create a playlist of songs for the user, using HTML, CSS, Bootstrap, Face API, YouTube API
 - [SMS Trivia](#) – Trivia game using your cell phone as an answer controller using HTML, CSS, JS, Bootstrap, Firebase, Twilio, Cloudinary
 - [Oasis](#) - Web design mock-up for a beauty wellness spa using HTML, CSS and Bootstrap
 - [CyberCorp](#) – Web design mock-up for a business consulting agency using HTML, CSS, fullPage.js, parallax, aos.js

Wells Fargo

July 2016 – November 2017

Premier Sales Senior Relationship Banker

- Assist affluent clients with lending related banking inquiries and financial products such as Checking and Savings accounts, CDs, IRAs, HELOCs, Personal Loans and Lines of Credit
- Collaborate with affiliated departments to resolve complexities and introduce referrals based on client needs
- Monitor and review credit applications to verify all information is up to date and required stipulations are properly submitted and received by underwriting processors
- Proactively participate in the improvement of company-wide system pilots with necessary feedback for streamlined ease of business within our contact centers (Salesforce)

Outbound Sales Specialist

- Engage in needs-based dialog with high valued prospects to identify beneficial products and services that meet the client's financial objectives
- Disclose call resolutions while following procedures that meet risk and compliance guidelines
- Grow and maintain a book of business by providing additional value to each conversation to rebuild trust and uphold client relationship
- Operate numerous responsibilities on productivity tools and software platforms while navigating client databases (Sales Platform, Sales Express, Customer Information Viewer, Credit Application Status)

Education

The Coding Bootcamp Certificate: Full Stack Web Development | UNC Charlotte

May 2017 - November 2017

Culinary Arts and Food Service Management | Johnson & Wales University

Fall 2010 - Spring 2012