

STATEMENT NUMBER	
DUE DATE	
AMOUNT REMITTED	
PLEASE PAY	

TO: FROM:

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PLEASE RETURN UPPER PORTION OF STATEMENT, KEEP LOWER PORTION FOR YOUR RECORDS

THIS YEAR			LAST YEAR			THIS YEAR			LAST YEAR			THIS YEAR			LAST YEAR								
DAYS	USAGE		USAGE			DAYS	USAGE		USAGE			DAYS	USAGE		USAGE								
SERVICE			PREVIOUS DATE			CURRENT DATE			PREVIOUS READ			CURRENT READ			THERM-X			USAGE			AMOUNT		
SERVICE			BASELINE/LIFELINE			SERVICE			BASELINE/LIFELINE			SERVICE			BASELINE/LIFELINE			SUMMARY OF CHARGES					
												PLEASE PAY THIS AMOUNT →											

IF YOU HAVE ANY QUESTIONS ABOUT YOUR BILL, CONTACT YOUR PROPERTY MANAGER WHO IS PREPARED TO ANSWER ANY QUESTIONS YOU MAY HAVE. PROPERTY MANAGEMENT IS THE ONLY AUTHORITY TO MAKE CORRECTIONS TO YOUR BILLING. IF YOU ARE NOT SATISFIED WITH THE MANAGER'S EXPLANATION OR DECISION, CONTACT YOUR LOCAL CALIFORNIA WEIGHTS AND MEASURES OFFICE. THEY WILL REVIEW YOUR COMPLAINT AND WILL SEE TO IT THAT ANY CORRECTIVE ACTION IS TAKEN IN A TIMELY MANNER.