

# 15 Data Analytics for Business Decisions

## DATA ANALYTICS METHODS TO PREDICT & DRIVE BUSINESS DECISIONS

### 1. LINEAR REGRESSION

- **Purpose:** Forecast future performance
- **Objective:** Plan sales, budgets, or operations based on historical data
- **Use Case:** Anticipate revenue dips/spikes and adjust marketing spend proactively

### 2. LOGISTIC REGRESSION

- **Purpose:** Predict yes/no business outcomes
- **Objective:** Identifies which leads or customers are likely to convert or churn
- **Use Case:** Focus your resources on high-impact clients to boost sales or retention

### 3. DECISION TREES

- **Purpose:** Simplify decision-making with clear rules
- **Objective:** Turns past patterns into if/then logic you can use in operations
- **Use Case:** Reduce manual decision time in approvals or escalations

### 4. RANDOM FOREST

- **Purpose:** Improve the reliability of predictions
- **Objective:** Combines multiple decision paths to reduce bias and errors
- **Use Case:** Score customers on risk of churn or default

### 5. XGBOOST / LIGHTGBM

- **Purpose:** Make high-accuracy predictions at scale
- **Objective:** Finds patterns in customer behavior that simpler models miss
- **Use Case:** Predict exactly who will buy, churn, or engage and why

### 6. TIME SERIES FORECASTING

- **Purpose:** Plan for future trends and cycles
- **Objective:** Analyzes seasonality to forecast sales, traffic, or demand
- **Use Case:** Avoid inventory waste, missed targets, or overcapacity by planning ahead

### 7. K-MEANS (CLUSTERING)

- **Purpose:** Identify customer segments
- **Objective:** Groups customers with similar behaviors or preferences
- **Use Case:** Personalize marketing and offers to increase relevance and conversion rates

### 8. PRINCIPAL COMPONENT ANALYSIS

- **Purpose:** Focus on what really moves the needle
- **Objective:** Filters out noise and highlights the most influential metrics
- **Use Case:** Simplify reporting and strategy by zeroing in on your key growth drivers

### 9. SURVIVAL ANALYSIS

- **Purpose:** Predict when customers are likely to leave
- **Objective:** Provides a timeline to act before a customer churns
- **Use Case:** Improve retention by sending timely offers or interventions to at-risk users

### 10. UPLIFT MODELING

- **Purpose:** Maximize marketing impact
- **Objective:** Identifies who changes behavior because of your campaign
- **Use Case:** Reduce wasted spend by targeting only customers who need a push

### 11. ASSOCIATION RULE MINING

- **Purpose:** Reveal product buying patterns
- **Objective:** Finds items that are often bought together
- **Use Case:** Increase AOV recommending complementary products during checkout

### 12. ANOMALY DETECTION

- **Purpose:** Catch issues before they become losses
- **Objective:** Flags unusual patterns in real time
- **Use Case:** Detect fraud, reporting errors, or underperformance as it happens

### 13. RECOMMENDATION SYSTEMS

- **Purpose:** Personalize user experience
- **Objective:** Increase customer engagement and repeat purchases
- **Use Case:** Offer “customers like you also bought...” suggestions on your site

### 14. NATURAL LANGUAGE PROCESSING

- **Purpose:** Make sense of customer feedback at scale
- **Objective:** Analyzes reviews, surveys, and support tickets
- **Use Case:** Identify trending issues and product improvement ideas quickly

### 15. SHAP / LIME

- **Purpose:** Explain why a prediction or score was made
- **Objective:** Build trust in AI-driven decisions with clear reasoning
- **Use Case:** Justify actions (like pricing, offers, risk ratings) in a transparent way

