Technology is changing so rapidly that keeping up with it is not needed by everyone.

However, having from some **basic** technical support knowledge is something that can benefit everyone.

The site that I am developing is intended to accomplish 2 tasks:

* first, let the "average" person know that it is okay to not know much, when it comes to technology,
* second, to give a few basic troubleshooting steps and general knowledge that will provide help and safety when working with technology and interacting with others in a digital world.

This is not a site that will have solutions to specific problems, but covers the basic topics of power cycling devices, the benefits backups, as well as email and password security.