

Alex McKay

Mobile: 0436 857 403

Email: alexjosephmckay@gmail.com

LinkedIn: www.linkedin.com/in/alex-mckayy

Github: <https://github.com/mckayjalex?tab=repositories>

Career Summary

Constructor Repairer with a proven background in start to finish construction work with the biggest Telecommunications company in Australia. Experienced with managing multiple projects at a time, Database Entry and Installation of a wide range of technical systems.

Self-motivated and an effective problem solver with the ability to work under pressure in fast paced, challenging environments. Love working as part of a team to strive for a common goal.

Strengths Include:

- Ability to work on a project from start to finish by myself with little assistance.
- Diagnosing issues and working out the best way to resolve the issue.
- Teamwork
- Leadership Skills.
- Analytical Skills
- Detail Oriented

Professional Experience

TELSTRA

2014 - 2021

Telecommunications Technician

Installed and configured new devices and system components.

Upgrading old outdated equipment with new technology to allow for more internet traffic.

Sometimes Swinging several thousand customers over to the new network at a time no room for error.

Completed all paperwork, recognising any discrepancies and addressing.
Answered normal and after-hours service calls.

Key Achievements:

- Analysed user-generated trouble tickets to determine causes of problems and took appropriate action for resolution.
- Diagnosed and resolved complex integrated customer issues for implementation, maintenance and support of voice, data, and IP Applications.
- Worked to maintain outstanding attendance record, consistently arriving to work ready to start immediately.
- Recognised by management for providing exceptional customer service
- Worked my way up into a more demanding role within 3 years
- Database entry for equipment Installed in the network

PRIVATE VINEYARD

Vineyard Hand

2012 - 2013

- Fix broken posts.
- Protect young vines and fertilise vines.
- Pruning.

SWISSPORT

Baggage Handler

2021 - Present

- Load Baggage on plan as per Load Instruction Report (LIR)
- Communicate to Pilots using correct terminology.
- Dispatch Planes within correct timeframe
- Pushback Planes with a pushback tug
- Read and correctly identify baggage tags

- Load planes as per planes requirements to make for a safe flight.

Qualifications

- Certificate III | Telecommunications Certificate IV | Network Engineering
- First AID
- Cabling License
- ASIC (Aviation Security ID Card)
- White Card
- ADA (Authority to Drive Airside)

Personal Achievements

Adelaide Uni Group Project #1

Sort A Meal

At Adelaide Uni during a coding bootcamp I was required to plan, design, problem solve and deploy a web application within a team.

The app we designed was a food finder app which would use a google places api and a spoonacular api to retrieve recipes and nearby restaurants and then save them to local storage on click of a button.

Please visit this link to view and use app.

<https://mckayjalex.github.io/sort-a-meal/>

Alternatively you can view my Github repository.

Skills

- Troubleshooting systems
- Configuring equipment.
- Hardware and Software
- Device Installation System Repair
- Data management
- Computer proficiency
- Leadership Communication

- Problem Solving
- Management Skills
- Numeracy
- HTML
- CSS
- Novice Javascript
- Fetch
- Tailwind CSS Framework

Referees

Available on request