Chris McLane

Enterprise Technologist
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EDUCATION

UNIVERSITY OF ALABAMA
BS in Computer Science
Aug 2002 - May 2006 | Tuscaloosa, AL

INDUSTRY DOMAINS

NOTABLE CLIENTS
FINANCE: Wells-Fargo Regions BBVA
INSURANCE: BCBS Protective Life
TELECOMMUNICATIONS: AT&T
HEALTHCARE: Red-Cross UAB
PUBLIC: SSA EOUSA DoD
SLED: STATE OF ALABAMA

COMPETENCIES

ENTERPRISE BUSINESS
Solution Architecture (Full Lifecycle)
Cyber Security | Disaster Recovery
Business Intelligence | SDLC | DevOps
IT Governance | IT Management | Infosec
Market Research | Process Improvement
Sales Support | Vendor Management | RFP
Client Management | Data Visualization
Server & Storage Architecture
IT Infrastructure & Cloud Development

COMPETENCIES

CORE TECHNICAL
VMware • Linux • Unix • Python
Azure Stack • AWS Stack • Citrix • IoT
SaaS • IaaS • PaaS • SD-WAN • Cisco
Active Directory • System Admin • RMM
PSA • Powershell • Bash • VPN
MS Server • SCCM • Veeam • WAN
2FA • 3Par • Kubernetes • Openshift
Metasploit • GRC • CRM • SIEM • ERC
Google Cloud Compute • ITSM • PowerBI
RHEL • Machine Learning • Teradata

PERSONAL ATTRIBUTES

Excellent communication skills
Deep analytical skills
Project & resource management skills
Work collaboratively
Influence and negotiate

CERTIFICATIONS

ITIL v3 • PMP v5 • VCP5-DCV • HIPAA
HPE-ASE Storage Architect
HPE-ASE Proliant Integrator
Microsoft Certified Professional (MCP)

EXPERIENCE

INCARE TECHNOLOGIES | Senior Systems Engineer
October 2019 to September 2021 | Birmingham, AL

- Implemented, managed and maintained all aspects of technology infrastructure for enterprise clients.
- Operated as single POC for escalations and resolved technical issues within SLA parameters ensuring TCE.
- Analyzed potential clients infrastructure to determine inefficiencies, problems and ultimately tailored solutions.

SELF-EMPLOYED | Technology Solutions Integrator
January 2016 to October 2019 | Birmingham, AL

- Analyze technology environments, enterprise specifics and business requirements to achieve business objectives using IT strategy.
- Select technology, create a solution prototype, and demonstrate a working proof of concept to solve technical bottlenecks and increase operating capacity.
- Perform training & testing focused on security including full breach penetration testing using custom tool sets for in-depth passive analysis providing technical documentation consisting of an executive summary as well as remediation recommendations and mitigation procedures.

TSA, INC. | SR. Enterprise Solutions Architect
October 2014 to January 2016 | Birmingham, AL

- Designed, developed, and delivered high-performance and HA technology solutions to meet challenging business demands functioning in key roles in all facets of project life-cycle development from initial feasibility analysis and conceptual design through documentation, configuration, implementation, and user training/enhancement.
- Delivered jargon-free oral presales presentations to stake holders, led training seminars, and facilitated new technology Lunch Learn's to department head decision makers.
- Designed and implemented cost conscious virtual/physical solutions from scratch including building MS server, linux, and unix environments tailored to the business requirements with a focus on security, scalability, and high availability,

HEWLETT-PACKARD ENTERPRISE | Mission Critical Systems Engineer
October 2008 to October 2014 | Palo Alto, CA

- Delivered multi-vendor contractual technology services for mission critical client data centers including WELLS FARGO (1,400 servers), AT&T (40 HP Superdome II mainframes and 140 EVA tier one storage arrays) and PROTECTIVE LIFE (200 production servers and 5 HDS mainframe storage arrays).
- Streamlined escalation workflows and Asset Management Process (onsite part stocking), created a project team to identify, record, and track all trending service calls to appropriate the correct parts to the sites based on asset inventory. ROI on the project was approx. 300K -500K USD.
- Through various projects involving leadership, business intelligence, data science, and by working in tandem with upper level regional management, created a technical astute, cost-conscious team responsible for improved dispatch modeling and increased TCE by 18 percent.