



Mihail Costin LEONTE

Big Data and Machine Learning
Cloud Engineer

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[download resume](#)

SKILLS

Python | SQL | Bash | Git | Linux | Docker Compose | Asynchronous programming | Websockets | Nginx
GCP | CloudOps | Vertex AI | Dialogflow | BigQuery | Bigtable | Pub/Sub | Dataflow | Dataproc | DMS
Numpy | Pandas | pySpark | NetworkX | sklearn | Keras | Tensorflow | Pytorch | Hugging Face | Rasa NLP & NLU
MySQL | Postgresql | Neo4j | MongoDB | Redis | Spark | Beam ||| English (Bilingual) | Romanian (Native)

WORK EXPERIENCE

GCP Subject Matter Expert [Webhelp](#) Bucharest, RO **02/22 - Present**

- Supervising and assisting 12+ Technical Solutions Reps on GCP Big Data and Machine Learning services.
- Automating team performance monitoring and reporting with 50+ SQL scripts for project KPIs and metrics.
- Identifying growth opportunities and promoting data-driven decisions through daily research and meetups.

GCP Technical Solutions Representative [Webhelp](#) Bucharest, RO **08/21 - 01/22**

- Consulted 50+ Google Cloud Platform customers on Big Data and Machine Learning services.
- Achieved 100% customer satisfaction by delivering insights, workarounds and solutions.
- Maintained 100% response time compliance while performing research and troubleshooting.

Project Manager Blue Service and Recycling Bucharest, RO **11/20 - 04/21**

- Developed Python tools for telecom networks design and analysis, cutting manual tasks by 80%.
- Automated network design reporting and cable section labelling, reducing design phase tasks by 50%.
- Created Python Django web app for inventory logistics management and modernised e-commerce website.

Digital Marketing Specialized Referent [Webhelp](#) Bucharest, RO **11/19 - 11/20**

- Thrived under pressure with 80+ daily appraisals; consistently recognized as top performer.
- Demonstrated strong work ethic and reliability through productivity and compliance KPIs.

Assistant Manager [Terra Nostra Consulting](#) Bucharest, RO **01/15 - 09/19**

- Ensured 100% operations uptime by managing inventory, hardware, and software.
- Coordinated staff to meet deadlines and advised on project timeline optimization.

System and Network Administrator [Terra Nostra Consulting](#) Bucharest, RO **04/13 - 01/15**

- Maintained LAN and WAN server access for 12+ devices, ensuring 100% information availability.
- Implemented weekly storage backup routines to prevent data loss and corruption.

PROJECTS

[Zaida AI voice assistant](#)

- An open source offline voice assistant based on dockerized services: Nginx, STT, TTS, NLP, NLU.

[Data Structures and Algorithms](#)

- Personal solutions collection on coding challenge platforms: Leetcode, Google Foobar and Algoexpert.

CERTIFICATES

Professional Data Engineer Certification	Google Cloud	estimated 04/23
Associate Cloud Engineer Certification	Google Cloud	01/22 - 01/25
Machine Learning Course , Andrew Ng, Stanford	Coursera	01/21

EDUCATION

[Ion Mincu University of Architecture and Urban Planning](#) Bucharest, RO att. **2012 - 2018**

- Completed 335 credits towards MArch in Architecture

[Spiru Haret National College](#) Bucharest, RO graduated **2012**

- Mathematics and Informatics Specialization