

Mihail Costin LEONTE

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SKILLS

Artificial Intelligence / Machine Learning - Python | Tensorflow | Keras | PyTorch | scikit-learn | Hugging Face
Natural Language Processing - Dialogflow | Rasa | Langchain | LLM fine-tuning | NLTK | spaCy | prompt engineering
Data Science & Engineering - SQL | NoSQL | NumPy | Pandas | pySpark | Matplotlib | Seaborn | Jupyter | Streamlit
Machine Learning Operations - Google Cloud Platform | Vertex AI | Kubeflow | Jenkins | Docker | Git | Bash | Linux
Other - continuous learning | deep focus | critical thinking | attention to detail | English (Bilingual) | Romanian (Native)

EXPERIENCE

- ALTEN Romania** | **Machine Learning Operations Engineer** Bucharest, RO | 05/24 - Present
- Developed and tested GKE deployments and proofs of concept for MLflow and Nvidia Triton Inference Server.
 - Researched and documented alternative feature store and pipeline solutions for client latency requirements.
 - Collaborated with cross-functional team and delivered knowledge transfer sessions for client project handover.
- Concentrix + Webhelp** | **Lead AI and Data Cloud Support Engineer** Bucharest, RO | 05/23 - 05/24
- Spearheaded team of 16 Cloud AI and Data specialists, reaching team record 95% customer satisfaction in 06/23.
 - Hosted weekly meetings with lead engineers from global cloud provider on engineering and support strategies.
 - Guided team daily on issue reproduction, troubleshooting and research, ensuring top quality problem-solving.
 - Crafted insightful KPI analytics for weekly client reviews, advocating data-driven decisions on team performance.
 - Pioneered innovative assist tools and procedures for team enablement, enhancing expertise and efficiency.
- Concentrix + Webhelp** | **Cloud AI and Data Subject Matter Expert** Bucharest, RO | 02/22 - 04/23
- Evaluated daily team of 12+ Cloud AI and Data specialists, providing expert guidance on complex technical issues.
 - Led investigations on high-profile, urgent or undocumented production issues, ensuring adequate resolution.
 - Automated team performance monitoring with 50+ SQL scripts, streamlining tracking of project KPIs and metrics.
- Concentrix + Webhelp** | **Cloud AI and Data Technical Solutions Representative** Bucharest, RO | 08/21 - 01/22
- Consulted 50+ GCP customers on AI and Data services, consistently achieving 100% satisfaction and compliance.
 - Researched, tailored and tested data and machine learning pipelines, addressing complex architectural queries.
 - Replicated and troubleshoot on SQL and Python scripts, configuration files, logging data and monitoring graphs.
 - Initiated regular bug reports and documentation updates, augmenting product quality and customer self-service.
- Blue Service and Recycling** | **Project Manager** Bucharest, RO | 11/20 - 04/21
- Developed Python tools for telecom networks design and analysis, cutting manual tasks by 80%.
 - Automated network design reporting and cable section labeling, reducing design phase tasks by 50%.
- Concentrix + Webhelp** | **Digital Marketing Specialized Referent** Bucharest, RO | 11/19 - 11/20
- Terra Nostra Consulting** | **Assistant Manager** Bucharest, RO | 01/15 - 09/19
- Terra Nostra Consulting** | **System and Network Administrator** Bucharest, RO | 04/13 - 01/15

PROJECTS

MLOps Stageflow | Streamlined switching between local and cloud development stages with a unified filesystem.
Zaida AI Voice Assistant | An open source offline voice assistant based on dockerized STT, TTS and LLM services.
Data Structures and Algorithms | Solutions on coding challenges from Leetcode, Google Foobar and Algoexpert.

CERTIFICATIONS

Associate Python Programmer OpenEDG Python Institute | 02/24
Professional Machine Learning Engineer Google Cloud | 08/23 - 08/25
Associate Cloud Engineer Google Cloud | 01/22 - 01/25

COURSES

Mathematics for Machine Learning and Data Science Specialization DeepLearning.ai | 02/24
Fundamentals of Accelerated Computing with CUDA Python Course Nvidia Deep Learning Institute | 02/24
Machine Learning Course Coursera | 01/21

EDUCATION

Ion Mincu University | Completed 335/360 credits towards MArch in Architecture Bucharest, RO | 2012 - 2018
Spiru Haret National College | Mathematics and Informatics Specialization Bucharest, RO | 2004 - 2012