

**15 November 2017**

Your account number  
7027061708


Your invoice number  
B7-161394981



MARC COOLING  
10 WELLFIELD GROVE  
PENISTONE, BARNSLEY  
S36 8GP

Hello Marc,  
Your bill total is **£38.18**

The amount due will be collected from your bank account by  
Direct Debit on or just after **25 November 2017**

	BUNDLE & EXTRAS (INC. VAT)	ADDITIONAL CHARGES (INC. VAT)	TOTAL
 <b>Mobile (07929463108)</b> unlimited minutes,unlimited texts,20GB data,4GB inclusive roaming data,Inclusive roaming calls texts and picture messages,Global Roaming,with 12 months Entertainment ending 15 Nov 2018	£38.18	-	<b>£38.18</b> £31.82 (EXC. VAT)
<b>Your bill total</b>	<b>£38.18</b>	<b>£0.00</b>	<b>£38.18</b> £31.82 (EXC. VAT) £6.36 (VAT TOTAL)

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Bill breakdown for

**Mobile (07929463108)**

**Bundle and extras**

**£38.18**

£31.82 (EXC. VAT)

**From 15 November to 14 December 2017**

> unlimited minutes, unlimited texts, 20GB data, 4GB inclusive roaming data,  
Inclusive roaming calls texts and picture messages, Global Roaming, with 12  
months Entertainment ending 15 Nov 2018

**£38.18**

£31.82 (EXC. VAT 20%)

**Total**

**£38.18**

£31.82 (EXC. VAT)

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## Mobile (07929463108)

### Itemised usage

A quick reminder: all UK calls made from your mobile lasting less than a minute are charged as a full minute. Once a call goes over a minute, we charge by the second. All calls from your home phone are charged by the minute, rounded up to the nearest minute.

### Calls

UK calls			Total of 27 calls		96mins 7s	Out of Bundle usage: 0min 0s			£0.00
Date	Time	Phone number	Destination	Duration hh:mm:ss	Charged hh:mm:ss	Included?	VAT Ex.	VAT rate	VAT Inc.
Mon 16 Oct	19:29	07793891054	UK mobile	00:00:22	00:01:00	Yes	£0.000	20%	£0.000
Tue 17 Oct	11:12	07917243030	Vodafone mobile	00:00:31	00:01:00	Yes	£0.000	20%	£0.000
Tue 17 Oct	15:50	07807878688	UK mobile	00:00:08	00:01:00	Yes	£0.000	20%	£0.000
Fri 20 Oct	11:05	121	Voicemail	00:00:30	00:01:00	Yes	£0.000	20%	£0.000
Mon 23 Oct	16:19	07793891054	UK mobile	00:00:35	00:01:00	Yes	£0.000	20%	£0.000
Thu 26 Oct	11:55	07834082270	UK mobile	00:32:20	00:32:20	Yes	£0.000	20%	£0.000
Thu 26 Oct	17:42	07793891054	UK mobile	00:01:56	00:01:56	Yes	£0.000	20%	£0.000
Thu 26 Oct	19:17	07793891054	UK mobile	00:00:04	00:01:00	Yes	£0.000	20%	£0.000
Sat 28 Oct	22:31	07793891054	UK mobile	00:00:07	00:01:00	Yes	£0.000	20%	£0.000
Sat 28 Oct	22:33	07793891054	UK mobile	00:00:04	00:01:00	Yes	£0.000	20%	£0.000
Sat 28 Oct	22:34	07793891054	UK mobile	00:00:34	00:01:00	Yes	£0.000	20%	£0.000
Tue 31 Oct	08:15	07793891054	UK mobile	00:02:25	00:02:25	Yes	£0.000	20%	£0.000
Tue 31 Oct	09:04	07825733337	Vodafone mobile	00:12:50	00:12:50	Yes	£0.000	20%	£0.000
Tue 31 Oct	12:28	07748704498	Vodafone mobile	00:00:01	00:01:00	Yes	£0.000	20%	£0.000
Wed 1 Nov	17:09	07793891054	UK mobile	00:00:28	00:01:00	Yes	£0.000	20%	£0.000
Wed 1 Nov	17:32	07793891054	UK mobile	00:00:09	00:01:00	Yes	£0.000	20%	£0.000
Wed 1 Nov	17:43	07793891054	UK mobile	00:00:38	00:01:00	Yes	£0.000	20%	£0.000
Thu 2 Nov	12:20	03333442686	Landline	00:10:19	00:10:19	Yes	£0.000	20%	£0.000
Thu 2 Nov	17:18	07793891054	UK mobile	00:00:27	00:01:00	Yes	£0.000	20%	£0.000
Fri 3 Nov	20:35	07793891054	UK mobile	00:09:44	00:09:44	Yes	£0.000	20%	£0.000
Fri 3 Nov	21:13	07793891054	UK mobile	00:00:18	00:01:00	Yes	£0.000	20%	£0.000
Sat 4 Nov	14:33	07793891054	UK mobile	00:00:03	00:01:00	Yes	£0.000	20%	£0.000
Wed 8 Nov	09:15	121	Voicemail	00:00:33	00:01:00	Yes	£0.000	20%	£0.000
Fri 10 Nov	16:37	07793891054	UK mobile	00:04:49	00:04:49	Yes	£0.000	20%	£0.000
Mon 13 Nov	12:52	01226762185	Landline	00:02:04	00:02:04	Yes	£0.000	20%	£0.000
Mon 13 Nov	12:56	01226760973	Landline	00:01:40	00:01:40	Yes	£0.000	20%	£0.000
Tue 14 Nov	12:05	121	Voicemail	00:00:28	00:01:00	Yes	£0.000	20%	£0.000

### Texts

UK texts		Total of 10 texts		Out of Bundle usage: 0 texts			£0.00
Date	Phone number	Destination	Number of texts	Included?	VAT Ex.	VAT rate	VAT Inc.
Tue 17 Oct	447807878688	UK text	4 texts	Yes	£0.000	20%	£0.000
Tue 17 Oct	447917243030	UK text	2 texts	Yes	£0.000	20%	£0.000
Thu 2 Nov	447834082270	UK text	2 texts	Yes	£0.000	20%	£0.000
Thu 9 Nov	447807878688	UK text	1 text	Yes	£0.000	20%	£0.000
Tue 14 Nov	447834082270	UK text	1 text	Yes	£0.000	20%	£0.000

### Mobile data

Our VAT number is GB 569 9532 77

Registered address: Vodafone Limited, Vodafone House, The Connection, Newbury, Berkshire RG14 2FN

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**Mobile (07929463108)**

## Itemised usage

### Mobile data

UK mobile data			Total of 10813.133MB		£0.00
Date	Volume (MB)	Included?	VAT Ex.	VAT rate	VAT Inc.
Sat 14 Oct	0.148	Yes - 20GB internet	£0.000	20%	£0.000
Sun 15 Oct	10.048	Yes - 20GB data	£0.000	20%	£0.000
Sun 15 Oct	0.188	Yes - 20GB internet	£0.000	20%	£0.000
Mon 16 Oct	87.162	Yes - 20GB data	£0.000	20%	£0.000
Tue 17 Oct	734.159	Yes - 20GB data	£0.000	20%	£0.000
Wed 18 Oct	650.292	Yes - 20GB data	£0.000	20%	£0.000
Thu 19 Oct	774.988	Yes - 20GB data	£0.000	20%	£0.000
Fri 20 Oct	121.339	Yes - 20GB data	£0.000	20%	£0.000
Sat 21 Oct	570.286	Yes - 20GB data	£0.000	20%	£0.000
Sun 22 Oct	37.811	Yes - 20GB data	£0.000	20%	£0.000
Mon 23 Oct	174.788	Yes - 20GB data	£0.000	20%	£0.000
Tue 24 Oct	83.761	Yes - 20GB data	£0.000	20%	£0.000
Wed 25 Oct	728.929	Yes - 20GB data	£0.000	20%	£0.000
Thu 26 Oct	692.175	Yes - 20GB data	£0.000	20%	£0.000
Fri 27 Oct	382.560	Yes - 20GB data	£0.000	20%	£0.000
Sat 28 Oct	90.440	Yes - 20GB data	£0.000	20%	£0.000
Sun 29 Oct	0.255	Yes - 20GB data	£0.000	20%	£0.000
Sun 29 Oct	0.452	Yes - 20GB data	£0.000	20%	£0.000
Mon 30 Oct	11.980	Yes - 20GB data	£0.000	20%	£0.000
Tue 31 Oct	292.900	Yes - 20GB data	£0.000	20%	£0.000
Wed 1 Nov	2.004	Yes - 20GB data	£0.000	20%	£0.000
Thu 2 Nov	841.814	Yes - 20GB data	£0.000	20%	£0.000
Fri 3 Nov	1.811	Yes - 20GB data	£0.000	20%	£0.000
Sat 4 Nov	1036.148	Yes - 20GB data	£0.000	20%	£0.000
Sun 5 Nov	48.640	Yes - 20GB data	£0.000	20%	£0.000
Mon 6 Nov	1.293	Yes - 20GB data	£0.000	20%	£0.000
Tue 7 Nov	30.503	Yes - 20GB data	£0.000	20%	£0.000
Wed 8 Nov	843.410	Yes - 20GB data	£0.000	20%	£0.000
Thu 9 Nov	741.833	Yes - 20GB data	£0.000	20%	£0.000
Fri 10 Nov	633.408	Yes - 20GB data	£0.000	20%	£0.000
Sat 11 Nov	369.111	Yes - 20GB data	£0.000	20%	£0.000
Sun 12 Nov	47.570	Yes - 20GB data	£0.000	20%	£0.000
Mon 13 Nov	766.221	Yes - 20GB data	£0.000	20%	£0.000
Tue 14 Nov	4.706	Yes - 20GB data	£0.000	20%	£0.000

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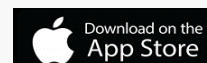
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Thank you for choosing Vodafone, Is there anything we can help with?

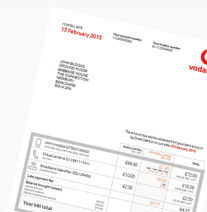
### Have you tried our My Vodafone app? It makes it easy to:

- > Check how much of your minutes, text and internet allowance you've used
- > See the date and amount of your last bill
- > See your plan information
- > Get answers to frequently asked questions



### Understanding your bill

If you've got a question about the charges on your bill you'll find lots of useful help online at [www.vodafone.co.uk/billexplained](http://www.vodafone.co.uk/billexplained). If you can't find what you need, just call us free on 191 from your Vodafone mobile, or 03333 040 191 from any other phone (standard call charges apply) - we're here 8am to 9pm every day.  
Late payment – please make sure you pay by the due date or a fee will be added to your next bill.



### Non-geographic call charging?



- > All calls to 084, 087, 09 and 118 numbers are made up of an access and a service charge. The access charge is the charge we make for giving you access to this number. The service charge is set by the organisation you called. The charge you can see on your bill is the total cost of the call
- > To find out more about charges for calls to 08, 09 and 118 numbers, go to [ukcalling.info](http://ukcalling.info)

### Would you like to know more about VAT?



- > If you're a business, the VAT total shown on the front page of this invoice is the amount you may be able to reclaim from HMRC
- > If your bill includes a charge for a non-Vodafone purchase, you'll need to contact the supplier for a VAT invoice
- > You can view your last 13 monthly bills online at [www.vodafone.co.uk/myvodafone](http://www.vodafone.co.uk/myvodafone). If you need to keep your bills for longer than this, please make sure you download and save them

### Not completely happy with our service?



- > Please get in touch with us first. Go to [www.vodafone.co.uk/complaints](http://www.vodafone.co.uk/complaints) to find out more about our problems procedure
  - > If after eight weeks a resolution hasn't been reached, you're entitled to independent help from the Ombudsman. As long as your complaint is covered by them, they'll investigate it free of charge
- Write to: Ombudsman Service (Communications),  
PO Box 730, Warrington, WA4 6WU

### Usage from a previous month



Some items may look like they belonged on an earlier bill but don't worry, we haven't charged you for these twice. Sometimes it takes a while for details to reach us.

This bill is also available in large print, braille or as a talking bill. Please call 0333 304 3222