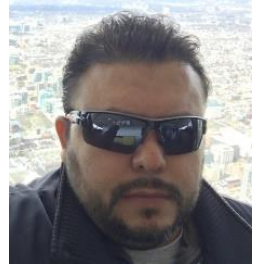


Mario Cortes

I analyze processes, identify challenges and implement data-driven, cost-efficient solutions.

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La Vergne, TN

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 [LinkedIn](#)
 [GitHub](#)



Experience

Data Analyst & Reporting Manager

Superior Communications La Vergne, TN 03/2018 – 10/2019

- Design, build and maintain KPI Score Card dashboards
- Build data models to analyze and compare freight carrier's rates
- Transportation and Labor Cost analysis for C-level executive audiences
- Developed multiple tools to measure and increase process efficiencies throughout the different areas of Operations

Training & Compliance Manager

Superior Communications Irwindale, CA 04/2011 – 03/2018

- Implemented company-wide Injury & Illness Prevention Program
- Designed, implemented and maintained Production Output Metrics Program
- Designed multiple VBA applications to support different areas of Operations
- Implemented and maintained 'picking path' logic to increase warehouse efficiency and support labor cost reduction
- Collaborated with other team members in planning and getting new facilities up and running in the US and Canada

Production Manager

Superior Communications Irwindale, CA 04/2008 – 04/2011

- Managed all areas of operations during night shift
- Plan and adjust daily headcount to meet customer expectations and labor cost objectives
- Managed a headcount of up to 500 employees within 3 different buildings
- Promoted standardization of processes within different teams

Warehouse Supervisor

Superior Communications Irwindale, CA 04/2006 – 03/2008

- Supervised all aspects of the warehousing operation
- Collaborated in the implementation of a Warehouse Management System
- Responsible for maintaining a safe environment within the facility

Tech Stack

MS Office Suite

Advanced Excel

Advanced Access

Visio

PowerPoint

Word

Outlook

Data Analysis & Visualization

Tableau

DOMO

Power BI

SQL

Python

Programming

VBA

HTML

CSS

JavaScript

Node

React

Other

Microsoft NAV

Photoshop

Articulate

WMS

Easy Label

Professional References

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Eric Smith

Sr VP, Operations at Superior Communications

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