



Quick Scripts for Difficult Conversations

Course completed by Michael Costello
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Top skills covered

Interpersonal Communication

Difficult Situations

A handwritten signature in black ink, appearing to read "Shea Hanson", with a long horizontal line extending from the end.

Shea Hanson, Head of Learning Content Strategy



Certificate ID: 2c8707efdef51ce0f38cb935a46cb6a46d2dd804856ed5bbfc4a0f92ceed204