# Michael Coville

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## Full Stack Developer

Dynamic Full Stack Developer with extensive experience in designing and implementing high-impact applications across various platforms. Proven track record of enhancing productivity and driving sales growth through innovative solutions. Achieved a 40% increase in department efficiency by developing streamlined data collection apps and significantly boosted lead generation by creating a customized WordPress marketing site. Demonstrated technical prowess by securing over 50,000 organic leads with a gamified Android app for major events. Proficient in JavaScript, React, Node.js, and other leading frameworks, with a solid foundation in database management using SQL, Oracle, SQLite, and RESTful APIs. Adept at leveraging full stack expertise to deliver impactful results in fast-paced environments.

## Technical Proficiencies

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|---|---|
| **Programming Languages** | JavaScript, Android, PHP, HTML, and CSS. |
| **Frameworks and Libraries** | React, Vite, Node.js, Laravel, and Next.js. |
| **Tools** | SharePoint, WordPress, SQL, Oracle, SQLite, and RESTful APIs |

## Career Experience

### Full Stack Developer                                                      2020 – Present
Westgate Resorts, FL

Drive significant sales growth by designing and maintaining a customized WordPress marketing site, directly impacting lead collection and promotions. Secure over 50,000 organic leads during a five-city trial by implementing an Android app with gamification and sales presentation features for NFL and NASCAR events.

- Achieved a 40% productivity boost by conceptualizing and developing data collection apps, eliminating manual tasks across multiple states.
- Consolidated company-wide documentation into a unified knowledge base utilizing SharePoint, enhancing accessibility and knowledge sharing.
- Facilitated collaboration with numerous Managers and Leads from all resort locations nationwide, ensuring precise and current information, resulting in a 15% improvement across all performance metrics and customer satisfaction.

### Project Manager – Application Support                                     2004 – 2020
Westgate Resorts, FL

Increased team member productivity by 60% through the overhaul and optimization of the Quality Assurance workflow, including the development of a new Customer Service Quality Assurance application.

- Enhanced company-wide training and onboarding processes by deploying a Learning Management System, which improved efficiency across 10+ departments.
- Oversaw team operations, ensuring completion of job requests with results surpassing expectations, while proactively identifying new tasks.
- Motivated team members to explore diverse company roles, fostering innovative thinking within the team structure.

*Additional Experience: Private First Class at US Army*

## Education

**Associate in Network Administration and Programming**
Florida Technical College, Auburndale, FL