


# Panhia (Pan) Vang

 Laguna Hills, CA

 209-670-5897

 pan.vang1@gmail.com

 <https://mcpanny.github.io/>

## Experience

### **Systems Analyst / Programmer @ American First Credit Union** October 2019 – Present // Brea, CA

- Develop and maintain in-house applications to automate business processes using .NET, Client/Server environment, MSSQL, and ISS
- Worked with team on design, development, and modification of business processes within CRM system
- Perform quality assurance testing to verify that products and processes conform to business requirements and is error-free
- Design and manage incentive and performance reports within third party reporting system

### **Business Process Specialist @ American First Credit Union** November 2017 – October 2019 // Brea, CA

- Provide support in applications implementation including creating test scenarios to validate software logic, collecting business requirements, coordinating company-wide testing, configuring workflows, building reports, and formulating scripts
- Share technology expertise and train and mentor others in the use of technologies and development processes
- Perform periodic audits relating to access controls within core system

### **Business Process Intern @ American First Credit Union** November 2016 – November 2017 // La Habra, CA

- Assist the Business Process Management department with auditing reports, updating procedures, and administrative tasks relating to the institution's functions

## Awards

### **Outstanding Graduate Student Scholarly and Creative Activities Award**

California State University, Fullerton – April 2020

- Designed a 2-dimensional game using Python and open source artwork to demonstrate SDLC cycle of developing an application and object-oriented programming

## Skills

### **Programming Languages**

C#, SQL, Python, Javascript, C++, VBScript

### **Libraries & Frameworks**

jQuery, Bootstrap, HTML, CSS, Material Design

### **Tools & Platforms**

Windows, Microsoft Office, Microsoft Visual Studio, Microsoft SQL Server, Azure DevOps, Git

## Projects

### **Broken Crossing**

a 2-dimensional game using Python and open source artwork

### **Maze Room**

a command line game to demonstrate object-oriented programming using C++

## Education

### **M.S. Information Systems**

California State University, Fullerton  
January 2019 – May 2021  
GPA: 3.8

### **B.A. Business Administration, Emphasis: Information Systems**

California State University, Fullerton  
January 2016 – December 2017  
Major GPA: 3.8, Cumulative GPA: 3.3