


Panhia (Pan) Vang

 Orange County, CA

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 <https://mcpanny.github.io/>

Experience

Software Developer @ Orange County Department of Education December 2020 – Present // Costa Mesa, CA

- Code, implement, test, analyze and debug internal applications
- Document existing applications and processes
- Provide support to higher level management staff and end users relating to application use and troubleshooting

Systems Analyst / Programmer @ American First Credit Union October 2019 – December 2020 // Brea, CA

- Develop and maintain in-house applications to automate business processes using .NET, Client/Server environment, MSSQL, and ISS
- Worked with team on design, development, and modification of business processes within CRM system
- Perform quality assurance testing to verify that products and processes conform to business requirements and is error-free
- Design and manage incentive and performance reports within third party reporting system

Business Process Specialist @ American First Credit Union November 2017 – October 2019 // Brea, CA

- Provide support in applications implementation including creating test scenarios to validate software logic, collecting business requirements, coordinating company-wide testing, configuring workflows, building reports, and formulating scripts
- Share technology expertise and train and mentor others in the use of technologies and development processes
- Perform periodic audits relating to access controls within core system

Business Process Intern @ American First Credit Union November 2016 – November 2017 // La Habra, CA

- Assist the Business Process Management department with auditing reports, updating procedures, and administrative tasks

Awards

Outstanding Graduate Student Scholarly and Creative Activities Award

California State University, Fullerton – April 2020

- Designed a 2-dimensional game using Python and open source artwork to demonstrate SDLC cycle of developing an application and object-oriented programming

Skills

Programming Languages

C#, SQL, Visual Basic, Python, JavaScript

Libraries & Frameworks

jQuery, Bootstrap, HTML, CSS, Material Design, .NET

Tools & Platforms

Windows, Microsoft Office, Microsoft Visual Studio, Microsoft SQL Server, Azure DevOps, Git, Team Foundation Server

Projects

Broken Crossing

a 2-dimensional game using Python and open source artwork

Maze Room

a command line game to demonstrate object-oriented programming using C++

Education

M.S. Information Systems

California State University, Fullerton
January 2019 – May 2021
GPA: 3.8

B.A. Business Administration, Emphasis: Information Systems

California State University, Fullerton
January 2016 – December 2017
Major GPA: 3.8, Cumulative GPA: 3.3