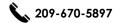
# Panhia (Pan) Vang









https://mcpanny.github.io/

## **Experience**

#### Software Developer @ Orange County Department of Education December 2020 – Present // Costa Mesa, CA

- Code, implement, test, analyze and debug internal applications
- Document existing applications and processes
- Provide support to higher level management staff and end users relating to application use and troubleshooting

#### Systems Analyst / Programmer @ American First Credit Union October 2019 - December 2020 // Brea, CA

- Develop and maintain in-house applications to automate business processes using .NET, Client/Server environment, MSSQL, and ISS
- Worked with team on design, development, and modification of business processes within CRM system
- Perform quality assurance testing to verify that products and processes conform to business requirements and is error-free
- Design and manage incentive and performance reports within third party reporting system

#### Business Process Specialist @ American First Credit Union November 2017 – October 2019 // Brea, CA

- Provide support in applications implementation including creating test scenarios to validate software logic, collecting business requirements, coordinating company-wide testing, configuring workflows, building reports, and formulating scripts
- Share technology expertise and train and mentor others in the use of technologies and development processes
- Perform periodic audits relating to access controls within core system

#### **Business Process Intern @ American First Credit Union** November 2016 - November 2017 // La Habra, CA

Assist the Business Process Management department with auditing reports, updating procedures, and administrative tasks

## **Awards**

#### **Outstanding Graduate Student Scholarly and Creative Activities** Award

California State University, Fullerton – April 2020

Designed a 2-dimensional game using Python and open source artwork to demonstrate SDLC cycle of developing an application and object-oriented programming

#### Skills

#### **Programming Languages** C#, SQL, Visual Basic, Python, JavaScript

#### Libraries & Frameworks ¡Query, Bootstrap, HTML, CSS, Material Design, .NET

### **Tools & Platforms**

Windows, Microsoft Office, Microsoft Visual Studio, Microsoft SQL Server, Azure DevOps. Git. Team Foundation Server

## **Projects**

#### **Broken Crossing**

a 2-dimensional game using Python and open source artwork

#### Maze Room

a command line game to demonstrate object-oriented programming using C++

#### Education

#### M.S. Information Systems

California State University, **Fullerton** January 2019 - May 2021 GPA: 3.8

## B.A. Business Administration. **Emphasis: Information** Systems

California State University, **Fullerton** January 2016 - December 2017 Major GPA: 3.8, Cumulative **GPA: 3.3**