

# **Case Study: Top Investment Bank Compliance & Global Markets Technology**

## **(Bank of America)**

*A Case Study in Turning Discovery into a Strategic Asset*

**Client:** Bank of America

**Client Context:** Risk & Compliance

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**Challenge/Issue:**

Compliance requirements for every operating unit, function, and risk category globally were inconsistent and not accessible by End Users.

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**Solution:**

Build and Manage item refresh of an online Enterprise Compliance & Risk catalog. For each sub-category of risk and remediation solutions, build out a reference library with a robust search engine off the corporate intranet.

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**Impact:**

All employees had permission/access to a comprehensive Technology, Business and AML catalog which was kept current in real-time by relevant business units. The solution substantially reduced risk of any single individual negatively impacting business operations.