

LEARNER SUPPORT

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Day	Drop-in times
Monday	11.30am - 4.00pm
Tuesday	11.30am - 4.00pm
Wednesday	11.30am - 4.00pm
Thursday	11.30am - 4.00pm
Friday	11.30am - 4.00pm

Find out how Learner Support might help you to achieve success on your course. We look forward to:

- Meeting with you
- Helping you to develop your full potential
- Working with you to achieve success on your course.



Edinburgh's Telford College strives to be an inclusive College that welcomes and supports learners from all age and ethnic groups, genders, abilities, sexual orientations, cultural and religious backgrounds.

The College has developed policies to ensure that unfair discrimination does not occur and is ethically and legally committed to equal opportunity in all institutional areas of activity. Appropriate remedial and, if necessary, disciplinary action will be taken in order to eliminate discrimination wherever it occurs. Telford is founded on the principles of creating an inclusive College, one College for all.

Make it in the modern world.

Edinburgh's Telford College, 350 West Granton Road, Edinburgh EH5 1QE

☎ 0131 559 4000

📠 0131 559 4111

🌐 www.ed-coll.ac.uk

LEARNER SUPPORT



STUDENT SERVICES



2008-2009

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LEARNER SUPPORT

Welcome to Learner Support at Edinburgh's Telford College

The Learner Support Team is part of Student Services and aims to provide a wide range of **Learner Support Services** and **friendly, helpful advice** to all learners on any kind of course at Edinburgh's Telford College.

What is provided by Learner Support?

Learner Support Advice is provided to all learners who are currently enrolled in College including learners with additional support needs. We welcome learners living with a range of difficulties such as dyslexia or other specific learning difficulties, hearing impairment, visual impairment, arthritis, epilepsy, cerebral palsy, or mental health difficulties such as depression. In partnership with Course Tutors and other teaching staff (who provide subject specific support), we aim to provide:

- Confidential discussions with members of Learner Support on any difficulties associated with learning
- Initial assessment of individual learning needs
- Appropriate support for individual students with specific learning difficulties
- Assessment Arrangements
- Access to study skills advice and resources
- Friendly supportive advice on how to tackle course related tasks

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- Training in the use of enabling technology
- Specially adapted course notes
- Signing, interpreting and note-taking when required
- The possible loan of IT equipment adapted to meet individual needs
- Support for Disabled Students Allowance (DSA) applications (HN level courses only)
- Needs Assessment Meetings for DSA applicants where appropriate
- Information on subject specific drop-in sessions run by teaching staff

Where can I find Learner Support?

- Come and find Learner Support in Student Services on the Ground Floor next to the Hub.
- Via telephone **0131 559 4000**
- Via email to learnersupport@ed-coll.ac.uk
- Visit a Drop-In Session (no appointment necessary) and speak to a member of the Learner Support Team
- The drop-in timetable is displayed on the back of this leaflet and on the door of the Student Services area. We can also provide details of this if you call or email.

Please let the College know if you require this information in an alternative format.