Christopher Ganesh McMahon

Website | GitHub | LinkedIn
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SKILLS

Programming / Data Analysis: Python (Selenium, pandas, Matplotlib, Numpy, NLTK, Scrapy, Flask, Seaborn, scikit-learn), Microsoft Excel/Google Sheets, HTML, CSS, Tableau, JavaScript (data visualization and basic site scripting), SQL (Sqlite, Postgresql, Oracle), Linux (shell, server, bash scripting), Git, R, Docker

PROJECTS

- Used Python pandas and Selenium to build a tool that reduced a set of post-project tasks for my department from 8 hours to 15 minutes.
- With Selenium, created an automated browser testing framework to eliminate redundancy in the testing workflow.

PROFESSIONAL EXPERIENCE

Quality Assurance Assistant, *Freelance (Remote) GTGUK Services LTD.*, UK   Apr 2018-Apr 2020
- Evaluated and tested all new website functionality, products, purchasing flows, and tracking of all marketing email funnels.
- Investigated and communicated bugs, typos, defects, and all other process errors to project stakeholders.
- Proposed and established communication standards in my department to enhance productivity and workflow organization.

Support Desk, *RadiusPoint*, Casselberry, FL   Nov 2017-Jan 2018
- Fulfilling client requests to retrieve invoices, conduct research in abnormalities in telecom and utilities billing
- Review and understand billing contracts and dispute irregular charges, disconnect and cancel services with vendors
- Accurate data entry and analysis for utility usage reports

Sale Associate, *The UPS Store*, Winter Park, FL   Oct 2016-Nov 2017
- Provided assurance to clients through practiced packing procedures.
- Developed printing and graphic design workskills in Adobe Photoshop and Illustrator to design business materials.
- Succeeded in accruing highest sales for 2 months during employment
- Prepared logistics for domestic and international deliveries, managed claims for clients and organized accurate package data

Outbound Sales Agent, *Hilton Grand Vacations*, Orlando, FL   Apr 2016-Sept 2016
- Achieved an average of 2 sales per day of vacation packages to previous Hilton guests and Hilton Honors Members.
- Rapidly generated rapport with new clients.
- Adapted creatively and flexibly to overcome client objections, obstacles, or concerns.
- Attended frequent evaluations and training with my coaches and managers.

EDUCATION

University of Wisconsin Stevens Point, Stevens Point, WI   Sept 2009 - Dec 2014
- Bachelors of Science in American Studies
- Coursework completed in Elementary Education, Web and Digital Media Development, & Economics

Data Analyst Pre-Apprentice, *Digital Creative Institute,* San Antonio, TX   Oct 2019-Present 2020
- Attended virtual training sessions in data analysis with Python, SQL, and Linux (CLI and Bash)
- Collaborated with fellow apprentices on coding and data analysis projects.

VOLUNTEER EXPERIENCE

Recess and Afterschool Program Volunteer, *St. Stainslaus Grade School*, Stevens Point, WI   Nov 2010-Feb 2011
Front-Desk Reception, *Elevate Coworking Space*, Frisco, CO   May 2015-Mar 2016

AWARDS & COMPETITIONS

Walmart Pandas Hackathon, *Walmart Technology*, Dallas, TX   Aug 16-Aug 18