

Muhsin Cüneyt ÖZTÜRK

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Work Experience

Full-Stack Web Developer

Allianz Turkey | Sep 2023 – Present

Finance Domain – Business as Usual (BAU) Team Member

- Developed and maintained key financial web services for payment and collection processes.
- Designed and implemented responsive Angular front-end screens, along with Spring Boot backend services integrated with PL/SQL procedures.
- Created and maintained unit, integration, and UAT tests while adhering to full SDLC practices.
- Technologies used: Angular, Java Spring Boot, Hibernate, Oracle DB, PostgreSQL, ServiceBus, JUnit, SonarQube, OpenShift, Docker, Helm, Kubernetes.
- Led migration of legacy applications to Kubernetes infrastructure, improving scalability and deployment efficiency.

Key Contributions:

- Credit Card Screens – UI & Backend Development for Collection & Production Departments:
 - Designed and developed responsive screens for single and multiple credit card payments, including masked and encrypted collection scenarios.
 - Implemented backend services with modern validation checks such as identity verification and blacklist control
 - Migrated legacy systems to Angular & Spring Boot, enhancing performance and user experience for insurance products (Traffic, Health, Auto).
- Collection Process & Receipt Generation Enhancements:
 - Developed and improved backend services for collection workflows and dynamic receipt generation, ensuring secure and efficient operations.
- Database & Performance Optimization:
 - Tuned and optimized existing PostgreSQL procedures and queries, reducing execution time and memory usage.
- Additional Contributions:
 - Developed real-time messaging and email notifications for 3D Secure payment processes.
 - Implemented bulk upload functionality for efficient multi-branch data management.

Developer Student

GeleceğimAll Program by Patika.dev & Allianz Turkey | Nov 2022 – Sep 2023

- Gained hands-on experience in Angular, Java Spring Boot, Kubernetes.
- Delivered multiple projects:
 - Blog Management App: Frontend in Angular with user login, post interaction.
 - Medical Tourism Backend: Spring Boot Application for appointments, travel & payments.

Production Shift Manager

Doğanay Gıda Tarım ve Hayvancılık San. Tic. A.Ş. | Feb 2021 – Nov 2022

Production Department - Production Engineer

- Managed production lines, oversaw quality, and led process optimizations.
- Achieved a 20% profit increase in export production efficiency
- Improved production efficiency by 30% in the glass production line
- Tools: SAP, Excel

Customer Service Representative (English-Speaking)

Mayen Telekomunikasyon | Dec 2020 – Feb 2021

Vodafone Call Center Project

- Handled support and complaints from English-speaking Vodafone customers.

Supportive Sales Engineer

Bioneks Biotechnoloji | Jun 2020 – Jul 2020

Biokar Diagnostics Product Support

- Supported Biokar Diagnostics sales; helped expand client base in Turkey.

Intern & Summer Intern (Quality Assurance)

Anadolu Efes Biracılık ve Malt Sanayii A.Ş. | Feb 2019 – June 2019

Quality Assurance Department – Adana

- Performed QA analyses, supported R&D, created 3 projects (1 marketed):
 - Kieselguhr Reduction, Bomonti Unfiltered Pride bottle concept, Beta-Glucan Research

Technology Support Assistant

Çukurova University | Sep 2015 - May 2016

Faculty of Economics and Administrative Sciences - Adana

- Maintained faculty tech devices and provided IT support.

Education

Çukurova University | Sep 2014 - Jul 2019

Faculty of Agriculture – Food Engineering Department - Adana

Thesis: Research of *Cronobacter sakazakii* existence in baby infant formula and rice flour

Competencies

- **Frontend:** Angular, HTML, CSS, JavaScript, TypeScript, Bootstrap, Tailwind
- **Backend:** Spring Boot, Hibernate, REST API, Oracle, PostgreSQL
- **DevOps:** Docker, Kubernetes, Helm, OpenShift
- **Testing:** JUnit, UAT, SonarQube
- **Database:** SQL optimization, stored procedures

- **Tools:** Git, Agile/Scrum, Excel, SAP

Courses and Certificate

- **Software:**
 - Complete Web Developer (Udemy, 2022)
 - React with Redux (Udemy, 2022)
 - Java Spring Boot & Hibernate (Udemy, 2023)
- **Food Quality & Safety:**
 - ISO 22000:2018 (Food Safety)
 - ISO 14001:2015 (Environmental)
 - ISO 9001:2015 (Quality Management)
 - OHSAS 18001, GMP, GHP, GLP, ISO 22716 (Cosmetics GMP)
 - Olive Oil Sensory Evaluation (2015)