Undo, Redo and Collaboration in Web Applications

Miroslav Cupák, Hao Yan

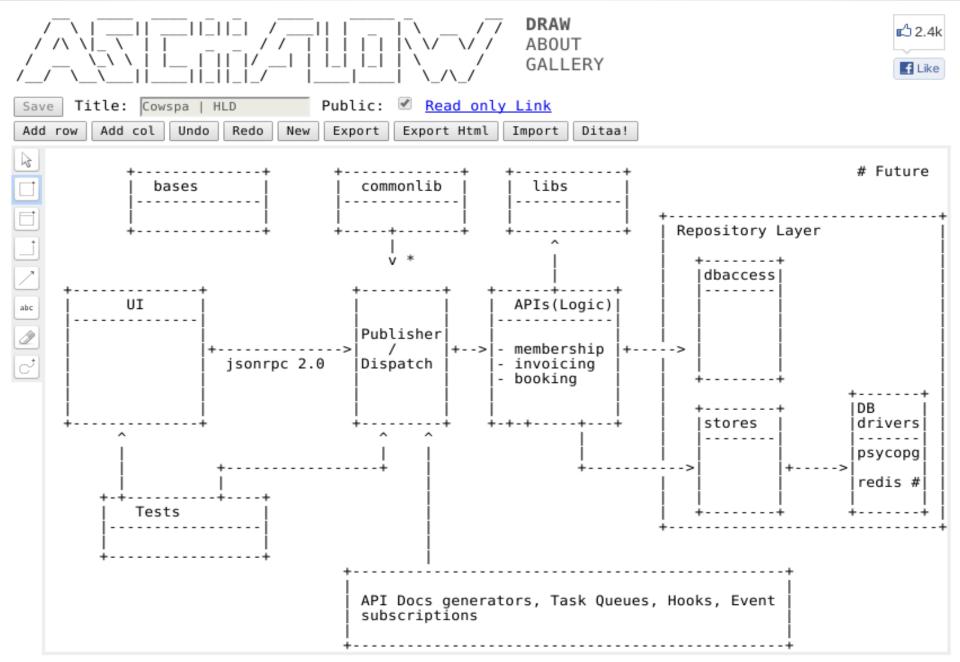
Dec 10, 2012

Introduction

- idea: investigate the use of application-level undo-redo to achieve collaboration
- motivation collaboration is a crucial feature
 - Google Docs, Zoho Writer, SubEthaEdit...
 - essential for web-based word processing and spreadsheet
- goal: enable collaboration for a web-based diagram drawing software

Background

- Brown, Patterson: Undo for operators: building an undoable e-mail store.
- Lowell, Chandra, Chen: Exploring failure transparency and the limits of generic recovery.
- Edwards, Mynatt: Timewarp: techniques for autonomous collaboration.
- Michael, Towndrow, Wiz: Conditions for successful online document collaboration.



Click and drag to draw a box

Found a bug? - Blog - Nightly build - Github

Asciiflow

- web application primarily used for diagrams
- based on Java + Google Web Toolkit
 - client-server model with RPC communication
- 20+ operations
- local physical undo and redo
 - maintains a set of pixel-based changes on the client
- no collaboration support
 - local save overwriting external changes

Goals

- allow multiple users to co-author a diagram smoothly
- changes merged and propagated to all the users
- each user is able to perform local undo and redo his own actions
- graceful resolution of conflicts without loss of data

Implementation

- modify RPC communication and persistence
- change model to enable state sharing
 - track the user issuing changes
 - extend information sent to the server
- add autosave capabilities
 - synchronize save after each operation
- adapt the concept to pixel-based operations
- enable manual undo-redo of local operations

Implementation

- load and save coordination on the server
 - check the owner of the snapshot before saving
 - if owner = current user, proceed with simple save
 - otherwise merge changes before saving

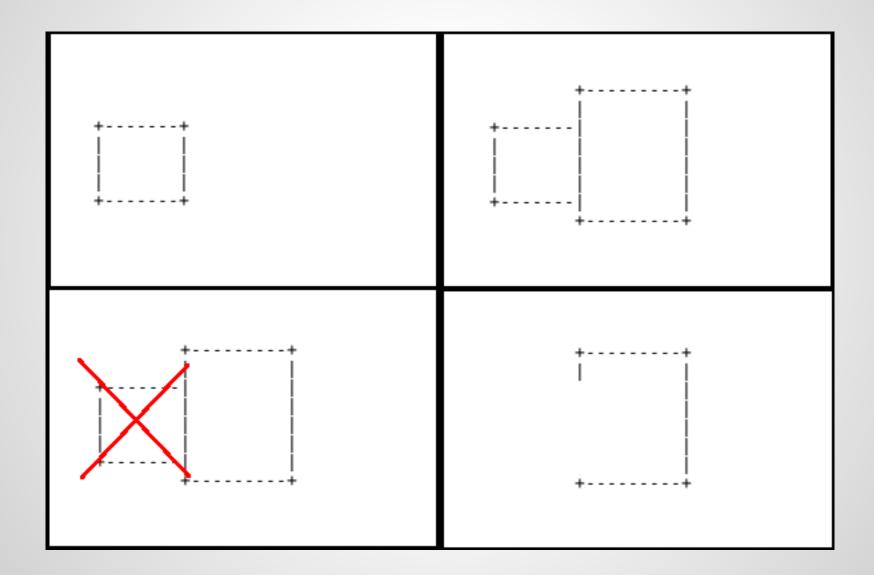
merging of changes

- undo local operations
- load the foreign snapshot
- redo local operations on the new snapshot
- save the new state

Conflicts

- save merging might lead to conflicts
 - eg. two players draw two overlapping shapes simultaneously
- most modifications of the same region OK
 - the slightly late change will be applied on top of the earlier change
- conflicts become a problem when undo operation is involved

Inconsistent result

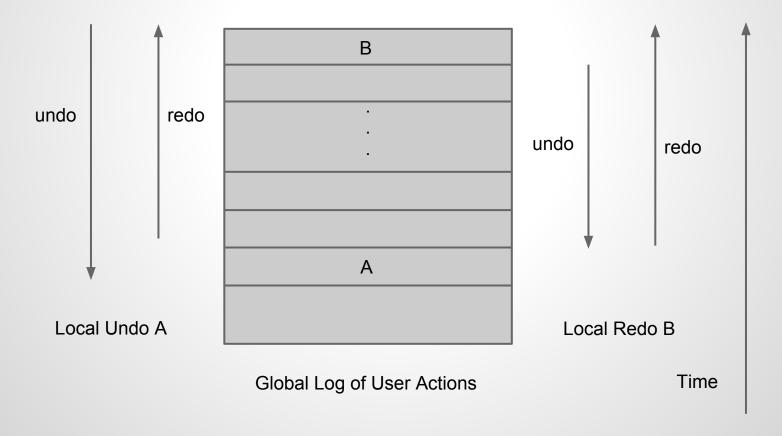


Resolving Conflicts

- all conflicts are associated with undo / redo actions
 - without knowledge of actions of other users, local physical undo / redo always cause consistency problems
- need to save a global log of user actions on server to fundamentally prevent conflicts
 from happening

Resolving Conflicts

 global action log stored as part of the state on server



Evaluation

 performance overheads of the collaboration features compared to the original application (merge cost, amount of data being sent)

Conclusions

- successful implementation of features that allow collaboration for Asciiflow
- demonstration of application-level undo-redo to achieve collaboration
- may improve performance by sending only the updates to server

Questions?