Step 1 Classes of objects

A network of vehicle repair facilities has the locations distributed all over a country. A vehicle repair facility is located at a unique address and has a unique name.

A facility employs a number of mechanics and administration staff members. An employee is described by an employee number, which is unique at a facility, first name, last name, phone number and optional email address. A group of senior mechanics has their certification documents recorded. All mechanics are additionally described by a driver license number and type of a license owned.

Vehicles are repaired at the facilities. A facility repairs passenger cars, trucks, small delivery vans and buses. A repair process is described by a start date/time, end date/time, mechanics involved and the names of spare parts used. At the end of repair process a report that describes the repair process is created. A repair process consists of ordered steps and short description of actions performed at each step.

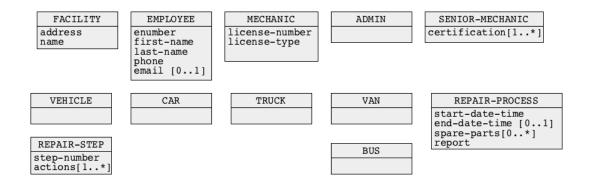
FACILITY	EMPLOYEE	MECHANIC	ADMIN	SENIOR-MECHANIC
VEHICLE	CAR	TRUCK	VAN	REPAIR-PROCESS
			BUS	REPAIR-STEP

Step 2 Attributes

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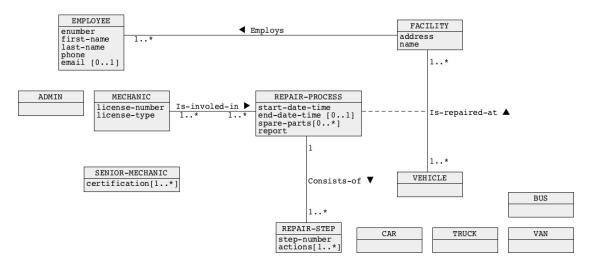


Step 3 Associations, link attributes, association classes

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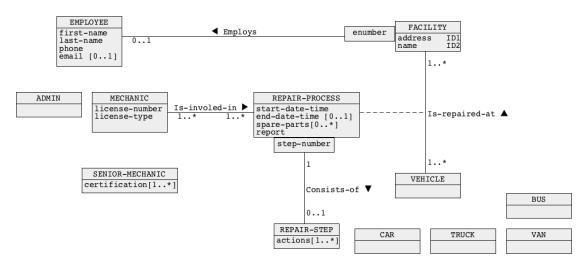


Step 4 Identifiers and qualifications

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Step 5 Generalizations

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