Requirement Breakdown

- **Clients:**

  - Memberships
    - Sign up as a client and "pay" an annual fee.
      - Popup to simulate payment
    - Change list of service providers to show a "Call Out" button or
    - Change the price to say "Included" or "No Charge"
  - Pay-on-demand - per service use
    - Price calculated on:
      1. Type
      2. Distance
      3. Random Value

  - Service Requests:
    - A client can create a request that the service providers can see
      - Location determines if a service provider can see it
        - Radius or static/dynamic value representing KM
      - Type of issue
      - Instructions
    - Once one or more professionals accept the request the client can choose to go with them
    - A client can rate the service provider and include a comment
    - "Money" will be deducted from their card and added to the service providers account - commission fee (if applicable)

  - A client can see a report (Invoice) based on the service

- **Professionals (Service Providers)**

  - Memberships
    - Sign up as a service provider and "pay" an annual fee
      - Popup to simulate payment
    - When job is marked as "Completed" (When a Client clicks the button to select a service provider)
    - there will be no commission fee for that job
  - Commission Fee
    - Fee calculated on % of service cost + Random value

  - Service Requests:
    - Once a client has created a service request, the tradie will get notified and be able to
      - See the new request
      - Choose to accept it or view other requests

- When a client has selected a tradie, the job will be "completed" and the tradie will
  - Find the job in the "Completed Jobs" tab
  - Be able to see a rating and comment for the job
  - Receive money in their account based on a fixed/dynamic value

- Key Goals:
  - Manage customer memberships
  - Manage professional memberships
  - Manage service requests
  - Manage payment transactions
  - Manage reviews and ratings
  - Manage report generation (e.g. payment reports, service reports, etc.)

- Test data: 20 tradies, 100 service requests