

Name: Md. Abu Talha  
Project: Sample bug report

## Bug Report

**Website Name:** website

**Website URL:** <https://www.saucedemo.com/>

**Summary:** Issue with Log in functionality

**Severity:** High

**Steps to Reproduce:**

1. Navigate to the website
2. Enter a valid username and an invalid password.
3. Click on the "Login" button.
4. Repeat steps 2 and 3 multiple times (5 times).

**Actual Results:** After 5 failed login attempts, the user account is locked, and a message stating "Your account has been locked due to multiple failed login attempts. Please contact support." is displayed.

**Expected Results:** Epic sadface: Username and password do not match any user in this service

**Impact:** Ensuring the account lock mechanism works prevents unauthorized access and enhances overall security, protecting sensitive user data. It also aligns with security standards and regulatory requirements, maintaining system integrity.

**Environment:** This issue was observed on the latest version of Google Chrome browser running on Windows 10 operating system.

**Attachments:** N/A

**Recommendation:** The development team should investigate and fix the issue with the account lock mechanism on the website to enhance security and protect user accounts.

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**Website Name:** website

**WebsiteURL:**[https://www.saucedemo.com/in](https://www.saucedemo.com/inventory.html)

[ventory.html](https://www.saucedemo.com/inventory.html).

**Summary:** Issue with Product functionality

**Severity:** Medium

**Steps to Reproduce:**

1. Navigate to <https://www.saucedemo.com/inventory.html>.
2. Click on the cart icon to view the cart.

**Actual Results:** Upon navigating to the cart page with no items added, the cart page displays a message indicating that the cart is empty, such as "Your cart is currently empty."

**Expected Results:** The cart page should display a message indicating that the cart is empty

**Impact:** Improves user experience by clearly indicating when no items are in the cart, reducing confusion and enhancing navigation..

**Environment:** This issue was observed on the latest version of Google Chrome browser running on Windows 10 operating system.

**Attachments:** N/A

**Recommendation:** The development team should ensure that the empty cart message is clearly displayed to improve user experience and prevent confusion.

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**Website Name:** website

**WebsiteURL:**<https://www.saucedemo.com/ch>

checkout-step-one.html

**Summary:** Issue with checkout functionality

**Severity:** Medium

**Steps to Reproduce:**

1. Navigate to <https://www.saucedemo.com/inventory.html>.
2. Ensure the cart is empty.
3. Click on the cart icon to view the cart.
4. Attempt to click on the "Checkout" button.

**Actual Results:** When the cart is empty and the user clicks on the "Checkout" button, the user is prevented from proceeding to the checkout page, and a message such as "Your cart is empty. Please add items to proceed." is displayed.

**Expected Results:** The user should not be able to proceed to the checkout page, and an appropriate message should be displayed.

**Impact:** Prevents users from attempting to checkout without any items, thereby enhancing the user experience and ensuring the checkout process functions correctly.

**Environment:** This issue was observed on the latest version of Google Chrome browser running on Windows 10 operating system.

**Attachments:** N/A

**Recommendation:** The development team should ensure that users are prevented from proceeding to the checkout page when the cart is empty and display an appropriate message to guide the user to add items to the cart.

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**Website Name:** website

**WebsiteURL:**<https://www.saucedemo.com/ch>

checkout-step-one.html

**Summary:** Issue with checkout functionality

**Severity:** Medium

**Steps to Reproduce:**

1. Navigate to <https://www.saucedemo.com/inventory.html>.

2. Ensure the cart is empty.
3. Click on the cart icon to view the cart.
4. Attempt to click on the "Checkout" button.

**Actual Results:** When the cart is empty and the user clicks on the "Checkout" button, the user is prevented from proceeding to the checkout page, and a message such as "Your cart is empty. Please add items to proceed." is displayed.

**Expected Results:** The user should not be able to proceed to the checkout page, and an appropriate message should be displayed.

**Impact:** Prevents users from attempting to checkout without any items, thereby enhancing the user experience and ensuring the checkout process functions correctly.

**Environment:** This issue was observed on the latest version of Google Chrome browser running on Windows 10 operating system.

**Attachments:** N/A

**Recommendation:** The development team should ensure that users are prevented from proceeding to the checkout page when the cart is empty and display an appropriate message to guide the user to add items to the cart.