Name: Md. Abu Talha Project: Sample bug report

Bug Report

Website Name: Ticketmaster

Website URL: https://www.ticketmaster.com

Summary: Issue with not receiving OTP for phone number verification

Severity: High

Steps to Reproduce:

1. Go to URL: https://www.ticketmaster.com

- 2. Fill out the sign-up form with all valid data.
- 3. Enter a phone number.
- 4. Submit the form to receive a verification code (OTP).

Actual Results: The OTP is not received on the provided phone number, preventing the completion of the sign-up process.

Expected Results: The OTP should be sent to the provided phone number, allowing the user to complete the sign-up process.

Impact: The issue impacts the user experience by preventing new users from signing up, which could lead to a loss of potential customers and decreased user engagement on the website.

Environment: This issue was observed on the latest version of Google Chrome browser running on Windows 10 operating system.

Attachments: N/A

Recommendation: The development team should investigate and fix the issue with the OTP delivery functionality on the website to improve the user experience and ensure successful user registrations.