Name: Md. Abu Talha

Project: Sample bug report

Bug Report

**Website Name:** Ticketmaster

**Website URL:** <https://www.ticketmaster.com>

**Summary:** Issue with not receiving OTP for phone number verification

**Severity:** High

**Steps to Reproduce:**

1. Go to URL: <https://www.ticketmaster.com>
2. Fill out the sign-up form with all valid data.
3. Enter a phone number.
4. Submit the form to receive a verification code (OTP).

**Actual Results:** The OTP is not received on the provided phone number, preventing the completion of the sign-up process.

**Expected Results:** The OTP should be sent to the provided phone number, allowing the user to complete the sign-up process.

**Impact:** The issue impacts the user experience by preventing new users from signing up, which could lead to a loss of potential customers and decreased user engagement on the website.

**Environment:** This issue was observed on the latest version of Google Chrome browser running on Windows 10 operating system.

**Attachments:** N/A

**Recommendation:** The development team should investigate and fix the issue with the OTP delivery functionality on the website to improve the user experience and ensure successful user registrations.