Name: Md. Abu Talha

Project: Ticketmaster

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| Test Metrics | | | |
| #SL | Metrics | Description | Result (%) |
| 01 | Percentage of Test Cases Executed | (No. of Test Cases Executed / Total no. of Test Cases  Written) \* 100 | (52/52) \*100=100 |
| 02 | Percentage of Test Cases Not Executed | (No. of Test Cases not Executed / Total no. of Test  Cases Written) \* 100 | (0/52) \*100=0 |
| 03 | Percentage of Test Cases Passed | (No. of Test Cases Passed / Total no. of Test Cases  Executed) \* 100 | (51/52) \*100=98 |
| 04 | Percentage of Test Cases Failed | (No. of Test Cases Failed / Total no. of Test Cases  Executed) \* 100 | (1/52) \*100=1 |
| 05 | Defect Density | No. of Defects found / Size (No. of requirements) | N/A |
| 06 | Defect Removal Efficiency | (Fixed Defects / (Fixed Defects + Missed Defects)) \*  100 | N/A |
| 09 | Defect Age | Fixed date – Reported date | N/A |
| 10 | Customer Satisfaction | No. of complaints per Period of Time | N/A |