## **MD KASIF**

# **DevOps Engineer at Worldline Global Services**

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## **Objective:**

To leverage 4 years of expertise as a DevOps Engineer to optimize cloud infrastructure, automate deployment pipelines, and enhance system performance using cutting-edge technologies like Generative AI, Google Cloud Platform, AWS, Docker and Kubernetes. Seeking a challenging role where I can contribute to driving innovation, efficiency, and scalability in deployment workflows and infrastructure management.

## **Professional Experience:**

Associate Consultant Delivery (DevOps Engineer) Worldline Global Services Nov 2021 – Present

## Payment 2.0 (Current Project)

- **Key Product Contribution:** Played a pivotal role in developing the flagship product that generates 70% of the company's revenue, serving as a critical banking solution for financial institutions across Europe.
- Codebase Management and Deployment Optimization: Efficiently managed an extensive codebase and optimized deployment processes utilizing Java, Maven, GitLab CI/CD, and Terraform for infrastructure management.
- **CI Pipeline Development:** Designed and implemented the entire CI pipeline for the project from scratch using GitLab CI, streamlining the development and deployment process.
- **Team Leadership and Knowledge Transfer:** Led a team of 8 members, providing knowledge transfer and mentoring to ensure effective collaboration and productivity under my supervision.
- Code Quality Management: Successfully implemented SonarQube Scanner, GitLeaks, and Dependency-Track within the CI pipeline to achieve comprehensive control over the codebase and uphold high code quality standards.
- Client Interaction and Auditing: Actively participated in the comprehensive auditing of the software, engaging directly with clients to present findings and demonstrate compliance and quality assurance measures
- **Scalability and Availability Improvement:** Enhanced the scalability and ensured high availability of the software, facilitating secure online transactions across various banking platforms.
- **Promotion to Product Owner:** Elevated to the role of Product Owner for the Delivery of Payment 2.0 software, responsible for defining the product vision and overseeing its successful delivery.
- Managed GCP GKE: Managed GCP GKE DevOps for microservices using Terraform and Kubernetes, Including Staging/QA environment provisioning.
- **CI/CD:** Implemented and maintained Ci/Cd for 14 Java Microservices and Angular monorepo.

## **Key Contributions:**

#### 1. Cloud Infrastructure Management:

- o Designed and managed scalable, secure infrastructure on **Google Cloud Platform(GCP**) for mission-critical Pay-Tech applications, ensuring high availability and minimal downtime.
- Automated provisioning and resource management using **Terraform**, achieving consistency and efficiency in infrastructure deployment.
- Migrated legacy systems to the cloud, enabling enhanced scalability, performance, and cost savings.

## 2. CI/CD Pipeline Automation:

- Built and optimized CI/CD pipelines using GitLab CI/CD and Jenkins, streamlining build, test, and deployment workflows.
- Reduced deployment time by 30% by automating repetitive tasks and ensuring seamless integration and delivery of applications.
- Integrated security checks and quality gates into pipelines, improving application reliability and compliance.

#### 3. Containerization & Orchestration:

- Deployed containerized applications using **Docker**, enabling consistent development and deployment environments.
- o Orchestrated containerized workloads with **Kubernetes**, ensuring scalability and fault tolerance across production clusters.
- o Implemented Helm charts to simplify Kubernetes deployment configurations and updates.

#### 4. AI & ML:

- Using large language models to define end-to-end workflows and leverage AI-assisted solutions.
- o AI/ML professional skilled in Python (NumPy, pandas) for end-to-end model development, evaluation, and deployment using Scikit-Learn, PyTorch, and TensorFlow.
- o Developed a RAG-based chatbot that ingested PDFs to form a knowledge base and responds exclusively with information from the uploaded content.
- o Proficient in integrating external AI APIs (OpenAI, LLaMA, Gemini, etc.) via API keys to build and deploy custom AI models.

## 5. Collaboration & Process Optimization:

- o Worked closely with cross-functional teams, including developers, QA engineers, and product managers, to align infrastructure and deployment strategies with business objectives.
- Conducted knowledge-sharing sessions and mentored team members on best practices in DevOps and cloud infrastructure management.
- Documented processes, scripts, and solutions to improve team productivity and knowledge retention.

#### **Achievements:**

- Successfully deployed and maintained **Payment 2.0**, a flagship Pay-Tech product contributing 70% of company revenue, ensuring secure and seamless transactions for European banking clients.
- Played a key role in improving CI/CD efficiency, reducing deployment failure rates by 98%.
- Enforced Agile methodology to enhance team collaboration and project flexibility.
- Implemented robust code security measures and regulated the merge pipeline, achieving 90% test case coverage. Created Jacoco Coverage report and implemented SonarQube Analysis.

#### **Participation**

- Google Days (Company Tech Event): Developed a microservice using Spring Boot and
  implemented an end-to-end build, test, and deployment pipeline on Google Cloud Platform (GCP),
  utilizing services such as Cloud Build, Cloud Run, and Cloud Pub/Sub, demonstrating cloud
  deployment and Microservices architecture skills
- **Company TechForum:** Developed chatbot that ingested PDFs to form a knowledge base and responds exclusively with information from the uploaded content.
- **Technical-Workshops:** Actively Participating in various Technical-Workshop such as DevSecOps Masterclass, AI-ML Masterclass etc.

#### **Technical Skills:**

- **Programming Language**: Java, Python, PHP, C++, JavaScript.
- CI/CD Tools: Jenkins, GitLab. GitHub Actions
- Cloud Platforms: AWS (EC2, S3, IAM, VPC, CloudWatch, Sagemaker), GCP (Compute Engine, GKE, Cloud Run, App Engine, Cloud Storage, VPC, VERTEX AI), Microsoft Azure
- Containerization & Orchestration: Docker, Kubernetes, Helm, OpenShift
- Infrastructure as Code (IaC): Terraform, Ansible.
- **Generative AI & Machine Learning:** AWS SageMaker, Amazon Bedrock, Vertex AI, Python (Hugging Face, OpenAI API), LLM fine-tuning
- **Scripting & Automation**: Bash, Python, Shell scripting.
- Version Control & Branching: Git, GitHub, GitLab(Git Flow, Feature Branching)
- Monitoring & Logging Tools: Prometheus, Grafana.
- **Build Tools**: Maven, Gradle, Npm.
- Code Quality & Security Tools: Jacoco, Junit, SonarQube(SAST), OWASP ZAP(DAST) and Dependency Track
- Operating Systems: Linux (Ubuntu, CentOS, RedHat), Windows, macOS
- Networking: TCP/IP, DNS, DHCP, SSH, FTP, HTTP/HTTPS, VPN

## **Education Details:**

- Bachelor of Technology (B.Tech) in Computer Science Engineering Corporate Institute of Science and Technology, Bhopal | 2020
- Higher Secondary (XIIth) | 2016
- Secondary School (Xth) | 2013

#### **Certifications:**

- GCP Cloud Associate Cloud Engineer (Google)
- AWS Cloud Practitioner
- Google Professional Cloud DevOps Engineer
- Java Full Stack
- DevOps Certification
- Career Essentials in Generative AI (Microsoft & LinkedIn)
- Google Hackathon 2024