

# Md Maruf Hossain

🏠 Dhania, Jatrabari, Dhaka-1236

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## CAREER OBJECTIVE

Aspiring Tourism and Hospitality Management undergraduate student with a solid academic foundation and a passion for travel. Eager to begin my career in a travel agency, I aim to use my knowledge, communication skills, and enthusiasm to create memorable travel experiences and drive agency growth.

## EDUCATIONAL QUALIFICATION

### 🎓 Bachelor of Business Administration (2020- present)

Daffodil Institute of IT (DIIT)

Pursuing 7<sup>th</sup> Semester

CGPA: 3.73

Department: **Tourism and Hospitality Management**

### 🎓 Higher Secondary Certificate (2017-2019)

Dhaka College

GPA: 5.00 out of 5.00

Group: **Business Studies**

### 🎓 Secondary School Certificate (2015-2017)

Bright School and College

GPA: 5.00 out of 5.00

Group: **Business Studies**

## KEY SKILLS

- ❖ GDS system:
  - ❖ **Galileo, Sabre, Amadeus: PNR Creation, PNR Split, Basic Ticket Issue, Ticket Void, Itinerary Cancel, SSR Input, Ticket Pricing, Lowest fare**
- ❖ Basic knowledge in **Microsoft Office Tools (MS Word, Excel & Power Point).**
- ❖ Basic knowledge in **Adobe Photoshop & Illustrator**
- ❖ Self-motivated, sincere and positive work attitude.
- ❖ Enthusiastic to learn latest technology and new area of knowledge.

## TRAININGS

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- Successfully completed the training “**Travel Agency and Air Ticketing course**” at HB Aviation & Tourism Institute
- Successfully completed the online course “**Microsoft Excel**” by 10 minute school
- Successfully completed the online course “**Graphic Design Masterclass**” by Eshikhon

## Extra Curricular Activity

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- **Office Secretary**  
**Tourism Society of DIIT**  
Duration: 2024- present
- **Campus Ambassador**  
**ICT Olympiad Bangladesh**  
Duration: 2022- present

## REFERENCES

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**Md Shaifullar Rabbi**  
**Assistant Manager**  
Customer support & training Department,  
Sabre Travel Network Bangladesh Limited  
Phone: 01755-585650  
Email: [shaifullar.rabbi@sabretn.com.bd](mailto:shaifullar.rabbi@sabretn.com.bd)

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