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Is there a Refund option for Reset/Top-up?

Updated over 2 weeks ago

According to the refund policy, if you do not trade within 7 days of registering, you are eligible for a refund.

However, please be informed that if you have already traded on the account or if you have reset or topped up your account, you are no longer eligible to receive a refund, in accordance with our refund policy. The refund policy only applies to accounts that have not been used for trading.

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