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Is there an inactivity period for my accounts?

Updated this week

FundedNext will count a trading account to be expired and the system will mark the account as deactivated if a trader does not trade into the account for 30 days. To avoid the account inactivity period timeout, traders can simply login to their account and execute a trade within a period of 30 days.

When accounts are inactive for more than 30 days, they can create load balance issues. Inactive accounts that do not participate in trading can disrupt the platform's performance, impacting the overall trading experience for other active traders. Maintaining active participation in trading not only ensures compliance but also helps us optimize platform resources for the convenience of all traders to avoid any disruption in their account's status and to ensure a seamless experience on FundedNext.

Can I extend the inactivity period or customize it to suit my needs?

FundedNext does not offer the option to extend or customize the inactivity period, and the policy applies uniformly to all accounts. Because the inactivity period of 30 consecutive days is a standard policy to ensure active participation.

Can I request a new account after expiration?

Traders who have had their accounts expire due to inactivity can reach out to FundedNext support about issuing a new account. However, whether a new account is provided will be determined by FundedNext based on the specific situation.

Are there any fees associated with account expiration?

There are no fees associated with issuing a new account to replace one that has expired due to inactivity at FundedNext. However, whether a new account is provided will be determined by FundedNext based on the specific situation.

What happens if I do not complete KYC verification within 30 days of passing the Challenge?

Traders who pass the Challenge Phase are required to complete KYC verification within 30 days. If KYC is not completed within this timeframe, the passed Challenge account will be invalidated, and the system will deactivate it.

If KYC is completed after the 30-day period, the trader will no longer be eligible for a FundedNext Account. However, traders who wish to continue with FundedNext can contact Support to explore the option of starting a new Challenge account.

This policy is in place to ensure adherence to FundedNext's verification standards and to uphold the security and integrity of the program.

If traders have any further questions or need assistance regarding the inactivity period or account expiration, please don't hesitate to contact FundedNext's Support Team.

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Did this answer your question?



