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All Collections > About FundedNext > FundedNext Brand Promise > What is FundedNext's Brand Promise?

# What is FundedNext's Brand Promise?

Updated over 2 weeks ago

### Get Paid in 24 Hours or get paid \$1000 Extra!

FundedNext's Brand promise encompasses guaranteed Payouts, fast processing times, and compensation in case of rare delays. It's a commitment to prioritize traders' success through actions, not just words. Here's what it entails:

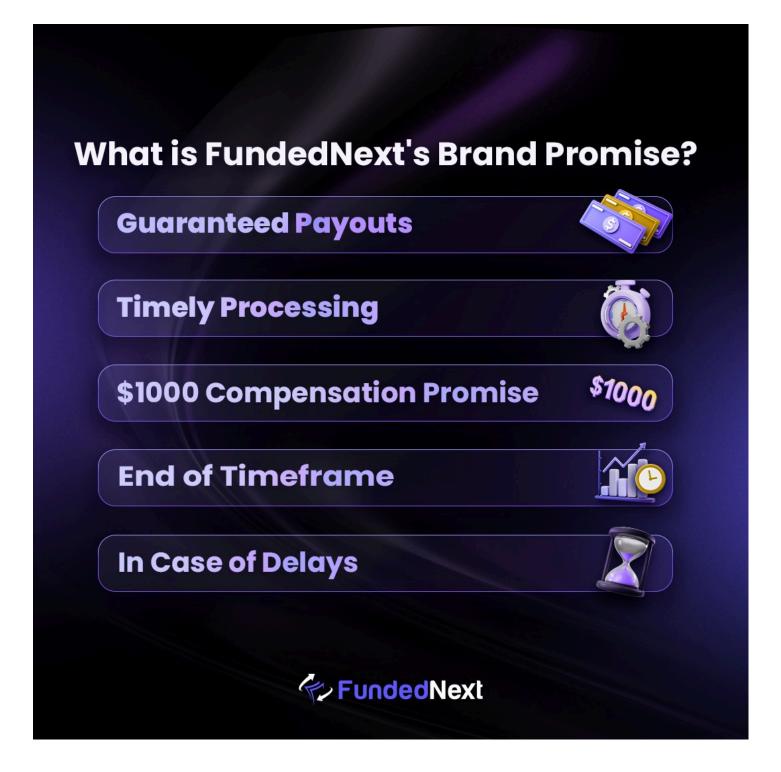
**Guaranteed Payouts:** Traders receive their earnings when they meet set targets. It's a simple agreement: fulfill Payout conditions, and earnings are secured for Payout.

**Timely Processing:** Payout requests are processed within 24 hours. Submit a request today, and we'll disburse the Payout within the next 24 hours like clockwork.

**\$1000 Compensation Promise:** In rare cases of delayed disbursements beyond 24 hours, FundedNext adds \$1000 to the Payout. It's a serious commitment, demonstrating our accountability beyond mere apologies.

**End of Timeframe:** The timeframe concludes once FundedNext initiates Payout transfer to the trader's chosen method. Upon completion, traders receive a confirmation email with a Payout screenshot as proof.

**In Case of Delays:** If there is any delay in this process and the 24-hour timeframe is not met, FundedNext activates the \$1,000 compensation, adding an additional \$1,000 to the trader's Payout. This gesture underscores our commitment to honoring our promise.



While FundedNext strives for prompt payouts, longer processing times may occur due to incorrect payout methods or addresses provided by traders. In such cases, FundedNext will reach out within 24 hours to address the issue; however, it cannot assume responsibility for delays exceeding this timeframe. Additionally, if delays arise due to specific payout method-related issues or processing disruptions on the payout processor's end, the brand promise will not be applicable.

#### Are Partial Payouts also eligible for the FundedNext Brand promise?

FundedNext's Brand promise does not apply, if a trader's Payout Is on hold or being processed manually.

For instance, if a trader receives an email from the Trading Ethics & Standards Team stating a specific Payout date, compensation cannot be claimed. The reason for ineligibility will be clearly

stated in the email, which varies depending on each trader's unique strategy.

Similarly, if a trader provides incorrect Payout Information requiring manual processing by the Payout Team, they are not eligible for that specific Payout.

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support@fundednext.com