

Gameplay & Contests

This document provides solutions to common customer queries and issues related to playing games, joining contests, scoring, and results on our platform.

1. Getting Started: Joining a Contest

1.1. How do I join a game or contest?

- **Answer:** Joining a contest is designed to be a simple, 4-step process:
 1. **Select a Match:** Go to the app's home screen and choose an upcoming match from the sport you want to play (e.g., Cricket, Football).
 2. **Choose a Contest:** You will see a list of available contests for that match. Browse through the different types and pick one that suits your style and budget.
 3. **Create Your Team:** This is where your skill comes in! Build your fantasy team based on the specific rules for that sport (e.g., selecting 11 players within a 100-credit budget for cricket).
 4. **Join and Pay:** Select the team you created, pay the entry fee from your wallet (part of which can be paid using Bonus Cash), and you're in! You can now see your joined contest in the "My Contests" section.
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1.2. What are "Practice Contests"?

- **Answer:** Practice Contests are free-to-join contests. They are perfect for new users who want to learn the rules of the game and practice creating teams without any financial risk. You compete just like you would in a cash contest, but the prizes are for bragging rights only, not real money.

1.3. Can I join multiple contests for a single match?

- **Answer:** Yes, absolutely! You can join several different contests for the same match. You can enter all of them with the same team, or you can create multiple different teams to try out various strategies.
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2. Contest Types Explained

2.1. What are the different kinds of contests I can join?

- **Answer:** We offer a wide variety of contest formats to make the game exciting for everyone. Here are the most common types:

- **Mega Contests:** These are our largest contests with massive prize pools and a very high number of participants. They offer the chance to win big with a small entry fee.
- **Head-to-Head (H2H):** This is a simple, one-on-one contest where you compete against a single opponent. If your team scores more points, you win.
- **Winner Takes All:** In these contests, there is only one winner who takes the entire prize pool. They are usually small contests with 3 to 10 members.
- **Multi-Winner Contests:** These contests have multiple winners. The prize pool is distributed among a set number of top-ranking players (e.g., the Top 50% of entrants win a prize).
- **Private Contests:** Want to challenge just your friends? You can create your own private contest and invite your friends to join using a unique code. You get to set the contest size and entry fee.

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2.2. How do I create a Private Contest to play with my friends?

- **Answer:** Playing with friends is easy. After selecting a match, look for the "Create a Contest" button. You can then set the total number of players, the entry fee, and the prize distribution. Once you create the contest, you will get a unique invitation code that you can share with your friends.

3. Gameplay, Rules, and Scoring

3.1. How do I create my team? What are the rules?

- **Answer:** Team creation is the most important part of the game. For any given sport, you will be required to create a team based on a set of rules, which typically includes:
 - A budget of **virtual credits** (e.g., 100 credits).
 - A requirement to pick a specific number of players from each position (e.g., 1-2 Wicket-Keepers, 3-5 Batsmen, etc., for cricket).
 - A limit on the number of players you can pick from a single real-world team. You must select a **Captain (C)** and a **Vice-Captain (VC)** for your team. The Captain's points are doubled (2x), and the Vice-Captain's points are multiplied by 1.5x. Choose them wisely! The detailed rules are always available on the team creation screen.

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3.2. Can I change or edit my team after joining a contest?

- **Answer:** Yes! You can edit your team as many times as you like until the official match **deadline**. The deadline is usually the official start time of the real-world match. Once the deadline passes, all teams are locked and cannot be changed.

3.3. How does the point system work?

- **Answer:** Your fantasy team earns points based on the actual performance of your selected players in the real-life match. Points are awarded for actions like runs, wickets, goals, assists, catches, etc. The complete scoring breakdown is different for each sport (Cricket, Football, Kabaddi) and is available in the "**Fantasy Point System**" or "**Scoring**" section within the app. We recommend you check it before creating your team.

3.4. What happens if a player I picked is not in the final starting lineup?

- **Answer:** If a player you selected doesn't play in the match (e.g., is on the bench or injured), they will score zero points. Part of the skill is choosing players you believe will play. We often provide official lineup information in the app 15-30 minutes before the deadline, but it is ultimately your responsibility to check and make final changes to your team.
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4. Results & Special Scenarios

4.1. When are contest winners declared?

- **Answer:** After the real-life match is officially over, our system verifies the final statistics and calculates the points for all users. The winners are then declared, and the prize money is distributed to the Winnings wallet of the winners. This process is usually completed within a few hours of the match ending.

4.2. What happens if there is a tie between two or more users?

- **Answer:** In the event of a tie in ranks, the prize money for those ranks is distributed equally among all the tied users. For example, if two users tie for the 1st rank in a contest where 1st prize is ₹1000 and 2nd prize is ₹500, both users would receive $(₹1000 + ₹500) / 2 = ₹750$ each.

4.3. What happens if a real-life match is canceled, abandoned, or has no result?

- **Answer:** Your investment is always safe in such scenarios. If a match is officially canceled or abandoned with no declared result, all contests for that match will be cancelled, and the full entry fee will be **refunded** to every participant. This refund is automatically processed back to your wallet.
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