

Soft Skill and Interpersonal Communication ,

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7th. TOPIC- Technology and
communication.

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Evolution of Communication

- Ancient Times: 30,000 BCE: Cave Paintings- 3000 BCE: Hieroglyphics and Writing Systems
Classical and Medieval Periods: 776 BCE: Carrier Pigeons- 550 BCE: Postal Systems
Renaissance to Industrial Revolution: 15th Century: Printing Press- 1837: Telegraph 20th
- Century: Telephone, Radio, Television. Digital Age: 1969: ARPANET (Early Internet) -
Mobile Phones - Email and Internet - Social Media - 2010s: Video Conferencing and Instant
- Messaging Apps Present and Beyond: 2020s: 5G and Beyon

The Digital Divide

Impact on Communication:

1. Limited Access to Information.
2. Social Isolation.
3. Educational Disparities.
4. Economic Inequality.
5. Barriers to Civic Participation.

Technology Business Communication

Technology in the Workplace:

- 1.Instant Communication.
- 2.Global Reach.
- 3.Enhanced Collaboration.
- 4.Data-Driven Decisions.
- 5.Cost Efficiency.
- 6.Customer Engagement.
- 7.Security and Compliance.

Challenges and Opportunitie-s

Challenges Posed by Technology in Communication:

- 1. Privacy and Security Concerns.**
- 2. Digital Divide.**
- 3. Information Overload.**
- 4. Depersonalization.**
- 5. Cyberbullying and Misinformation.**

Opportunities Posed by Technology in Communication:

- 1. Global Connectivity.**
- 2. Real-Time Communication.**
- 3. Enhanced Accessibility.**
- 4. Cost-Effective Solutions.**
- 5. Innovation in Communication Methods.**

The Future of Communication

The Future is Here:

- 1.5G Technology.
- 2.Artificial Intelligence (AI) in Communication.
- 3.Augmented Reality (AR) and Virtual Reality (VR).
- 4.Blockchain and Decentralized Communication.
- 5.Quantum Communication.
- 6.Edge Computing.
- 7.Wearable Communication Devices



Thank you