

Michael Dabrock

Enterprise Architect & Program Manager

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Availability: Within 2-3 weeks

Profile

Seasoned Enterprise Architect and Global Program Manager with 20+ years of experience leading global IT transformations and consulting engagements. Specialized in scalable cloud architectures and AI-enabled platforms, with a focus on modern data infrastructure, intelligent automation, and machine learning applications. Combines hands-on technical expertise with strategic leadership to design scalable, innovative systems and deliver complex programs on time and within budget.

Core Competencies

- **Program Leadership:** Agile & DevOps environments, €20M+ budgets, global teams
- **IT Consulting:** Strategic advisory, digital transformation, stakeholder alignment
- **Enterprise Architecture:** TOGAF, cloud-native systems, AI-driven integrations
- **Cloud Technologies:** Azure, AWS, S/4HANA, ServiceNow, hybrid migrations
- **AI Development:** hands-on LLM fine-tuning, vector embeddings, AI agents, chatbots
- **Governance & Risk:** Complex program oversight, cross-functional leadership

Professional Experience

AI Specialist & Architect | Parental Leave & Self-Directed Learning

December 2023 – Present, Barcelona

- Intensively used AI platforms: ChatGPT, Gemini, Grok, Claude for solutions

Cognizant Technology Solutions | Global Program Director

July 2011 – November 2023, Frankfurt

- **Pharma Cloud Migration:** Led €10M+ per anno global migration using Azure/ServiceNow. Result: Reduced IT infrastructure/maintenance costs by 30% globally
- **Telecom SAP Factory:** Built & managed 300+ SAP consultants, implemented SAP Telco ERP. Result: Increased development efficiency by 20% for the customer globally
- Led special projects: PMO setup (USA), automotive software development. Result: Raised client satisfaction by 25%
- Managed UI/UX team (40 experts) with AI-augmented product design

Wipro Technologies | Enterprise Architect / Program Manager

January 2008 – June 2011, Munich

- Delivered €7M platform project for Spanish insurance firm. Result: On-time go-live, enhanced performance

- Oversaw Output Management System rollout across Europe. Result: Cut processing time
- Architected SOA approach for a bank in South Africa. Result: Enabled future-ready IT integrations

PwC Consulting/IBM Business Consulting | Senior IT Architect

October 2002 – December 2007, Frankfurt

- Built scalable Enterprise Service Bus with offshore development team in India. Result: 20% faster integrations, reduced costs
- Led digital initiatives in supply chain and media fulfilment. Result: Delivered multi-million-euro efficiencies

Early Career Highlights

- IT consulting & development roles at ifs/RWE, debis/Mercedes Benz, Opitz

Education

Diploma in Industrial Engineering

Karlsruhe Institute of Technology (KIT), Germany

- Master's thesis on database integration based on machine learning algorithms

Certifications & Technical Skills

- Certifications: IBM Certified Architect, TOGAF, Stanford Advanced PM, Scrum Master
- Cloud & Architecture: Azure, AWS, S/4HANA, ServiceNow, DevOps

AI Tools & Platforms

- ChatGPT (OpenAI): Expertise in prompt engineering.
- Gemini (Google): Proficient in model evaluation, prompt tuning, and enterprise use cases.
- Grok (xAI): Utilized for code generation and troubleshooting across various web technologies and workflows.
- Claude (Anthropic): Extensive experience in prompt coding, including JSON for workflow automation (e.g. n8n).
- Developed chatbots and AI agents integrated with Grok/Gemini/ChatGPT
- Current interest in the Voice and Workflow Integration for AI Agents e.g. interactive multilingual chatbot (EN | DE | ES) providing real-time answers about my 50+ project experiences: 📞 [+34 93 694 5855](tel:+34936945855) powered by Eleven Labs & ChatGPT & Gemini & n8n. Try!

Languages

German: Native | English: Fluent | Spanish: Basic